

Wood County

Locally Developed, Coordinated Public Transit-Human Service Transportation Plan

2024 - 2028



Facilitated By:
North Central Wisconsin Regional Planning Commission

**Wood County
Locally Developed
Coordinated
Public Transit-Human Services
Transportation Plan
2024-2028**

prepared for:

Wood County

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

October 17, 2023

This plan was prepared for Wood County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION
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TABLE OF CONTENTS

Introduction-Why Coordination?	3
Overview and Purpose	3
Federal Requirements	4
Application to Wisconsin	5
Outline of Coordinated Planning Process	5
Overview of Planning Meeting to Develop Coordinated Plan	6
Meeting Format	6
Meeting Invitation and Participant List	7
Keeper of the Plan	7
Summary of Participant Review	7
Analysis of Service Gaps and Needs	7
Assessment of Existing Service	7
Demographic Information	8
Identification of Gaps and Needs	8
Strategies to Address Identified Caps and Needs	9
Updating / Amending the Coordinated Plan	11
Approval of 2024-28 Wood County Transportation Coordinated Plan	11
Appendix A – Meeting Documentation	
Appendix B – Meeting Invitation List	
Appendix C – Meeting Evaluation Forms	
Appendix D – Wood County Provider Inventory	
Appendix E – Demographic Information	

INTRODUCTION-WHY COORDINATION?

Transportation is among the most requested support services for seniors and individuals with disabilities. It allows individuals to remain in a community setting and avoid costly institutional care. Access to transportation is vital to meeting basic needs such as errands, nutrition, medical appointments and for other social, family and religious purposes.

Yet, resources and capacity to provide this critical service are limited. In the current fiscal environment of ever-increasing budget constraints compounded by levy limits, local governments struggle to provide adequate funding to meet the needs. Coordinated planning provides an opportunity to bring interested parties together to discuss ways to enhance the mobility of seniors and individuals with disabilities such as creating or improving efficiencies through coordination of services. However, one meeting every 5 years is not enough. Local leadership is needed to maintain positive momentum.

Experience shows that one of the most effective tools in promoting and developing coordinated transportation services is an active coordination committee that meets regularly, has an active, comprehensive membership, and is charged with a clear mission. Because coordination requires working with a variety of funding sources and transportation programs to improve service delivery, it is logical that meeting regularly and working together will lead to coordination success. While different models exist, the key characteristics of a successful coordination committee include regular ongoing meetings, commitments from participants, at least one champion for coordination and a clear process for developing an action plan to address unmet needs and service duplications. In Wisconsin, while some existing coordination committees have been less inclusive than others, nearly all have been able to improve some aspects of their local transportation services.

OVERVIEW AND PURPOSE

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation in 2005 and the requirement continues under the current transportation legislation, the IIJA (Infrastructure Investment and Jobs Act) also known as the Bipartisan Infrastructure Law or BIL passed in 2021. The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2019 and are due to be updated for 2024.

It is important to note that under previous Federal legislation, the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed, and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the “traditional” 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete, and the final reports submitted for grant years 2024 - 2028.

Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;
- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included representatives of public, private, and non-profit transportation and human services providers, and members of the public, including persons with disabilities, elderly, low-income individuals and advocates of these groups.

Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying minimum reporting requirements as identified by WisDOT. Additional tools and information for Locally Developed, Coordinated Public Transit Human Services Transportation Plans is available on the Wisconsin Department of Transportation website at: <https://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>.

OUTLINE OF COORDINATED PLANNING PROCESS

Based on guidance from WisDOT and its experience with development of previous coordination plans, the NCWRPC developed a planning process for the 2024 coordinated transportation plans as outlined below:

I. Plan for Planning

- A. WisDOT - MPO/RPC Meeting
- B. WisDOT Coordinated Planning Resources (webpage)
- C. NCWRPC Planning Process Established

II. County Contact

- A. WisDOT Outreach to Counties
- B. NCWRPC Contact with 2019 "Plan Keeper"
 - 1. Confirm "Plan Keeper" Status
 - 2. Date, Time and Location Established

III. Meeting Participant Invitation List Development

- A. County Review and Update of 2019 Stakeholder List
- B. County to Identify/Invite Users and Provide Transportation

