

Juneau County

Locally Developed, Coordinated Public Transit-Human Service Transportation Plan

2024 - 2028



Facilitated By:
North Central Wisconsin Regional Planning Commission

**Juneau County
Locally Developed
Coordinated
Public Transit-Human Services
Transportation Plan
2024-2028**

prepared for:

Juneau County

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

September 27, 2023

This plan was prepared for Juneau County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

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INTRODUCTION-WHY COORDINATION?

Transportation is among the most requested support services for seniors and individuals with disabilities. It allows individuals to remain in a community setting and avoid costly institutional care. Access to transportation is vital to meeting basic needs such as errands, nutrition, medical appointments and for other social, family and religious purposes.

Yet, resources and capacity to provide this critical service are limited. In the current fiscal environment of ever-increasing budget constraints compounded by levy limits, local governments struggle to provide adequate funding to meet the needs. Coordinated planning provides an opportunity to bring interested parties together to discuss ways to enhance the mobility of seniors and individuals with disabilities such as creating or improving efficiencies through coordination of services. However, one meeting every 5 years is not enough. Local leadership is needed to maintain positive momentum.

Experience shows that one of the most effective tools in promoting and developing coordinated transportation services is an active coordination committee that meets regularly, has an active, comprehensive membership, and is charged with a clear mission. Because coordination requires working with a variety of funding sources and transportation programs to improve service delivery, it is logical that meeting regularly and working together will lead to coordination success. While different models exist, the key characteristics of a successful coordination committee include regular ongoing meetings, commitments from participants, at least one champion for coordination and a clear process for developing an action plan to address unmet needs and service duplications. In Wisconsin, while some existing coordination committees have been less inclusive than others, nearly all have been able to improve some aspects of their local transportation services.

OVERVIEW AND PURPOSE

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation in 2005 and the requirement continues under the current transportation legislation, the IIJA (Infrastructure Investment and Jobs Act) also known as the Bipartisan Infrastructure Law or BIL passed in 2021. The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2019 and are due to be updated for 2024.

It is important to note that under previous Federal legislation, the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed, and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the “traditional” 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete, and the final reports submitted for grant years 2024 - 2028.

Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;
- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included representatives of public, private, and non-profit transportation and human services providers, and members of the public, including persons with disabilities, elderly, low-income individuals and advocates of these groups.

Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying minimum reporting requirements as identified by WisDOT. Additional tools and information for Locally Developed, Coordinated Public Transit Human Services Transportation Plans is available on the Wisconsin Department of Transportation website at: <https://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>.

OUTLINE OF COORDINATED PLANNING PROCESS

Based on guidance from WisDOT and its experience with development of previous coordination plans, the NCWRPC developed a planning process for the 2024 coordinated transportation plans as outlined below:

I. Plan for Planning

- A. WisDOT - MPO/RPC Meeting
- B. WisDOT Coordinated Planning Resources (webpage)
- C. NCWRPC Planning Process Established

II. County Contact

- A. WisDOT Outreach to Counties
- B. NCWRPC Contact with 2019 "Plan Keeper"
 - 1. Confirm "Plan Keeper" Status
 - 2. Date, Time and Location Established

III. Meeting Participant Invitation List Development

- A. County Review and Update of 2019 Stakeholder List
- B. County to Identify/Invite Users and Provide Transportation

IV. Notification of Planning Meeting

- A. Invitations Distributed to Stakeholder List
- B. Flyer Provided to County for Posting and Distribution
- C. Encouragement of Website and Social Media Posts
- D. Notice Placed in Local Newspaper

V. Public / Stakeholder Options for Participation / Comment

- A. Email / U.S. Mail
- B. Meeting Attendance

VI. Planning Meeting

- A. Welcome and Introductions
- B. Review Background and Purpose of Meeting
 - 1. Coordinated Planning Requirements
 - 2. Review Transit Assistance Programs
- C. Identify Needs and Gaps
 - 1. Review Inventory of Services
 - 2. Review Demographic Data
 - 3. Review 2019 Coordinated Plan
 - 4. Brainstorm Needs and Gaps
- D. Identify Strategies and Actions to Address Needs and Gaps
 - 1. Review 2019 Coordinated Plan
 - 2. Brainstorm Strategies and Actions
- E. Prioritize Strategies and Actions
- F. Wrap-up
 - 1. Plan Approval
 - 2. Meeting Evaluations

