

Oneida and Vilas County

Locally Developed, Coordinated Public Transit-Human Service Transportation Plan

2024 - 2028



Facilitated By:
North Central Wisconsin Regional Planning Commission

**Oneida and Vilas County
Locally Developed
Coordinated
Public Transit-Human Services
Transportation Plan
2024-2028**

prepared for:

Oneida and Vilas Counties

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

October 4, 2023

This plan was prepared for Oneida and Vilas Counties at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

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INTRODUCTION-WHY COORDINATION?

Transportation is among the most requested support services for seniors and individuals with disabilities. It allows individuals to remain in a community setting and avoid costly institutional care. Access to transportation is vital to meeting basic needs such as errands, nutrition, medical appointments and for other social, family and religious purposes.

Yet, resources and capacity to provide this critical service are limited. In the current fiscal environment of ever-increasing budget constraints compounded by levy limits, local governments struggle to provide adequate funding to meet the needs. Coordinated planning provides an opportunity to bring interested parties together to discuss ways to enhance the mobility of seniors and individuals with disabilities such as creating or improving efficiencies through coordination of services. However, one meeting every 5 years is not enough. Local leadership is needed to maintain positive momentum.

Experience shows that one of the most effective tools in promoting and developing coordinated transportation services is an active coordination committee that meets regularly, has an active, comprehensive membership, and is charged with a clear mission. Because coordination requires working with a variety of funding sources and transportation programs to improve service delivery, it is logical that meeting regularly and working together will lead to coordination success. While different models exist, the key characteristics of a successful coordination committee include regular ongoing meetings, commitments from participants, at least one champion for coordination and a clear process for developing an action plan to address unmet needs and service duplications. In Wisconsin, while some existing coordination committees have been less inclusive than others, nearly all have been able to improve some aspects of their local transportation services.

OVERVIEW AND PURPOSE

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation in 2005 and the requirement continues under the current transportation legislation, the IIJA (Infrastructure Investment and Jobs Act) also known as the Bipartisan Infrastructure Law or BIL passed in 2021. The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2019 and are due to be updated for 2024.

It is important to note that under previous Federal legislation, the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed, and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the “traditional” 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete, and the final reports submitted for grant years 2024 - 2028.

Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;
- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included representatives of public, private, and non-profit transportation and human services providers, and members of the public, including persons with disabilities, elderly, low-income individuals, and advocates of these groups.

Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying minimum reporting requirements as identified by WisDOT. Additional tools and information for Locally Developed, Coordinated Public Transit Human Services Transportation Plans is available on the Wisconsin Department of Transportation website at: <https://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>.

OUTLINE OF COORDINATED PLANNING PROCESS

Based on guidance from WisDOT and its experience with development of previous coordination plans, the NCWRPC developed a planning process for the 2024 coordinated transportation plans as outlined below:

I. Plan for Planning

- A. WisDOT - MPO/RPC Meeting
- B. WisDOT Coordinated Planning Resources (webpage)
- C. NCWRPC Planning Process Established

II. County Contact

- A. WisDOT Outreach to Counties
- B. NCWRPC Contact with 2019 "Plan Keeper"
 - 1. Confirm "Plan Keeper" Status
 - 2. Date, Time and Location Established

III. Meeting Participant Invitation List Development

- A. County Review and Update of 2019 Stakeholder List
- B. County to Identify/Invite Users and Provide Transportation

IV. Notification of Planning Meeting

- A. Invitations Distributed to Stakeholder List
- B. Flyer Provided to County for Posting and Distribution
- C. Encouragement of Website and Social Media Posts
- D. Notice Placed in Local Newspaper

V. Public / Stakeholder Options for Participation / Comment

- A. Email / U.S. Mail
- B. Meeting Attendance

VI. Planning Meeting

- A. Welcome and Introductions
- B. Review Background and Purpose of Meeting
 - 1. Coordinated Planning Requirements
 - 2. Review Transit Assistance Programs
- C. Identify Needs and Gaps
 - 1. Review Inventory of Services
 - 2. Review Demographic Data
 - 3. Review 2019 Coordinated Plan
 - 4. Brainstorm Needs and Gaps
- D. Identify Strategies and Actions to Address Needs and Gaps
 - 1. Review 2019 Coordinated Plan
 - 2. Brainstorm Strategies and Actions
- E. Prioritize Strategies and Actions
- F. Wrap-up
 - 1. Plan Approval
 - 2. Meeting Evaluations

VII. Report Drafting

- A. NCWRPC Draft Report
- B. County Review
- C. Submission of Final to WisDOT via BlackCat Grants Management System

OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATED PLAN

Meeting Format

On October 4, 2023, Oneida and Vilas County transportation stakeholders met at the Vilas County Courthouse in Eagle River to build their locally developed coordinated plan. Meeting documentation is included in APPENDIX A. Approximately 17 transportation stakeholders attended this meeting. Many more were invited including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, funding program background material, county transportation services inventory, county demographic information, and the gaps & needs and coordinated strategies sections of the county's 2019 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's coordinated plans webpage was provided to give participants additional information and resources on coordinated transportation planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service gaps & needs and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting for their three most important items listed. Refer to the sections titled *Service Gaps and Needs & Strategies to Address Transportation Gaps and Needs in Oneida/Vilas County*, below, for the outcomes of this session.