IV. Notification of Planning Meeting

- A. Invitations Distributed to Stakeholder List
- B. Flyer Provided to County for Posting and Distribution
- C. Encouragement of Website and Social Media Posts
- D. Notice Placed in Local Newspaper

V. Public / Stakeholder Options for Participation / Comment

- A. Email / U.S. Mail
- B. Meeting Attendance

VI. Planning Meeting

- A. Welcome and Introductions
- B. Review Background and Purpose of Meeting
 - 1. Coordinated Planning Requirements
 - 2. Review Transit Assistance Programs
- C. Identify Needs and Gaps
 - 1. Review Inventory of Services
 - 2. Review Demographic Data
 - 3. Review 2019 Coordinated Plan
 - 4. Brainstorm Needs and Gaps
- D. Identify Strategies and Actions to Address Needs and Gaps
 - 1. Review 2019 Coordinated Plan
 - 2. Brainstorm Strategies and Actions
- E. Prioritize Strategies and Actions
- F. Wrap-up
 - 1. Plan Approval
 - 2. Meeting Evaluations

VII. Report Drafting

- A. NCWRPC Draft Report
- B. County Review
- C. Submission of Final to WisDOT via BlackCat Grants Management System

OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATED PLAN

Meeting Format

On October 17, 2023, Wood County transportation stakeholders met at the Wood County Human Services office in Wisconsin Rapids to build their locally developed coordinated plan. Meeting documentation is included in APPENDIX A. Approximately 10 transportation stakeholders attended this meeting. Many more were invited including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of funding program background material, county transportation services inventory, county demographic information, and the gaps & needs and coordinated strategies sections of the county's 2019 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's coordinated plans webpage was provided to give participants additional information and resources on coordinated transportation planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service gaps & needs and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting for their three most important items listed. Refer to the sections titled *Service Gaps and Needs & Strategies to Address Transportation Gaps and Needs in Wood County*, below, for the outcomes of this session.

Meeting Invitation and Participant Lists

The stakeholder invitation list for the October 17 meeting included 57 individuals, see APPENDIX B. Approximately 10 people attended the planning meeting as follows:

Wood County 2024 Coordinated Transportation Plan Participant List

<u>Name</u>	<u>Organization</u>	<u>Role</u>
Traci Zernicke	ADRC-CW	Human Services Provider
Jen Dolan	CGA	Advocate/Service User
Will Hascall	ADRC Board Member	Disabled/Service User
Sylvia Andrews	Cranberry Court Assisted Living	Residential Care/Support
Tanya Mazur	ODC, Inc.	Service Provider
Denise Wosick	Wood Co. Transportation Program	Bus Driver
Ashley Straight	Wood Co. Transportation Program	Service Provider
Olivia Lloyd	Wood County Human Services	Service Provider
Jim Brown	Wheels of Independence River City Cab	Service Provider
Ben Eberlein	United Way of South Wood County	Community Service Org.

Keeper of the Plan

The Wood County Human Services Department will be the designated keeper of the plan. Olivia Lloyd will be the primary staff contact.

Summary of Participant Review

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

ANALYSIS OF SERVICE GAPS AND NEEDS

Assessment of Existing Service

An inventory of what transportation services are currently available in Wood County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Providers struggling with recruitment and retainment of both volunteer and paid drivers,

- Provider costs continue to increase while funding has been stagnant / declining,
- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

Identification of Gaps and Needs

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Wood County:

- Affordability of transportation services – high cost of certain types of rides; i.e. wheel chair accessibility, rural trips, etc.
- Education of clients and providers on transportation options and system operations.
- Lack of drivers – both paid and volunteer. Service demand outpacing availability of drivers.
- What about those that don't meet program requirements?
- Limits on non-medical service.
- Challenges crossing county lines.
- Lack of transportation to group events.
- Medical scheduling issues.
- Transportation for employment – scheduling issues, etc.
- Lack of on-demand options.
- Dialysis service issues.
- Loss of Marshfield – Wisconsin Rapids bus.

- Access to new vehicles – backlog in purchase orders.

STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2024 through 2028. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may be not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

Wood County 5-year Transportation Coordinated Strategies, 2024 - 2028

Priority
Rank Score

1. 19 Organize quarterly transportation meetings and explore methods of outreach and coordinating with others.

Responsible Agencies: Wood County Transportation Program, all transit/human services transportation stakeholders.