VII. Report Drafting

- A. NCWRPC Draft Report
- B. County Review
- C. Submission of Final to WisDOT via BlackCat Grants Management System

OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATED PLAN

Meeting Format

On September 27, 2023, Juneau County transportation stakeholders met at the ADRC of Eagle Country - Mauston Office to build their locally developed coordinated plan. Meeting documentation is included in APPENDIX A. Approximately 9 transportation stakeholders attended this meeting. Many more were invited including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of funding program background material, county transportation services inventory, county demographic information, and the gaps & needs and coordinated strategies sections of the county's 2019 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's coordinated plans webpage was provided to give participants additional information and resources on coordinated transportation planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service gaps & needs and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting for their three most important items listed. Refer to the sections titled *Service Gaps and Needs & Strategies to Address Transportation Gaps and Needs in Juneau County*, below, for the outcomes of this session.

Meeting Invitation and Participant Lists

The stakeholder invitation list for the September 27 meeting included 46 individuals, see APPENDIX B. Approximately 9 people attended the planning meeting as follows:

<u>Juneau County 2024 Coordinated Transportation Plan Participant List</u>		
<u>Name</u>	<u>Organization</u>	<u>Role</u>
Kelly Dersham	Vernon Area Rehabilitation Center (VARC, Inc.)	Transportation & Human Services Provider
Brenda Thorne	VARC. Inc.	Transportation & Human Services Provider
Gina Laack	ADRC of Eagle Country	Transportation & Human Services Provider
Chelsey Turpin	ADRC of Eagle Country	Transportation & Human Services Provider
Susan Riley	ADRC of Eagle Country	Transportation Coordinator
Dawn Buckholz	Juneau Co. Human Services	Social Services Provider
Jim Finley	Miles Bluff Medical Center	Medical Services Provider
Bobbi Hegna	CIL	Transportation Provider

Keeper of the Plan

The Aging and Disability Resource Center of Eagle Country - Mauston Office will continue to be the designated keeper of the plan. ADRC Director, Gina Laack, will be the primary staff contact.

Summary of Participant Review

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

ANALYSIS OF SERVICE GAPS AND NEEDS

Assessment of Existing Service

An inventory of what transportation services are currently available in Juneau County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Providers struggling with recruitment and retainment of both volunteer and paid drivers,
- Provider costs continue to increase while funding has been stagnant / declining,
- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

Identification of Gaps and Needs

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Juneau County:

- Limited handicap accessible transportation options particularly outside the city and evening and weekends.
- Immediate or sudden need transportation – for work, etc.
- Lack of reliability of some providers.
- No capacity for bariatric transportation service.
- Lack of capacity for non-medical transportation needs such as employment, recreation, social, etc.
- Trip prioritization.
- Safety concerns.
- Struggle to find / retain CDL drivers.
- Affordability – limited affordable public transit / private sector ride costs can be high.
- Uber Program...

- Maintaining volunteer driver levels becoming more difficult particularly post COVID. Fewer drivers leading to more burnout. Insurance issues for volunteer drivers.
- Backlog in delivery of new - replacement vehicles through 5310 program.
- Programs competing for rides.
- On-going, specialized medical treatments such as dialysis, chemotherapy, rehabilitation for opioid addiction, etc.
- Other human services transportation needs exist within the community, including child protective services, particularly court-ordered, such as visitation arrangements, counseling, etc.

STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2024 through 2028. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

Juneau County 5-year Transportation Coordinated Strategies, 2024 - 2028

Priority
Rank Score

- | | | |
|----|----|---|
| 1. | 21 | Maintain and expand existing services through support of program operations (inc. director/transportation coordinator position(s), driver salaries, volunteer reimbursements, equipment, supplies and training), incentive programs, Find Your Own Driver Program, maintenance, repair and scheduled replacement of vehicle fleet as appropriate. |
|----|----|---|

Actions:

- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the County.