Meeting Invitation and Participant Lists

The stakeholder invitation list for the October 4 meeting included 67 individuals, see APPENDIX B. Approximately 17 people attended the planning meeting as follows:

Oneida/Vilas County 2024 Coordinated Transportation Plan Participant List

<u>Name</u>	<u>Organization</u>	<u>Role</u>
Susan Richmond	Vilas County Commission on Aging	Transportation Service Provider
Barb Newman	Oneida-Vilas Transit Commission	Transportation Service Provider
Joel Gottsacker	Oneida County Dept. On Aging	Transportation Service Provider
Donny Christensen	Lakeland Care	Member Transportation Supervisor
Anna Klemann	Rennes	Assisted Living & Support Services
Amanda Aylesworth	Rennes	Assisted Living & Support Services
Bobbi Hegna	CILWW	Transportation Provider
Theresa Riebe	Hodag Cab	Transportation Provider
Eric Sigman	Hodag Cab	Transportation Provider
Tamara Feest	Human Service Center	Human Services Provider
Holley Tomlanovich	Vilas County	Elected Official
Jason Dailey	Oneida County Veteran Services	Veteran's Support Services
Carrie Linzmeier	Northwoods Mobility	Transportation Provider
Nancy Schueller	Vilas County ADRC	ADRC Oversight
Brian Thomas	Vilas County Veterans Services	Veteran's Support Services
Samantha Hoffman	Lakeland Care Inc.	Care Management Supervisor
Amber Pontbriand	Inclusa	Member Support Manager

Keeper of the Plan

The Oneida and Vilas Counties' Aging & Disability Resource Centers (ADRCs) will be the designated keepers of the plan. The primary staff contacts will be Joel Gottsacker, Manager for Oneida County ADRC or Sue Richmond, Director for Vilas County ADRC.

Summary of Participant Review

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

ANALYSIS OF SERVICE GAPS AND NEEDS

Assessment of Existing Service

An inventory of what transportation services are currently available in Oneida/Vilas County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Providers struggling with recruitment and retainment of both volunteer and paid drivers,
- Provider costs continue to increase while funding has been stagnant/declining,
- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

Identification of Gaps and Needs

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Oneida and Vilas County:

- Lack evening and weekend services (supports groups (A.A., etc.), church, work, etc.).
- Hospital returns.
- Capacity to support work trips (limited providers/vehicles).
- Billing process barriers.
- Stability of 5310 Funding.
- Serving need in low density outlying areas (costs, time involved).
- Service issues with state system.
- Rides for dialysis difficult for volunteers (timing, distance, etc.).

- Service issues for wheelchair and Cot needs (cost/availability of vehicles).
- People not qualifying for programs and cannot afford transportation.
- Funding not keeping pace with program costs - is actually decreasing.
- Vehicle costs increasing (hybrid / electric compatibility).
- Increasing need for on-demand day-to-day needs.
- Lack of volunteer drivers.
- Expand ability to work with private providers.
- Veteran program funding.

STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2024 through 2028. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

Oneida/Vilas County 5-year Transportation Coordinated Strategies, 2024 - 2028

	Priority	
Rank	Score	

- | | | |
|----|----|---|
| 1. | 38 | Maintain and expand existing services through support of program operations (inc. director/transportation coordinator position(s), driver salaries, volunteer reimbursements, equipment, supplies and training, facilities planning and development), maintenance, repair, and scheduled replacement of vehicle fleet as appropriate. |
|----|----|---|

Actions:

- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the Counties.
- Apply for 5310 Capital Grants to maintain (including necessary equipment) and expand the human services transportation vehicle fleet within Oneida/Vilas County.
- Explore ways to increase the number of volunteer drivers available to the program.
- Apply for funding for transit facility planning and development.
- Continue the Cycling without Age Program.

Responsible Agencies: Oneida & Vilas County ADRCs; Northwoods Transit Connections; NEWCAP

2. 21 Explore Public/Private Partnerships.

Actions:

- Coordinate with local private transportation providers.

Responsible Agencies: Oneida & Vilas ADRCs; Northwoods Transit Connections; private firms such as Hodag Cab, Northwoods Mobility, etc.

3. 15 Coordinate on Veteran's Program Referrals.

Responsible Agencies: Oneida & Vilas County ADRCs; Northwoods Transit Connections; Oneida & Vilas Veterans Service Offices

4. 11 Consider establishing some form of transportation committee to address human services transportation needs in Oneida and Vilas Counties.

Actions:

- Organize regular transportation meetings and explore methods of outreach and coordinating with others.
- Coordinate with City of Rhinelander to address duplication of service issues.

Responsible Agencies: Oneida & Vilas County ADRCs; Northwoods Transit Connections; City of Rhinelander; all transit/human services transportation stakeholders

5. 3 Coordinate with Regional Volunteer Driver Program to reinforce local program and fill in gaps in service.

Actions:

- Work with Center for Independent Living for Western Wisconsin (aka CIL) to determine how to best integrate expansion of CIL's Regional Volunteer Driver Program into Oneida/Vilas County Transportation Program.

Responsible Agencies: Oneida & Vilas County ADRCs; CILWW

7. 1 Work to provide more information and education about what transportation options are available.

Responsible Agencies: Oneida & Vilas County ADRCs; Northwoods Transit Connections; City of Rhinelander; Lac du Flambeau Tribal Transit; CILWW

UPDATING / AMENDING THE COORDINATED PLAN

The coordinated plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

APPROVAL OF 2024 - 2028 ONEIDA/VILAS COUNTY TRANSPORTATION COORDINATED PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Eric Sigman, seconded by Jason Dailey, the 2024 - 2028 Oneida/Vilas County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.