2. 9 Maintain and expand existing services through support of program operations (inc. director/transportation coordinator position(s), driver salaries, volunteer reimbursements, equipment, supplies and training), maintenance, repair and scheduled replacement of vehicle fleet as appropriate.

Actions:

- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the County.
- Continue to apply for 5310 Capital Grants to maintain and expand the human services transportation vehicle fleet within Wood County: County Program, ODC Inc.
- Explore ways to increase number of volunteer drivers available to the program.

Responsible Agencies: Wood County Transportation Program, ODC Inc.

3. 9 Talk to state and federal legislators about service issues and appropriate allocation of resources.

Responsible Agencies: All transit/human services transportation stakeholders, users, public.

4. 6 Continue to promote available services and provide education on how to use the service(s).

Actions:

- Provide system information through a variety of online and print means (newsletters, provider directories, etc.)
- Promote transportation services through social media and community partnerships.

Responsible Agencies: Wood County Transportation Program.

5. 4 Connect with area foundations regarding support of transportation.

Responsible Agencies: Wood County Transportation Program.

6. 1 Explore mobility management program options to improve transportation services and funding within Wood County.

Actions:

- Consider 5310 grant application for mobility management.

Responsible Agencies: Wood County Transportation Program.

7. 0 Coordinate with Regional Volunteer Driver Program to reinforce local program and fill in gaps in service.

Actions:

- Work with Center for Independent Living for Western Wisconsin (aka CIL) to determine how to best integrate expansion of CIL's Regional Volunteer Driver Program into Wood County Transportation Program.

Responsible Agencies: Wood County Transportation Program, CILWW.

UPDATING / AMENDING THE COORDINATED PLAN

The coordinated plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

APPROVAL OF 2024 - 2028 WOOD COUNTY TRANSPORTATION COORDINATED PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Traci Zernicke seconded by Will Hascall, the 2024 - 2028 Wood County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.

NCWRPC – Wood County
Public Transit - Human Services Transportation Coordination Plan
Development Meeting – October 17, 2023

	Name	Representing	Role (Service Provider, User, etc.)
1	Ben Eberlein	United Way of South Wood & Adams Counties Community Org.	
2	Jon Dolan	Disabled, CGA	Founding Member CGA
3	Will Hascall	Disabled, ADRC	Board Member ADRC
4	Tim Brown	Wheels of Ind / ^{River} City Cab	Manager
5	Olivia Lloyd	WCHS- Transportation	Comm. Resources Supervisor
6	Traci Zernicke	ADRC of Central WI	Community Agency
7	Sylvia Andrews	Cranberry Court ^{Wis} Rapids	Act Director
8	DAVE MAZUR	ODC, INC	FLEET MANAGER
9	Ashley Straight	Wood County Transportation	Transp. Program Assistant
10	Denise Wosick	Wood County Transportation	(BUS DRIVER)
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NCWRPC – NORTH CENTRAL REGION

2023 LOCAL PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION COORDINATION PLAN MEETINGS

SEPTEMBER - OCTOBER 2023

AGENDA

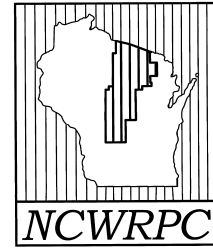
- I. WELCOME AND INTRODUCTIONS**
 - II. PURPOSE OF MEETING and BACKGROUND**
 - III. IDENTIFICATION OF SERVICE NEEDS AND GAPS**
 - A. Review of Demographic Data**
 - B. Review of Service Inventory**
 - IV. IDENTIFICATION AND PRIORITIZATION* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS**
 - * Based on consideration of resources, time and feasibility.*
 - V. WRAP-UP**
 - A. Plan Approval**
 - B. Meeting Evaluation**
-

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

<http://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

210 McClellan Street, Suite 210, Wausau, Wisconsin 54403
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Web Page: www.ncwrpc.org Email: staff@ncwrpc.org



SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

MEMORANDUM

DATE: September 21, 2023
TO: Parties with interest in Human Services Transportation in Wood County
FROM: Darryl L. Landeau, AICP
RE: Invitation to Meeting

NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE: October 17, 2023
TIME: 2:30 pm
LOCATION: Wood County Human Services
Wood County River Block Building - 2nd Floor, Room 206
111 W. Jackson Street, Wisconsin Rapids