- Continue to apply for 5310 Capital Grants to maintain and expand the human services transportation vehicle fleet within Juneau County: County Program, VARC.
- Explore ways to increase number of volunteer drivers available to the program.

Responsible Agencies: ADRC of Eagle Country – Mauston Office, VARC

2. 13 Coordinate with the Regional Volunteer Driver Program to reinforce the County Transportation Program and fill in gaps in service.

Actions:

- Work with Center for Independent Living Western Wisconsin (aka CIL) to coordinate CIL's New Freedom Regional Volunteer Driver Program with the transportation services being provided by Juneau County.

Responsible Agencies: ADRC, CILWW

3. 8 Continue to support efforts of Transportation Community Action Team to address human services transportation needs in Juneau County.

Responsible Agencies: Juneau County, ARDC, all transit/human services transportation stakeholders.

4. 0 Promote available services and provide education on how to use the service, including outreach to medical community, nursing homes and assisted living facilities, churches, county board/elected officials, other agencies, etc.

Responsible Agencies: ADRC, Transportation CAT

5. 0 Work to identify options for handicapped accessible transportation, weekend and evening service, immediate need, etc.

Responsible Agencies: ADRC, Transportation CAT, CIL

UPDATING / AMENDING THE COORDINATED PLAN

The coordinated plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major

changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

APPROVAL OF 2024 - 2028 JUNEAU COUNTY TRANSPORTATION COORDINATED PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Gina Laack, seconded by Brenda Thorne, the 2024 - 2028 Juneau County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.

NCWRPC - Juneau County

Public Transit - Human Services Transportation Coordination Plan Development Meeting - September 27, 2023

	Name	Representing	Role (Service Provider, User, etc.)
1	Susan Riley	ADRC	Transp./Secretary
2	Chelsey Turpin	ADRC	Aging Program Specialist
3	Gina Laack	ADRC	ADRC Director
4	Kelly Derham	VARC	Program Manager
5	Brenda Thorne	VHRC	General Manager
6	Dawn Burkholz	DHS	Director
7	Jin Finley	MBMC	Coordinator
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NCWRPC - Juneau County
Public Transit - Human Services Transportation Coordination Plan
Development Meeting - September 27, 2023

	Name	Representing	Role (Service Provider, User, etc.)
1	Bobbi Hegna	CitWW	Director of trans.
2	Rachelle Address	CitWW	Student
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NCWRPC – NORTH CENTRAL REGION

2023 LOCAL PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION COORDINATION PLAN MEETINGS

SEPTEMBER - OCTOBER 2023

AGENDA

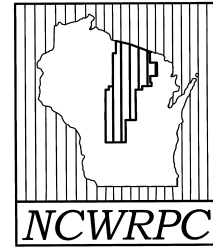
- I. WELCOME AND INTRODUCTIONS**
 - II. PURPOSE OF MEETING and BACKGROUND**
 - III. IDENTIFICATION OF SERVICE NEEDS AND GAPS**
 - A. Review of Demographic Data**
 - B. Review of Service Inventory**
 - IV. IDENTIFICATION AND PRIORITIZATION* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS**
 - * Based on consideration of resources, time and feasibility.*
 - V. WRAP-UP**
 - A. Plan Approval**
 - B. Meeting Evaluation**
-

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

<http://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

210 McClellan Street, Suite 210, Wausau, Wisconsin 54403
Telephone: (715) 849-5510 Fax: (715) 849-5110
Web Page: www.ncwrpc.org Email: staff@ncwrpc.org



SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

MEMORANDUM

DATE: August 31, 2023
TO: Parties with interest in Human Services Transportation in Juneau County
FROM: Darryl L. Landeau, AICP
RE: Invitation to Meeting

NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE: September 27, 2023
TIME: 10:00 am
LOCATION: ADRC of Eagle Country - Mauston Office
Aging Conference Room
200 Hickory Street, Mauston

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Juneau County on Wednesday, September 27 beginning at 10 A.M. The meeting will take place at the ARDC of Eagle Country - Mauston Office, 200 Hickory Street in Mauston. This meeting will include an assessment of human services transportation needs and gaps within Juneau County and identification of strategies to address these issues with emphasis on improving service coordination. ***Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.***