NCWRPC – Oneida & Vilas Counties

Public Transit - Human Services Transportation Coordination Plan

Development Meeting – October 4, 2023

	Name	Representing	Role (Service Provider, User, etc.)
1	Danny Christensen	Lakeland Care	Transportation Supervisor
2	Anna Klemann	Rennes	Admin
3	Amanda Aylesworth	Rennes	Admissions
4	Bobbi Hegma	Cilwau	Director
5	Theresa Riecke	Hodag Cab	Partner
6	Eric Sigman	Hodag Cab	Partner
7	Tamara Feest	Human Services	provider
8	Holly Tomlanovich	Vilas Cty	Supervisor
9	Brian Newman	OUTC	Transit Mgr
10	Joel Gottsacker	ADRC of ONEIDA COUNTY	MANAGER
11	Susan Richmond	ADRC of Vilas County	Director
12	Jason Dailey	Oneida Co Vet Ser.	ACVSO
13	Corne Hammer	Northwoods Mobility	Owner
14	Nancy Scheller	ADRC of Vilas Cty	Committee member
15	Brian Thomas	Vilas County Veterans Service Office	CVSO
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NCWRPC – Oneida & Vilas Counties

Public Transit - Human Services Transportation Coordination Plan

Development Meeting – October 4, 2023

	Name	Representing	Role (Service Provider, User, etc.)
1	Samantha Hoffman	Lakeland Care Inc.	Caremanagement Sup
2	Julia Portman	Inclusa	member support manager
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NCWRPC – NORTH CENTRAL REGION

2023 LOCAL PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION COORDINATION PLAN MEETINGS

SEPTEMBER - OCTOBER 2023

AGENDA

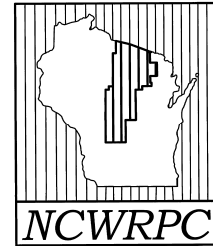
- I. WELCOME AND INTRODUCTIONS**
 - II. PURPOSE OF MEETING and BACKGROUND**
 - III. IDENTIFICATION OF SERVICE NEEDS AND GAPS**
 - A. Review of Demographic Data**
 - B. Review of Service Inventory**
 - IV. IDENTIFICATION AND PRIORITIZATION* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS**
 - * Based on consideration of resources, time and feasibility.*
 - V. WRAP-UP**
 - A. Plan Approval**
 - B. Meeting Evaluation**
-

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

<http://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

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SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

MEMORANDUM

DATE: September 5, 2023
TO: Parties w/ interest in Human Services Transportation in Oneida & Vilas Counties
FROM: Darryl L. Landeau, AICP
RE: Invitation to Meeting

NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE: October 4, 2023
TIME: 1:30 pm
LOCATION: Vilas County Court House – Conference Room C
330 Court Street, Eagle River

A joint county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Oneida and Vilas Counties on Wednesday, October 4 beginning at 1:30 P.M. The meeting will take place at the Vilas County Courthouse in Conference Room C, 330 Court Street in Eagle River. This meeting will include an assessment of human services transportation needs and gaps within Oneida and Vilas Counties and identification of strategies to address these issues with emphasis on improving service coordination. ***Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.***

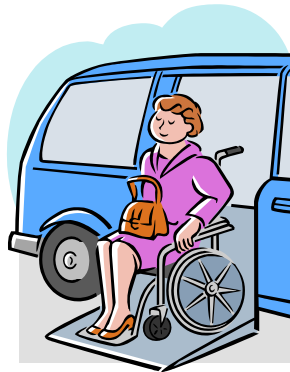
If you have questions regarding this meeting, please contact me at dlandeau@ncwrpc.org or 715-849-5510 extension 308. If you are elderly and/or disable and need transportation assistance to this meeting or other accommodations, please contact Oneida Aging Dept. at 715-369-6170 or Vilas County Aging at 715-479-3625.

BACKGROUND ON MEETING

The federal surface transportation program requires applicants for the Elderly and Disabled Transportation Program (5310) grants, as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with federal requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Oneida and Vilas Counties.

ONEIDA & VILAS COUNTIES ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



PLEASE ATTEND...

A joint county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Oneida and Vilas Counties' Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation, Oneida and Vilas Counties.

DATE: October 4, 2023

TIME: 1:30 PM

LOCATION: Vilas County Courthouse
Conference Room C
330 Court Street, Eagle River

For transportation assistance or other accommodations, please contact the Oneida Aging Dept. at 715.369.6170 or Vilas County Aging at 715-479-3625.

Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.

For information about the meeting contact NCWRPC at 715-849-5510 ext. 308 or email dlandeau@ncwrpc.org.

STATE OF WISCONSIN }
County of Oneida }ss

Gregg Walker, of the City of Rhineland, in
said County and State, being duly sworn on
his oath says that he is the foreman of
WALKER COMMUNICATIONS LLC., a
corporation, the publisher of THE NORTH-
WOODS RIVER NEWS, a newspaper of
general circulation, and that the notice, a
printed copy of which is hereto annexed, was
regularly published in said newspaper

2 times; commencing on the
19th day of September, 2023,
and terminated on the
26th day of September, 2023.


Gregg Walker

Fee: \$ 4949
Ad # 177552

Subscribed and sworn to me before this
26th day of September, 2023.



Notary Public, Oneida County, WI
My commission expires: 03/15/2025

HL Holmes
NOTARY PUBLIC
STATE OF WISCONSIN

**NOTICE OF ELDERLY AND DISABLED TRANSPORTATION
PUBLIC MEETING**

A county meeting will be held on Wednesday, October 4 beginning at 1:30 PM at the Vilas County Courthouse, Conference Rm C, 330 Court Street, Eagle River to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Oneida and Vilas County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations.

The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the County. Those persons unable to attend the meeting and would like to submit comments in advance may send them to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or email to dlandeau@ncwrpc.org.

Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact Oneida County Aging at 715-369-6170 or Vilas County Aging at 715-479-3625. The meeting location is accessible.