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Wood County on Tuesday, October 17 beginning at 2:30 P.M. The meeting will take place at the Wood County River Block Building on the 2nd floor – Room 206, 111 W. Jackson Street in Wisconsin Rapids. This meeting will include an assessment of human services transportation needs and gaps within Wood County and identification of strategies to address these issues with emphasis on improving service coordination. ***Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.***

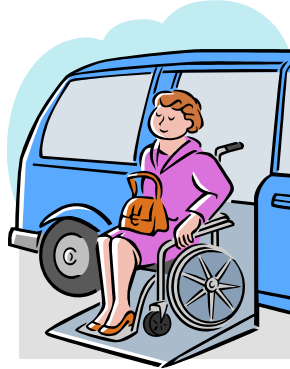
If you have questions regarding this meeting, please contact me at dlandeau@ncwrpc.org or 715-849-5510 extension 308. If you are elderly and/or disabled and need transportation assistance to this meeting or other accommodations, please contact Wood County Human Services Community Resources at 715-421-8989.

BACKGROUND ON MEETING

The federal surface transportation program requires applicants for the Elderly and Disabled Transportation Program (5310) grants, as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with federal requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Wood County.

WOOD COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



PLEASE ATTEND...

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Wood County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Wood County.

DATE: October 17, 2023

TIME: 2:30 PM

LOCATION: Wood County Human Services
Wood County River Block Building
2nd Floor – Room 206
111 W. Jackson St., Wisconsin Rapids

For transportation assistance or other accommodations, please contact Wood County Human Services Community Resources at (715) 421-8989.

Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.

For information about the meeting contact NCWRPC at 715-849-5510 ext. 308 or email dlandeau@ncwrpc.org.

RECEIVED

OCT 18 2023

NORTH CENTRAL WISCONSIN

PO Box 630848 Cincinnati OH 45263-0848



PROOF OF PUBLICATION

Dawn Johnson
210 McClellan St. STE 210
Wausau WI 54403

STATE OF WISCONSIN, COUNTY OF BROWN

Being duly sworn, doth depose and say that she/he is an authorized representative of the Wisconsin Rapids Daily Tribune, public newspaper published in the city of Wisconsin Rapids, in Portage and/or Wood counties; that a notice of which the annexed is a copy, taken from said paper, has been published in said newspaper in the issues dated:

10/06/2023, 10/13/2023

That said newspaper was regularly issued and circulated on those dates and that the fees charged are legal.

Sworn to and subscribed before on 10/13/2023

A handwritten signature in black ink, appearing to read "Denise Roberts".

Legal Clerk

A handwritten signature in black ink, appearing to read "Denise Roberts".

Notary, State of WI, County of Brown

4-6-27

My commission expires

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THIS IS NOT AN INVOICE!

Please do not use this form for payment remittance.

DENISE ROBERTS
Notary Public
State of Wisconsin

Notice of Elderly and Disabled Transportation Public Meeting

A county meeting will be held on Tuesday, October 17 beginning at 2:30 PM at the Wood County Human Services Building, Second Floor – Room 206, 111 W. Jackson Street, Wisconsin Rapids to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Wood County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations.

The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the County. Those persons unable to attend the meeting and would like to submit comments in advance may send them to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or email to dlandeau@ncwrpc.org.

Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact Wood County Human Services Community Resources at 715-421-8989. The meeting location is accessible.

WNAXLP

October 6, 13 2023

LWIX0023331

ADRC-CW
220 3rd Avenue South, Suite 1
Wisconsin Rapids, WI 54495

North Central CAP
2111 8th St. S., Suite 102
Wisconsin Rapids, WI 54494

Running Inc.
318 Decker Street
Viroqua, WI 54665

Olivia Lloyd, Com. Resources
Wood County Human Services
111 W. Jackson Street
Wisconsin Rapids, WI 54495

Brandon Vruwink, Director
Wood County Human Services
111 W. Jackson Street
Wisconsin Rapids, WI 54495-8095

True Lor, Area Coordinator
DHS Northern Region
2187 N. Stevens St. Ste C
Rhineland, WI 54501

Kimberly Edwards, Area Admin.
WI DCF Northern Region
2187 N. Stevens St. Ste C
Rhineland, WI 54501

Forward Service Corporation /
WI Job Center-Wisconsin Rapids
320 W. Grand Ave, Ste 102
Wisconsin Rapids, WI 54495