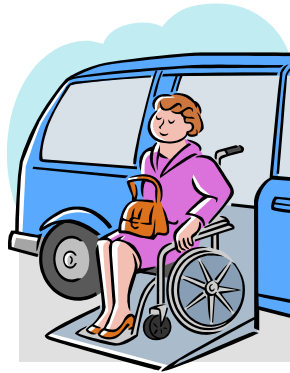
If you have questions regarding this meeting, please contact me at dlandeau@ncwrpc.org or 715-849-5510 extension 308. If you are elderly and/or disabled and need transportation assistance to this meeting or other accommodations, please contact the ADRC of Eagle Country - Mauston Office at 608- 847-9371.

BACKGROUND ON MEETING

The federal surface transportation program requires applicants for the Elderly and Disabled Transportation Program (5310) grants, as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with federal requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Juneau County.

JUNEAU COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



PLEASE ATTEND...

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Juneau County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Juneau County.

DATE: September 27, 2023

TIME: 10:00 AM

LOCATION: ADRC of Eagle Country-Mauston Office
Aging Conference Room
200 Hickory Street, Mauston

For transportation assistance or other accommodations, please contact the ADRC of Eagle Country - Mauston Office at 608- 847-9371.

Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.

For information about the meeting contact NCWRPC at 715-849-5510 ext. 308 or email dlandeau@ncwrpc.org.

*** Proof of Publication ***

Lee Enterprises Proof of Publication Affidavit

Retain this portion for your records.

Please do not remit payment until you receive your advertising invoice.

Mail to:

North Central Wisconsin Regional Planning Commission

210 McClellan Street Suite 210

Wausau, WI 54403

ORDER NUMBER 175732

Notice of Elderly and Disabled Transportation Public Meeting

A county meeting will be held on Wednesday, September 27 beginning at 10 AM at the ADRC of Eagle County - Mauston Office, Aging Conference Rm, 200 Hickory Street, Mauston to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Juneau County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations.

The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the County. Those persons unable to attend the meeting and would like to submit comments in advance may send them to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or email to dianeau@ncwrpc.org.

Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact the ADRC of Eagle County - Mauston Office at 608-847-9371. The meeting location is accessible.

JCST: September 14, 21, 2023 175732
WNAXLP

STATE OF INDIANA

} ss.

Lake County

I, Robin Nelson being duly sworn, doth depose and say that he(she) is an authorized representative of Lee Enterprises, publishers of

PJCT Juneau County Star Times

a newspaper, in the city of Mauston, Juneau County, State of Wisconsin, and that an advertisement of which the annexed is a true copy, taken from said paper, was published therein on the dates listed below.

Sworn to and subscribed before me this 21 day of

SEPTEMBER, 2023

(Signed)

(Title)

Principal Clerk

Christina Palma

Notary Public, Indiana

My Commission expires

Section: Legals

Category: 0100 LEGAL NOTICE

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9/21/2023

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SEP 28 2023

NORTH CENTRAL WISCONSIN
REGIONAL PLANNING COMMISSION

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200 Hickory Street
Mauston, WI 53948

Juneau Co. Human Services
Dawn Buchholz, Director
200 Hickory Street
Mauston, WI 53948

Timothy J. Cottingham
Juneau Co. Chair/Admin. Coord.
220 East State St., Rm 112
Mauston, WI 53948

ADRC of Eagle Country- Mauston
Sue Riley, Transportation Coord
200 Hickory Street
Mauston, WI 53948

Juneau Co. Veterans Service
Colin Moten
220 State St., Rm 101
Mauston, WI 53948

Fred Hebert, Exec Dir.
Central WI CAC
PO Box 430
Wisconsin Dells, WI 53965

Mauston Public Transit
318 Decker Street
Viroqua, WI 54665

Brown Bus Service
1610 Academy Street
Elroy, WI 53929

Jevco Transit
PO Box 159
Wisconsin Rapids, WI 54495-1059

VARC, Inc Juneau Division
1110 North Road
Mauston, WI 53948

Amy Grotzke, Director WDA 9
Div. of Vocational Rehabilitation
2615 East Avenue South
La Crosse, WI 54601