111026

9/19/26 WNAXLP

RECEIVED
SEP 28 2023
NORTH CENTRAL WISCONSIN
REGIONAL PLANNING COMMISSION



Aging & Disability Resource Center of Vilas County

330 Court Street
Eagle River, WI 54521

Phone: 715-479-3625
Toll Free: 800-374-1123
Fax: 715-479-3692

OFFICE HOURS: M - F
8:00 AM - 4:00 PM

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STAFF

Sue Richmond - Director

Rebecca Gleason - Financial
Specialist

Nancy Kalles & Vacant:
Receptionists

Laura Rozga Lead ADRC Specialist
and Alzheimer's, & Caregiver
Support Coordinator

Nicole Dreger
ADRC Specialist

Susan Corrieri - Elder Benefit
Specialist

Charlotte Kaufman - Disability
Benefit Specialist

Leah Baughman—Dementia Care
Specialist

Vilas and Oneida Counties Elderly & Disabled Transportation Planning Meeting



A joint county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Oneida and Vilas Counties' Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation as well as Oneida and Vilas Counties.

DATE: October 4, 2023

TIME: 1:30 PM

LOCATION: Vilas County Courthouse
Conference Room C
330 Court Street, Eagle River

For transportation assistance or other accommodation, please contact the ADRC of Vilas County at 715-479-3625 or the ADRC of Oneida at 715-369-6170.

Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.

For information about the meeting contact
NCWRPC at 715-849-5510 ext. 308 or email dlandeau@ncwrpc.org.

Joel Gottsacker, Manager
Aging & Disability Resource Center
100 W Keenan St.
Rhineland, WI 54501

Sue Richmond, Director
ADRC of Vilas County
330 Court Street
Eagle River, WI 54521

Heather Beach, Trans. Coordinator
Aging & Disability Resource Center
100 W Keenan St.
Rhineland, WI 54501

Gerald Burkett, Board Chair
Vilas County
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Eagle River, WI 54521

Scott Holewinski, Board Chair
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Sharon Big John, Director
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Lac du Flambeau, WI 54538

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Kathryn Gardner, Director
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Maureen Parkes, Director
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Tammy Javenkoski, CVSO
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Brian Thomas, CVSO
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Oconto, WI 54153-1541

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Nick Musson
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Madison, WI 53714

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Eagle River, WI 54521

Rhineland Public Transit
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Viroqua, WI 54665

Patricia Noland, Director WDA 6
Div. of Vocational Rehabilitation
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Wausau, WI 54403

Karlie Pierson, Area Coordinator
WI DHS Northern Region
2187 N. Stevens St., Ste C
Rhineland, WI 54501

Midstate Independent Living
Consultants, Inc.
3262 Church Street, Suite 1
Stevens Point, WI 54481

Karalyn Peterson, Res. Coordinator
MILC, Inc.
3262 Church St.
Stevens Point, WI 54481

Kimberly Edwards, Area Admin.
WI DCF Northern Region
2187 N. Stevens St., Ste C
Rhineland, WI 54501

Case Management
Howard Young Medical Center
240 Maple Street
Woodruff, WI 54568

Case Management
Aspirus Rhineland Hospital
2251 North Shore Drive
Rhineland, WI 54501

Case Management
Aspirus Eagle River Hospital
201 E Hospital Rd
Eagle River, WI 54521

Sara Muhlbauer, CEO
Lakeland Care, Inc.
N6654 Rolling Meadows Dr.
Fond du Lac, WI 54937

Mark Hilliker, CEO
Inclusa Inc.
2801 Hoover Rd, Unit 3
Stevens Point, WI 54481

Bobbie Craig, New Freedom Dir.
CIL Wisconsin Partnership
2920 Schneider Ave SE
Menomonie, WI 54751

Bowen's Bus Service
PO Box 43
McNaughton, WI 54543

Student Services
Rhineland School District
655 Coolidge Ave, Suite B
Rhineland, WI 54501

Pupil Services
Northland Pines School District
1800 Pleasure Island Rd
Eagle River, WI 54521

St. Germain Prime Timers
PO Box 281
St. Germain, WI 54558

Inclusa, Inc.
300 South Pelham Street
Rhineland, WI 54501

Lakeland Retirement Foundation
PO Box 1815
Woodruff, WI 54568

Schilleman's Bus Service
118 Airport Road
Eagle River, WI 54521

Hodag Cab
PO Box 716
Rhineland, WI 54501

Bella Rubio
Milestone Senior Living
4686 N Shore Dr.
Rhineland, WI 54501

Lakeland Area Bus Service
618 1st Avenue
Woodruff, WI 54568

Aniridia Foundation Support
PO Box 41
Manitowish Waters, WI 54545

Pastime Club
Adult Day Center
PO Box 276
Minocqua, WI 54548

Opportunities Unlimited
2680 E Oneida Lane
Rhineland, WI 54501

The Human Service Center
705 E Timber Drive
Rhineland, WI 54501

Advanced Medical Transportation
1831 N Stevens Street
Rhineland, WI 54501

RSVP
100 W Keenan Street
Rhineland, WI 54501

Julie St. Pierre
Alzheimers Disease Greater WI
8A W. Davenport St., Suite 224,
Rhineland, WI 54501

Case Management
Marshfield Med Center – Minocqua
9576 Highway 70
Minocqua, WI 54548

Compassus Hospice
111 W Davenport St #101
Rhineland, WI 54501

Dr. Kate Home Health
PO Box 8951
Woodruff, WI 54568

Office - Blind & Visually Impaired
2187 N. Stevens Street, Suite C
Rhineland, WI 54501

Scott Mow, Administrator
Minocqua Health & Rehab Center
9969 Old Hwy 70 Rd.
Minocqua, WI 54548

Courtney Potter, Administrator
Friendly Village Nursing and Rehab
900 Boyce Dr.
Rhineland, WI 54501

Anna Schoen, Administrator
Rennes Health & Rehab Center
1970 Navajo St.
Rhineland, WI 54501