Tribal Aging Unit
Ho-Chunk Nation
P.O. Box 40
Black River Falls, WI 54615

Support Services/Case Management
Marshfield Medical Center
611 St. Joseph Avenue
Marshfield, WI 54449

ADRC-CW
300 S Peach Ave, Suite 1
Marshfield, WI 54449

Wheels Of Independence Inc.
2660 8th St. S., Suite 102
Wisconsin Rapids, WI 54494

River City Cab
2703 Industrial Street
Wisconsin Rapids, WI 54495

Wood Co. Transportation Program
111W Jackson Street
Wisconsin Rapids, WI 54494

Justin Cieslewicz, Administrator
Edgewater Haven Nursing Home
1351 Wisconsin River Dr.
Port Edwards, WI 54469

Karalyn Peterson, Res. Coordinator
MILC, Inc.
3262 Church St.
Stevens Point, WI 54481

Patricia Noland, Director WDA 6
Division of Vocational Rehab.
731 North 1st Street, Ste 4000
Wausau, WI 54403

AbbyVans, Inc.
1115 W 4th Street
Neillsville, WI 54456

Tracey Kelz, Student Services
Marshfield School District
1010 E. Fourth Street
Marshfield, WI 54449

Support Services/Case Management
Aspirus Riverview Hospital
410 Dewey Street
Wisconsin Rapids, WI 54494

Lance Pliml, Admin. Coordinator
Wood County Board Chair
PO Box 8095
Wisconsin Rapids, WI 54495-8095

Rock Larson
Wood Co. Veterans Service
P.O. Box 8095
Wisconsin Rapids, WI 54495

Marshfield Public Transit
207 W 6th Street
Marshfield, WI 54449

Disabled American Veteran Van Ser
220 3rd Avenue S. Suite 4
Wisconsin Rapids, WI 54494

Marissa Komack, Administrator
Norwood Health Center
1600 N. Chestnut Ave.
Marshfield, WI 54449

Midstate Independent Living
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Stevens Point, WI 54481

Nick Musson
GWAAR
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Madison, WI 53704

Bobbie Craig, New Freedom Dir.
CIL Western WI Partnership
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Menomomie, WI 54751

Student Services
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Wisconsin Rapids, WI 54494

ODC, Inc.
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Wisconsin Rapids, WI 54494

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Inclusa Inc.
2801 Hoover Road, Unit 3
Stevens Point, WI 54481

Sara Muhlbauer, CEO
Lakeland Care Inc.
N6654 Rolling Meadows Dr.
Fond du Lac, WI 54937

Karen Renner-Valley
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Wisconsin Rapids, WI 54495

Marilyn Sedl-Kramer, Director
Marshfield Respite Care Center
PO Box 485
Marshfield, WI 54449

Shannon Soyk, Director
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Marshfield, WI 54449

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11002 Main Street
Hewitt, WI 54441

Aurora Residential Alternatives
2910 Kingston Road
Wisconsin Rapids, WI 54494

Hannah Westland
T&C Adult Homes
204409 Hidden Acres Lane
Marshfield, WI 54449

Elizabeth Lemoine/Jill Koran
Drake House LLC
800 S. Drake Avenue
Marshfield, WI 54449

Sarah Krenn
Stoney River Assisted Living
1204 W McMillan Street
Marshfield, WI 54449

Ron & James Wells
Wells Nature View Inc.
1016 South Adams Avenue
Marshfield, WI 54449

Karen Trzebiatowski
Arborview Court
3750 Blue Violet Lane
Wisconsin Rapids, WI 54494

Crystal Stover
Cranberry Court Assisted Living
2230 14th Street S.
Wisconsin Rapids, WI 54494

Anita Whetstone
Hilltop Affiliates Inc.
1610 25th Avenue South
Wisconsin Rapids, WI 54494

Tammy Lukowski
Our House WI Rapids Assisted Care
2941 16th Street S.
Wisconsin Rapids, WI 54494

Nicole Boutwell
Waterford At Wisconsin Rapids
491 25th Street N.
Wisconsin Rapids, WI 54494

Amanda Schulist
Wellington Place at Biron
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Wisconsin Rapids, WI 54494

River Run Assisted Living
1400 River Run Drive
Wisconsin Rapids, WI 54494

Ali Mancl, Administrator
Renaissance Assisted Living
1500 Pepper Avenue
Wisconsin Rapids, WI 54494