Sara Eckland, Director
Independent Living Resources
4439 Mormon Coulee Road
La Crosse, WI 54601

Necedah School District
Tonya Kotlowski
1801 S. Main Street
Necedah, WI 54646

New Lisbon School District
Scott Hickey
500 S Forest St
New Lisbon, WI 53950

Mauston School District
Joel Heesch
510 Grayside Ave
Mauston, WI 53948

Wonewoc Union Center Schools
Mike Beranek
101 School Road
Wonewoc, WI 53968

Royall School District
Thomas Benson
1501 Academy St.
Elroy, WI 53929

Abby Vans Inc.
1115 W 4th Street
Neillsville, WI 54456

Shelli Essman, Area Coordinator
DHS Southeast / Southern Regions
East Building, Room 126
141 NW Barstow Street
Waukesha, WI 53188

Bobbie Craig, New Freedom Dir.
CIL Western WI Partnership
2920 Scheider Ave SE
Menomonie, WI 54751

Workforce Connections
1000 College Ave
Mauston, WI 53948

Juneau County Public Health
Jean Schultz, PH Officer
200 Hickory St
Mauston WI 53948

Washington House
Michael Geier
403 North Washington St
New Lisbon, WI 53950

Nick Musson
GWAAR
1414 MacArthur Rd, Suite A
Madison, WI 53714

Justine Girard, Area Administrator
WI DCF Southern Region
PO Box 8916
Madison, WI 53708-8916

Pine Valley Services
Roberta Bronecki, Director
PO Box 359
Mauston, WI 53948

Oak Grove Assisted Care
200 W 6th Street
Necedah, WI 54646

Collin Hirst, Administrator
Elroy Health Services
307 Royall Ave
Elroy, WI 53929

Arianna Lesko, Administrator
Fair View Nursing & Rehab Center
1050 Division Street
Mauston, WI 53948

Lauriann Filla, Administrator
Crestview Nursing Home
612 View Street
New Lisbon, WI 53950

Cottage Care CBRFs
Darlene Seever
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Mauston, WI 53948

Evergreen Manor
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W5205 Buckeye Dr
Necedah WI 54646

Oak Run CBRF
Brenda Falk-Huzar
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Necedah, WI 54646

Weber Haus
Laura Clary
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Wonewoc, WI 53968

Terrace Heights Retirement
Community
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Mauston, WI 53948

Randy Reeg, Administrator
City of Mauston
303 Mansion Street
Mauston, WI 53948

Tamaya Lowe
Juneau Co. EDC
122 Main Street
Camp Douglas, WI 54618

Tara Ennis
Juneau County Public Health
200 Hickory St.
Mauston, WI 53948

Alysha Basel
Juneau County Public Health
200 Hickory St.
Mauston, WI 53948

NOTE: Add Mile Bluff Med Center
See Inventory

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Joneau County
Date:	9-27-2023
Facilitator(s):	Darnel Londo

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much X about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

- Business networking lack

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Juneau
Date:	9.27.23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree	Agree	Strongly Disagree	Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	(1)	2	3	4 5 6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	(1)	2	3	4 5 6
3. Participants at the meeting were from a broad stakeholder group.	(1)	2	3	4 5 6
4. The county/region's prioritized action plan is comprehensive and realistic.	(1)	2	3	4 5 6
5. The county/region has a working coordination team.	(1)	2	3	4 5 6
6. The previous coordination plan has been implemented.	(1)	2	3	4 5 6
7. Developing the prioritized action plan was meaningful and valuable.	(1)	2	3	4 5 6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	(1)	2	3	4 5 6
Facilitator Questions				
9. Facilitator was knowledgeable about the meeting process.	(1)	2	3	4 5 6
10. The information was presented in a clear, logical format.	(1)	2	3	4 5 6

10. The time allotted for the meeting was: __ too much ☒ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.
networking
n/a

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Juneau
Date:	9/27/23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	<u>Quina</u>
Date:	<u>9-27-23</u>
Facilitator(s):	<u>Darrell</u>