Abby Vans
1115 W. 4th Street
Neillsville, WI 54456

Lakes Mobility Services
PO Box 36
Rhineland, WI 54501

Northwoods Mobility Services
9548 County Road K
Tomahawk, WI 54487

Lakeland Care Inc.
232 S Courtney Street
Rhineland, WI 54501

Dale Kelm
Lakeshore Assisted Living
12440 Warpath Ln
Minocqua, WI 54548

Country Terrace of Wisconsin
533 E Timber Drive
Rhineland, WI 54501

Gayle Holquist
Nature's Pointe
PO Box 2678
Eagle River, WI 54521

Carol and Lisa Gilson
8135 Hwy 51 S
Minocqua, WI 54548

Barb Newman
Northwoods Transit Connections
PO Box 853
Rhineland, WI 54501

Lisa Charbarneau, Admin. Coord.
Oneida County
PO Box 400
Rhineland, WI 54501

Kimberly Olkowski, Admin. Coord.
Vilas County
330 Court Street
Eagle River, WI 54521

Northern MS Association
10870 Lakeshore Dr
Woodruff, WI 54568

Forward Service Corp.
51A N Brown St.
Rhineland, WI 54501

Visually Impaired Persons Group
10870 Lakeshore Dr
Woodruff, WI 54568

LDF Transit
PO Box 67
Lac du Flambeau, WI 54538

Northwoods Parkinsons Support
7937 Hwy 51 S.
Minocqua, WI 54548

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Viles
Date:	10/4/23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	3	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much X about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Vilas Omeida (NCW)
Date:	10/4/2023
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much X about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

(a) The informal "mess" at MTM - Service suffering
 (b) Lack of night & weekend coverage
 (c) billing/reimbursement issues
 (d) critical care transportation

12. List any information or meeting content you felt was omitted or needed further clarification.

Satisfied with information

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Struck by the diversity between urban & rural counties

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Vilas/Oneida
Date:	10/4/23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much __ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Oneida County
Date:	10/3/23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: ☐ too much ☒ about right ☐ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

— Ability to connect w/ multiple agencies

12. List any information or meeting content you felt was omitted or needed further clarification.

— Nonprofit grants from foundations for private agencies for vehicle purchases to expand maintain services

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability. yes

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Vilas / Oneida
Date:	10/4
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much X about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

Gaps + Needs

12. List any information or meeting content you felt was omitted or needed further clarification.

NA

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

not at this time.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Oneida/Utah
Date:	10/4/2023
Facilitator(s):	Daryl Randeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much __ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

learning the area resources

12. List any information or meeting content you felt was omitted or needed further clarification.

brochures or info. from each company represented would be nice to have

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

facilitator is a fast talker - sometimes hard to understand

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Oneida Vilas County
Date:	10-3-23
Facilitator(s):	Darryl Landeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree		Don't Know	
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much ~~X~~ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Owida/Vilas
Date:	10/4/2023
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	①	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	①	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	①	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	①	2	3	4	5	6
5.	The county/region has a working coordination team.	①	2	3	4	5	6
6.	The previous coordination plan has been implemented.	①	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	①	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	①	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	①	2	3	4	5	6
10.	The information was presented in a clear, logical format.	①	2	3	4	5	6

10. The time allotted for the meeting was: __ too much about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

Making Connections & other providers: resources

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Onewda villas
Date:	10/4/23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree	Agree	Strongly Disagree	Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	(1)	2	3	4 5 6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	(1)	2	3	4 5 6
3. Participants at the meeting were from a broad stakeholder group.	(1)	2	3	4 5 6
4. The county/region's prioritized action plan is comprehensive and realistic.	(1)	2	3	4 5 6
5. The county/region has a working coordination team.	(1)	2	3	4 5 6
6. The previous coordination plan has been implemented.	(1)	2	3	4 5 (6)
7. Developing the prioritized action plan was meaningful and valuable.	(1)	2	3	4 5 6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	(1)	2	3	4 5 6
Facilitator Questions				
9. Facilitator was knowledgeable about the meeting process.	(1)	2	3	4 5 6
10. The information was presented in a clear, logical format.	(1)	2	3	4 5 6

10. The time allotted for the meeting was: __ too much __ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Good!

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Oneyda Vilas
Date:	10-4
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much ☒ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Ongawa
Date:	10/4/23
Facilitator(s):	DAV

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: ☐ too much ☒ about right ☐ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

lack of services

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

yes, whenever

14. Other comments (write on back)

Oneida/Vilas County Provider Inventory

Service Name or Sponsor Name	Service Type	Passenger Eligibility	Service Description	Hours of Service	Fleet Information	Use of Federal/State Funds
Oneida County						
Headwaters, Inc.	Specialized	Elderly and people with disabilities	Fixed route for those who attend Headwaters Inc. Communities served: Land O' Lakes, Eagle River, Three Lakes and Rhinelander.	Mon.-Fri. 6:30 a.m.– 6 p.m.	One small bus with wheelchair lift and three 15 - passenger vans	5310
Northwoods Transit Connections	Public Transit	General Public	Public transportation: trip purpose not limited. Service area. Fare based on status: general or 60+ /disabled.	Mon.-Fri. Call for Reservation	See attached list all accessible	85.21; 5311, 85.20
Oneida County ADRC	Volunteer-escort	Elderly and people with disabilities	Transportation by volunteer drivers in personal vehicle for older adults and persons w/ disabilities. Fare based on distance traveled. 48 hour advance.	24/7 - Dependant on driver availability.	Private vehicles	85.21, MA
Oneida County Veterans Service	Veterans Van	Veteran	Veterans transportation to Iron Mountain VA Hospital.	Mon. - Thurs. by reservation	Van	Veterans
Private Medical	Medi-van	Medical Assistance or Private Pay	Wheelchair accessible (some cot) vans for transport to medical appointments, other non-MA services available. Examples: Abby Vans, NMS, Lakes Mobility Services. Some may be MTM providers.	Varies Reservations may be required	N/A	MA
Private Taxi Service	General	Private Pay	Private for profit taxi companies with some accessible vehicles. Some shared ride (subsidized fare) arrangements.	Varies	N/A	Shared Ride
New Freedom Regional Volunteer Driver Program (CILWW)	Volunteer Driver	Elderly and Individuals with Disabilities	Demand response Not limited to medical. Program under development in North Central WI.	24/7 subject to driver availability. 48 hour advance notice.	N/A	5310 / Partner Agreements