Danielle Rummels, Administrator
Marshfield Health Services
814 W 14th Street
Marshfield, WI 54449

Gail Jacobson, Administrator
WI Rapids Health Services
1350 River Run Drive
Wisconsin Rapids, WI 54494

Tiffany Wagner, Administrator
Edenbrook of Wisconsin Rapids
130 Strawberry Lane
Wisconsin Rapids, WI 54494

4U Adult Day Service
1421 Pepper Ave
Wisconsin Rapids, WI 54494

Connections Community Center
2210 14th Street S
Wisconsin Rapids, WI 54494

Alzheimer's Support Group
220 Third Ave S #2
Wisconsin Rapids, WI 54494

Lutheran Social Services
207 Cherry Street
Marshfield, WI 54449

Katrina Weatherford
Hillside Hallow
11854 County Road T
Marshfield, WI 54449

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Wood
Date:	10-17-23
Facilitator(s):	Darrell

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: ☐ too much ☒ about right ☐ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	
Date:	
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much ☒ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	WOOD COUNTY
Date:	10/17/2023
Facilitator(s):	NORTH CENTRAL W REGIONAL PLANNING COMM.

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much ~~X~~ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	INDOD COUNTY
Date:	10/17/23
Facilitator(s):	Daryl

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much ✓ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	
Date:	10/17/23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much ☒ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability. Yes

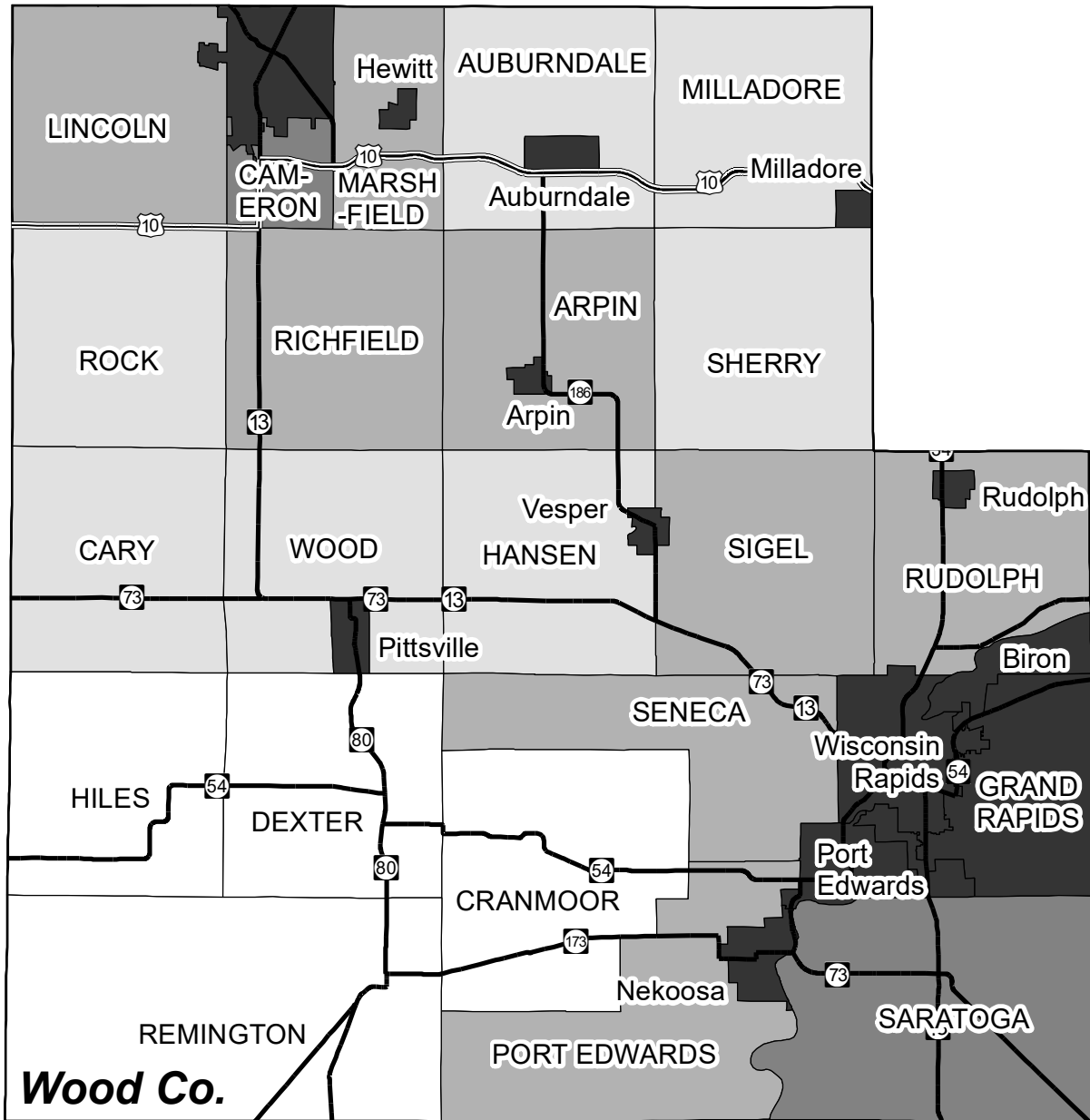
14. Other comments (write on back)