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree	Agree	Strongly Disagree	Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	(1)	2	3	4 5 6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	(2)	3	4 5 6
3. Participants at the meeting were from a broad stakeholder group.	(1)	2	3	4 5 6
4. The county/region's prioritized action plan is comprehensive and realistic.	(1)	2	3	4 5 6
5. The county/region has a working coordination team.	(1)	2	3	4 5 6
6. The previous coordination plan has been implemented.	(1)	2	3	4 5 6
7. Developing the prioritized action plan was meaningful and valuable.	(1)	2	3	4 5 6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	(1)	2	3	4 5 6
Facilitator Questions				
9. Facilitator was knowledgeable about the meeting process.	(1)	2	3	4 5 6
10. The information was presented in a clear, logical format.	(1)	2	3	4 5 6

10. The time allotted for the meeting was: __ too much __ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Uno
Date:	9-27-23
Facilitator(s):	Dorell

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much __ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Juneau / North Central
Date:	9/27/2023
Facilitator(s):	Darryl Landeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much X about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

Networking; information sharing

12. List any information or meeting content you felt was omitted or needed further clarification.

—

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

I suggest it be forwarded to Juneau

14. Other comments (write on back)

County Transportation Community
Action Team

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Juneau
Date:	9-27-23
Facilitator(s):	Darrell

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree	Agree	Strongly Disagree	Don't Know		
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much ☒ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	<i>Tuamau</i>
Date:	<i>9/27/23</i>
Facilitator(s):	<i>Darell Landean</i>

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	(3)	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	(2)	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	(3)	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	(2)	3	4	5	6
5. The county/region has a working coordination team.	1	2	(3)	4	5	6
6. The previous coordination plan has been implemented.	1	(2)	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	(3)	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	(3)	4	5	6
10. The information was presented in a clear, logical format.	1	2	(3)	4	5	6

10. The time allotted for the meeting was: __ too much X about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Juneau County
Date:	9/27
Facilitator(s):	Darryl Landeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much ~~X~~ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

discussion on barriers, what other organizations are seeing,

12. List any information or meeting content you felt was omitted or needed further clarification.

It'd be helpful to know what strategies and legislature is being presented at the state/fed level to address issues