Service Name or Sponsor Name	Service Type	Passenger Eligibility	Service Description	Hours of Service	Fleet Information	Use of Federal/State Funds
Vilas County						
Headwaters, Inc.	Specialized	Persons with disabilities & clients of Headwaters Inc.	Fixed route for those who attend Headwaters Inc. Communities served: Land O' Lakes, Eagle River, Three Lakes, and Rhinelander.	Mon.-Fri. 6:30 a.m.– 6 p.m.	12 + 2 wheelchair passenger bus	5310
St. Germain Prime Timers	Specialized	Elderly people	Regular scheduled trips to Eagle River, Minocqua, Rhinelander, Wausau, Watersmeet, and Lac du Flambeau.	Various days and times	15 passenger van	
S.E.R.V.E. Senior Organization	Specialized	General Public and people with disabilities	Only used for SERVE scheduled trips.	N/A	12 passenger bus w/ wheelchair area	5310
Northwoods Transit Connections	Public Transit	General Public	Public transportation: trip purpose not limited. Service area. Fare based on status: general or 60+/-disabled.	Mon.-Fri. Call for Reservation	See attached list all accessible	85.21; 5311; 85.20
Lac du Flambeau Senior and Disability Service	Specialized	Elderly and people with disabilities	Van service within Lac Du Flambeau tribal boundaries for any senior citizen or disabled to meal site and various activities and medical transport. Advance reservation.	Mon.-Fri. 8 a.m.– 4:30 p.m.	One van with wheelchair lift and four other vans	
Vilas County Veterans Service	Veterans Van or Volunteer	Veteran	Veterans transportation to VA appointments or other special circumstances.	Any by reservation	Van	Veterans
ADRC of Vilas County	Volunteer Transportation	Elderly and people with disabilities – General public may request ride but must pay full cost of trip in advance	Transportation by volunteer drivers in personal vehicle for older adults and persons w/ disabilities. Fare based on distance traveled. 48 hour advance.	Mon-Fri 8am-4 pm for medical appointments, p/u and drop off times may differ.	Private vehicles	85.21
Private Medical	Medi-van	Medical Assistance or Private Pay	Wheelchair accessible (some cot) vans for transport to medical appointments, other non-MA services available. Examples: Abby Vans, NMS, Lakes Mobility Services. Some may be MTM providers.	Varies Reservations may be required	N/A	MA
Private Taxi Service	General	Private Pay	Private for profit taxi companies with some accessible vehicles. Some shared ride (subsidized fare) arrangements.	Varies	N/A	Shared Ride
New Freedom Regional Volunteer Driver Program (CILWW)	Volunteer Driver	Elderly and Individuals with Disabilities	Demand response Not limited to medical. Program under development in North Central WI.	24/7 subject to driver availability. 48 hour advance notice.	N/A	5310 / Partner Agreements