TABLE 1 WOOD COUNTY PROVIDER INVENTORY

Service Name or Sponsor Name	Service Type	Passenger Eligibility	Service Description	Hours of Service	Fleet Information	Use of Federal/State Funds
Wood County						
Wood County Transportation Program (Wis. Rapids & Marshfield)	Demand Response	Seniors (aged 55+) Persons with disabilities	Demand Response and fixed-route; Prioritized by medical, nutritional, shopping and quality of life	Weekdays 9 am – 3pm; Volunteer drivers as available	6 mini-buses– all accessible	85.21; 5310
River City Cab (Wisconsin Rapids)	Shared-ride Taxi	General public	Shared-ride taxi - \$3.25 one-way within Wisconsin Rapids; mileage based outside. Seniors and disabled-reduced-fare (\$1.75)	Mon – Thurs. 5 am – midnight; Fri & Sat 5 am –3 am Sun 7:30 am – 4:30 pm	2 mini-buses and 6 mini-vans accessible 6 sedans	5311; 85.20; Medicaid
Radio Cab (Marshfield)	Shared-ride Taxi	General public	Shared-ride taxi - \$4.85 one-way within Marshfield; mileage based outside. Seniors and Disabled reduced-fare (\$2.75)	24 hours/day; 7 days per week	3 mini vans 7 sedans 2 mini buses-accessible	5311; 85.20
Wheels of Independence	NEMT plus some specialized	General public	Demand response	24 hours/day; 7 days per week	6 mini buses 1 mini van all accessible	Medicaid; 5310
Veterans Van	Demand Response	Veterans	Free Transportation for Veterans to Medical appointments at VA Clinics in Wisconsin	Mon. – Fri.	1 – 4 pass. van	VA
Lamers Bus Lines	School Bus Routes; Charter	General public	Fixed school bus routes; School Bus Charters; Motor Coach Charters; Line runs	24 hours/day; 7 days per week	Numerous	Fees; Contracts
Safe-Way Bus Co.	School Bus Routes	School Students	Fixed school bus routes	Mon. – Fri.; some weekends	79 school buses	Contracts
Wood County Human Services	Demand Response; Court order	<60	Transportation for elderly and disabled and children connected to Family Services Programs	7 days a week	Volunteer drivers	
New Freedom Regional Volunteer Driver Program (CILWW)	Volunteer Driver	Elderly and Individuals with Disabilities	Demand response Not limited to medical. Contact is Mid-State Independent Living Consultants.	24/7 subject to driver availability. 48 hour advance notice.	N/A	5310 / Partner Agreements

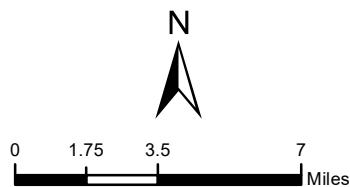
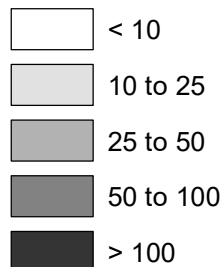
Population Density / By MCD

Wood County



Legend

POP / Sq. Mi



Source: WI DNR, NCWRPC, US Census ACS 2017-21

This map is neither a legally recorded map nor a survey and is not intended to be used as one. This drawing is a compilation of records, information and data used for reference purposes only. NCWRPC is not responsible for any inaccuracies herein contained.



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