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

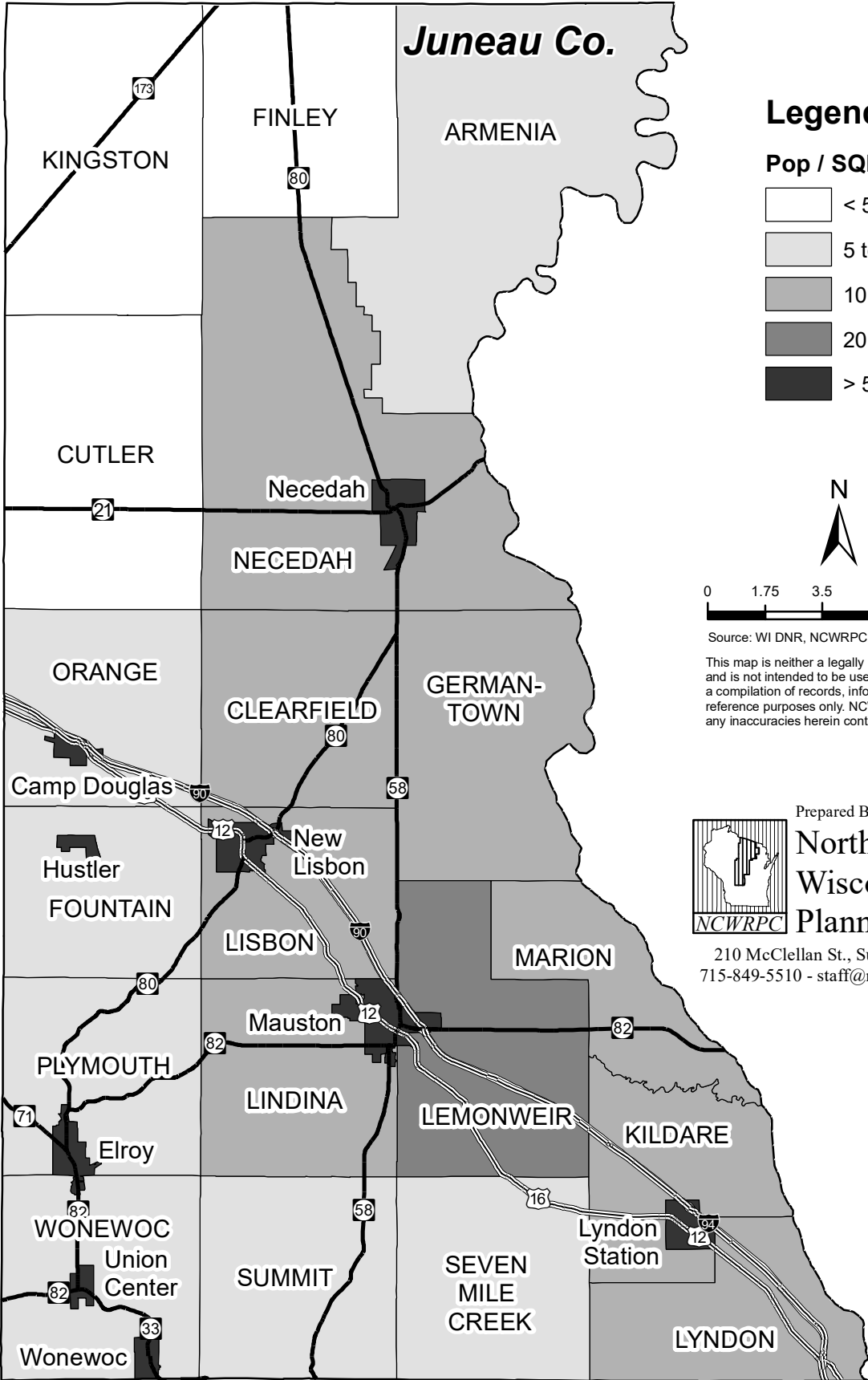
Juneau County Provider Inventory

TABLE 1 JUNEAU COUNTY PROVIDER INVENTORY

Service Name or Sponsor Name	Service Type	Passenger Eligibility	Service Description	Hours of Service	Fleet Information	Use of Federal/State Funds
Juneau County						
Juneau County Department on Aging/ADRC	Volunteer-escort	Elderly and people with disabilities	Transportation by volunteer drivers in personal vehicle for older adults and persons w/ disabilities. Fare based on distance traveled. 48 hour advance.	Mon.- Fri 8 a.m. to 4:30 p.m. and other times by request	Private vehicles	85.21, Family Care, private pay
Juneau County Aging/ADRC Handicap Accessible Van	Specialized	Elderly and people with disabilities	Demand response (door-to-door) to and from medical appointments, social and or personal trips.	Mon.-Fri. 8 -4:30 p.m.	2 Handicap accessible vans, 1-can fit up to 2 wheelchair passengers and 1 additional passenger, the other 1 wheel chair passenger and 3 additional passengers	85.21, Family Care, private pay
Juneau County ADRC/Aging Senior Bus	Specialized	Elderly and people with disabilities	Door to door, provides biweekly bus trips for shopping and or social	Bi weekly 8-430	One 12 passenger bus with wheelchair lift.	5310, Family Care, private pay
Terrace Heights	Specialized	Elderly from Terrace Heights	Demand response (door-to-door)	Mon., Wed., & Fri. Some Tue., & Th. Sunday	One 20 passenger bus w/ wheelchair lift	5310
Mile Bluff Medical Center	Specialized	Elderly and people with disabilities	Patients/clients and family members to and from hospital, nursing homes, clinics, and other facilities.	By need	One full size van, 1 passenger with 2 wheelchair Plus driver	5310
Mauston Public Transit	Shared Ride Taxi	General Public inc. elderly and people with disabilities	Subsidized taxi service using handicap accessible vehicles. Fare based, mileage only in certain cases.	7 days / week 6:30 am to 10 pm	2 mini vans	5311, 85.20, private pay, taxi vouchers
VARC	Specialized	VARC Clients	Picking up from centralized locations.	Client based.	5 bus fleet	5310, Family Care
Abby Vans	Specialized	elderly and people with disabilities	Demand response door to door, non emergency specialized transportation	Client based	Multi county fleet	Family Care, MTM, private pay