**Northwoods Transit
Connections**

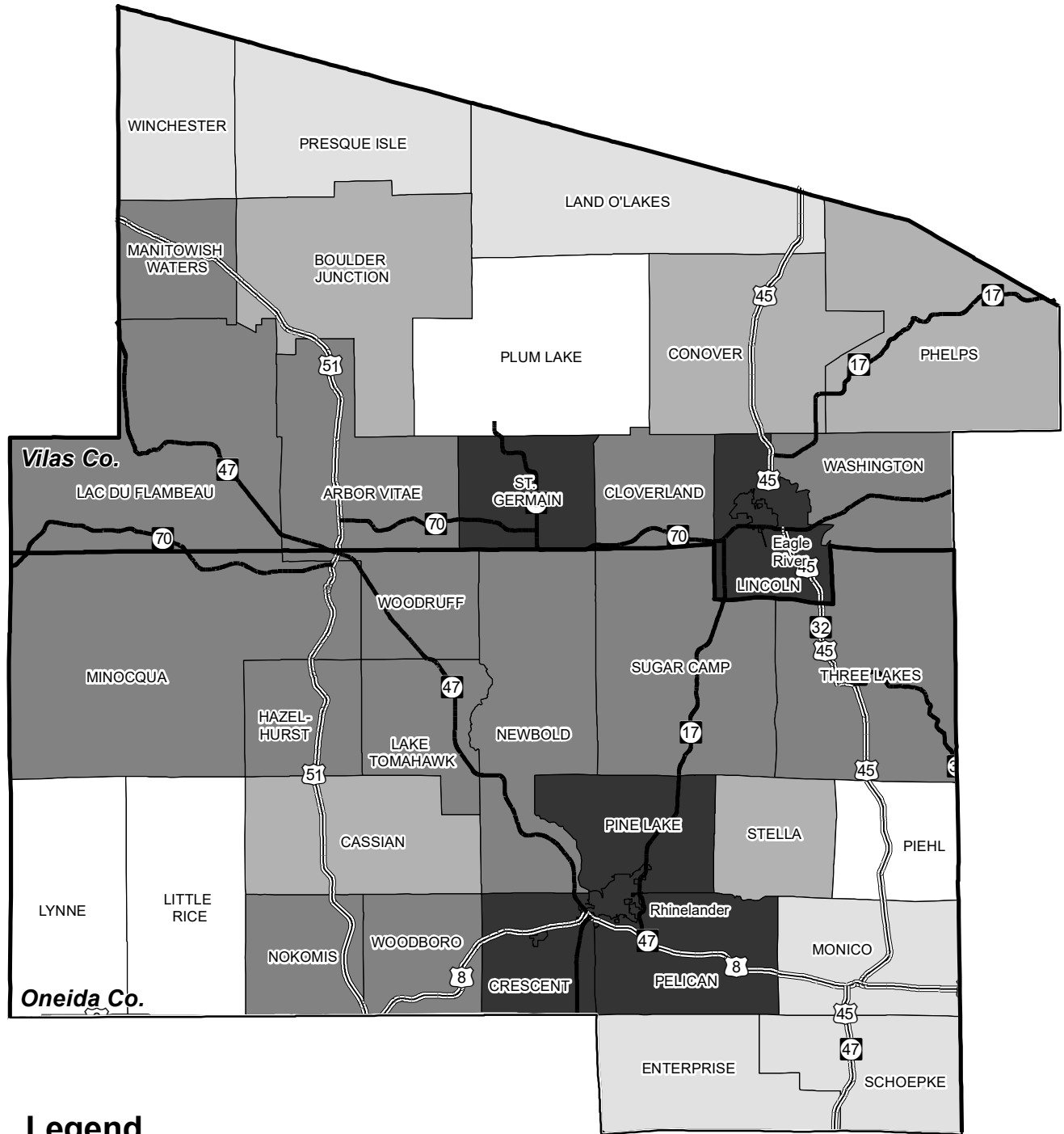


ONEIDA-VILAS TRANSIT
COMMISSION

Year	Make/Model	capacity
2013	Chevy Savanna	12
2008	Ford E450	12+2WC
2010	Ford E450	12+2WC
2011	Ford E450	12+2WC
2010	Ford E450	14+2WC
2017	Ford E450	12+2WC
2017	Ford E450	12+2WC
2018	Ford E450	12+2WC
2018	Ford E450	14+2WC
2017	Ford E450	12+2WC
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2019	Ford E450	12+2WC
2019	Ford E450	12+2WC
2020	Dodge Caravan	7

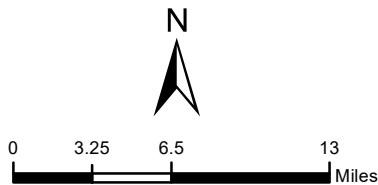
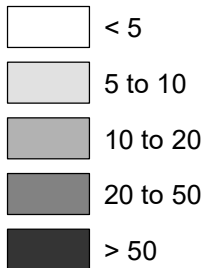
Population Density / By MCD

Oneida & Vilas County



Legend

POP / Sq. Mi



Source: WI DNR, NCWRPC, US Census ACS 2017-21

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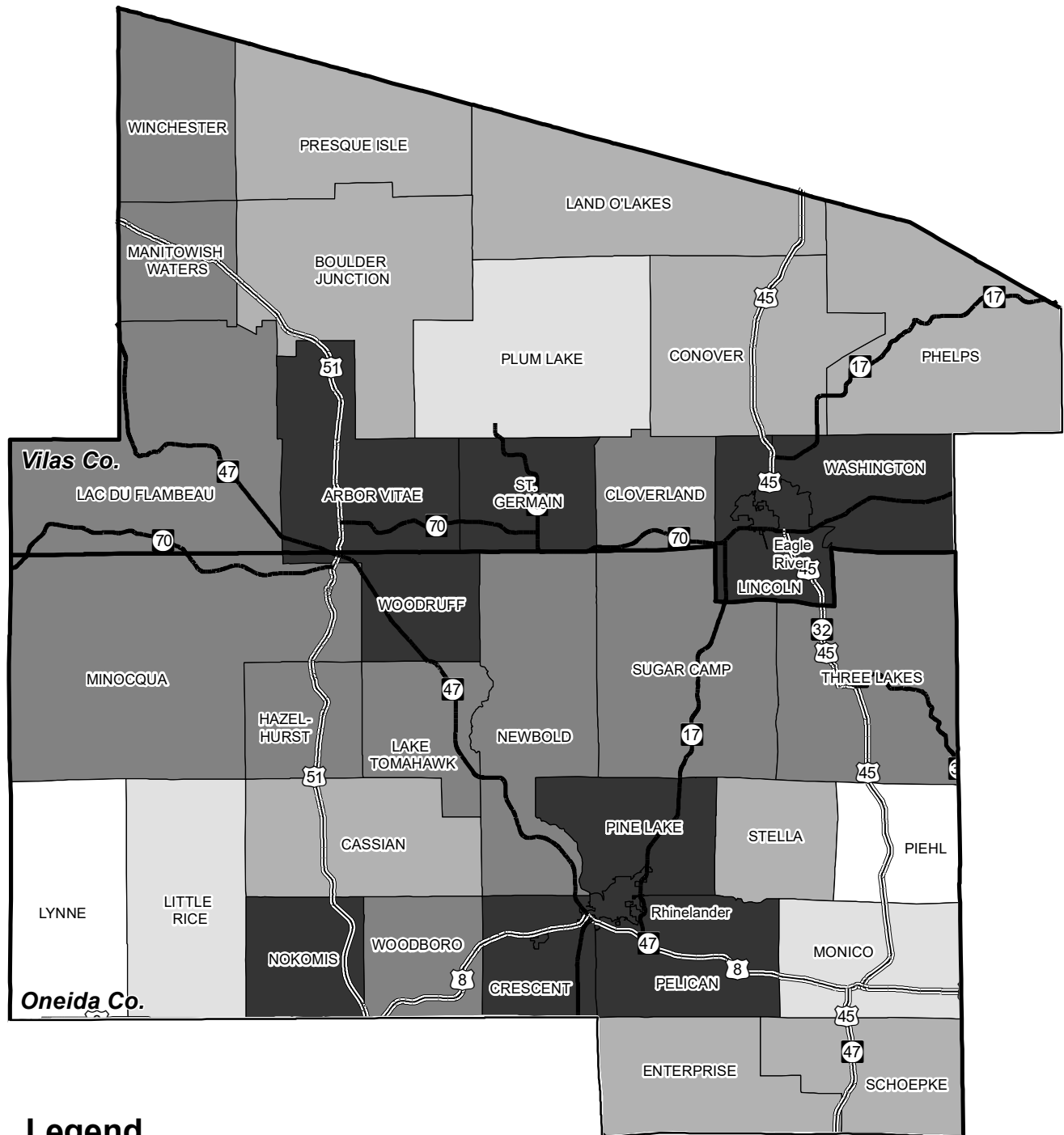
Prepared By:

**North Central
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715-849-5510 - staff@ncwrpc.org - www.ncwrpc.org

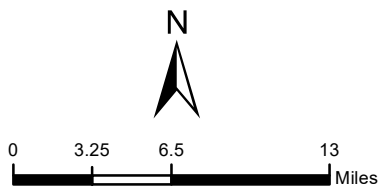
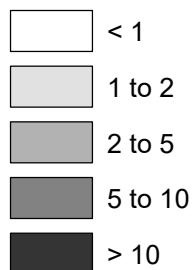
Population Density of Persons over 65 / By MCD

Oneida & Vilas County



Legend

POP65 / Sq. Mi



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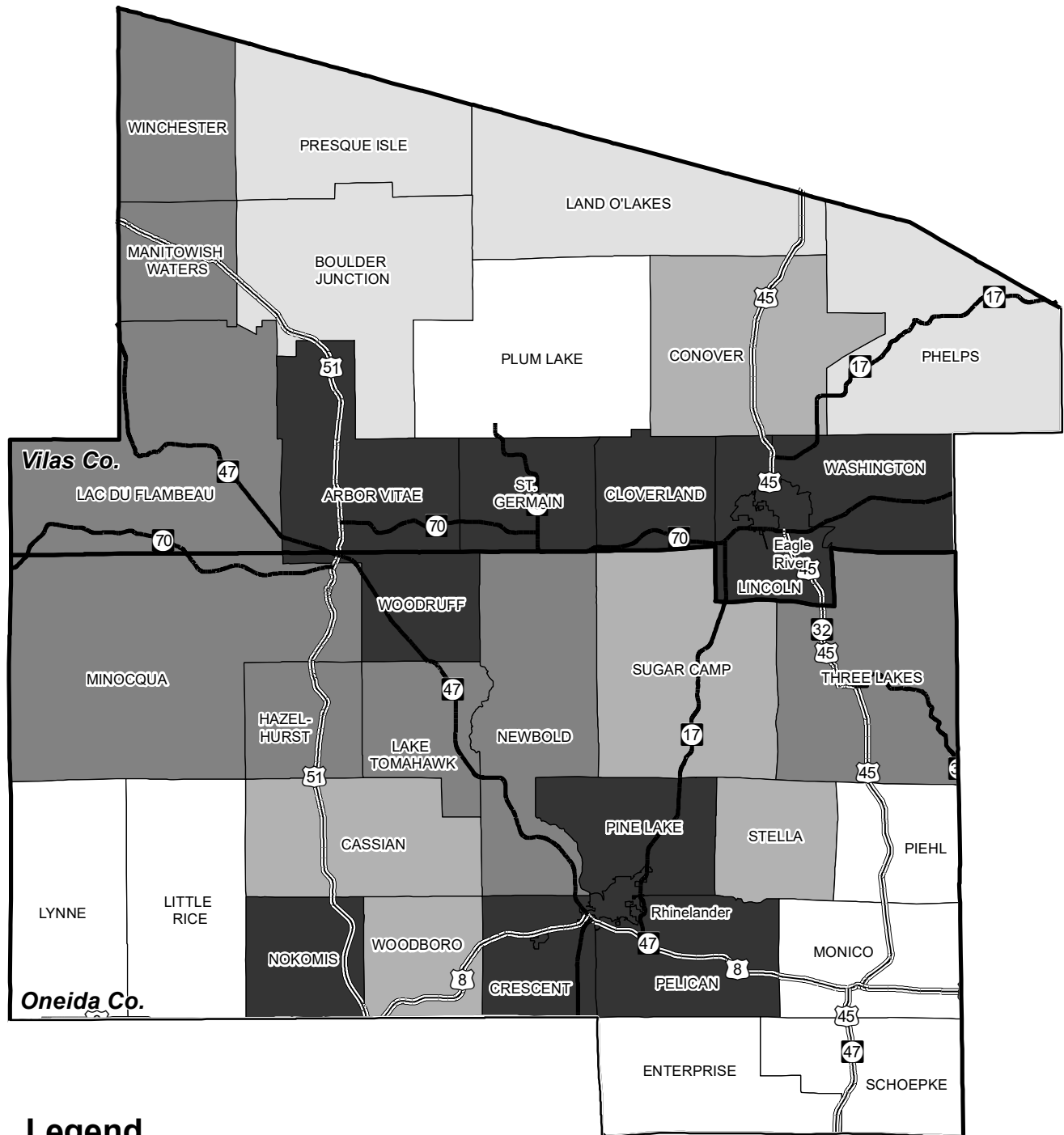
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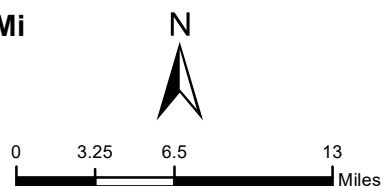
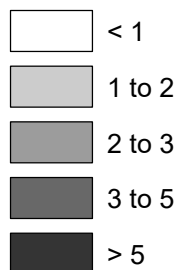
Population Density of Persons with Disabilities / By MCD

Oneida & Vilas County



Legend

DISABLED / Per Sq. Mi



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