Population Density / By MCD

Juneau County

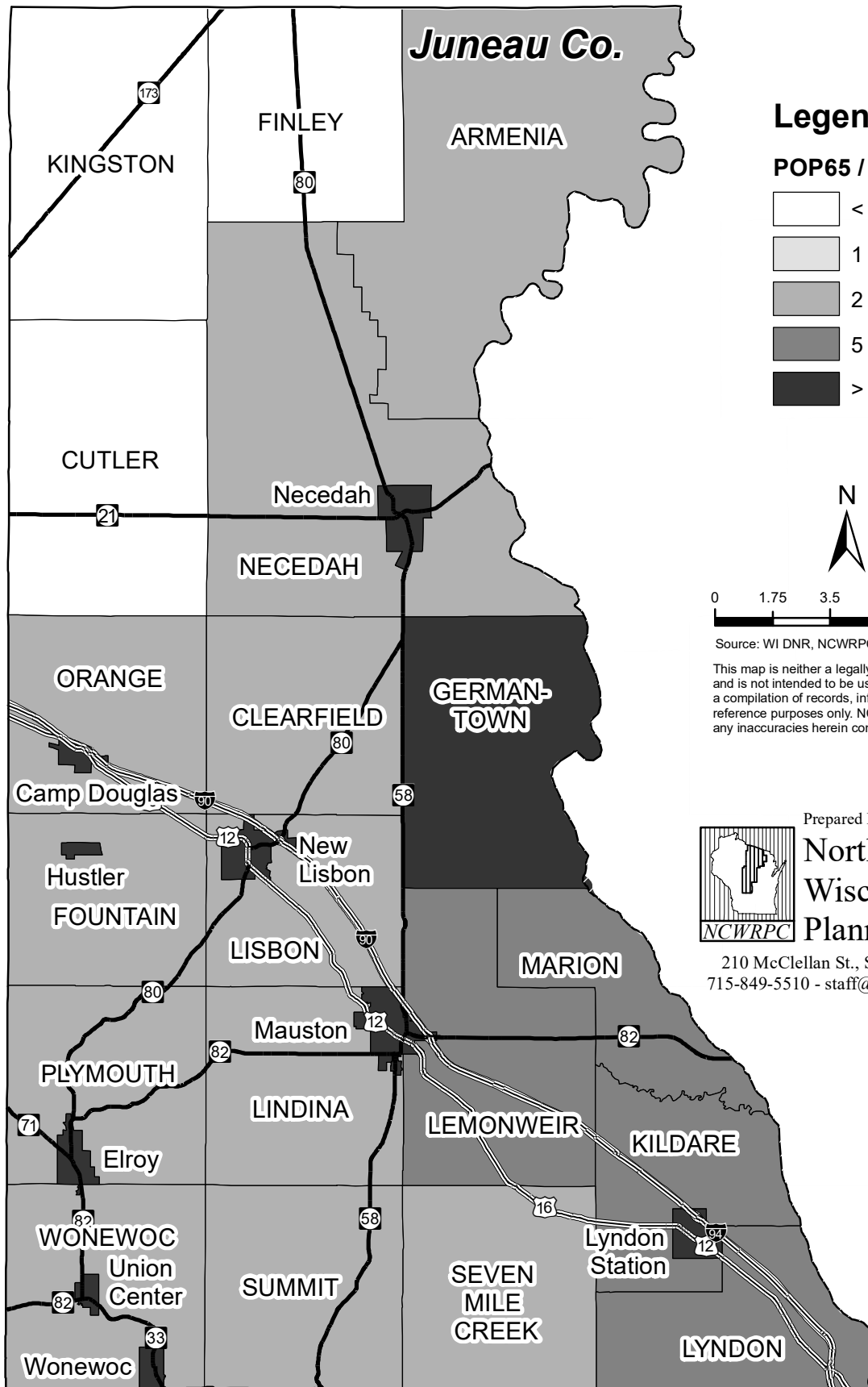


Prepared By:
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 Wisconsin Regional
 Planning Commission**

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Population Density of Persons over 65 / By MCD

Juneau County



Prepared By:



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Population Density of Persons with Disabilities / By MCD

Juneau County

