

Forest County

Locally Developed, Coordinated Public Transit-Human Service Transportation Plan

2024 - 2028



Facilitated By:

North Central Wisconsin Regional Planning Commission

**Forest County
Locally Developed
Coordinated
Public Transit-Human Services
Transportation Plan
2024-2028**

prepared for:

Forest County

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

October 12, 2023

This plan was prepared for Forest County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

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INTRODUCTION-WHY COORDINATION?

Transportation is among the most requested support services for seniors and individuals with disabilities. It allows individuals to remain in a community setting and avoid costly institutional care. Access to transportation is vital to meeting basic needs such as errands, nutrition, medical appointments and for other social, family and religious purposes.

Yet, resources and capacity to provide this critical service are limited. In the current fiscal environment of ever-increasing budget constraints compounded by levy limits, local governments struggle to provide adequate funding to meet the needs. Coordinated planning provides an opportunity to bring interested parties together to discuss ways to enhance the mobility of seniors and individuals with disabilities such as creating or improving efficiencies through coordination of services. However, one meeting every 5 years is not enough. Local leadership is needed to maintain positive momentum.

Experience shows that one of the most effective tools in promoting and developing coordinated transportation services is an active coordination committee that meets regularly, has an active, comprehensive membership, and is charged with a clear mission. Because coordination requires working with a variety of funding sources and transportation programs to improve service delivery, it is logical that meeting regularly and working together will lead to coordination success. While different models exist, the key characteristics of a successful coordination committee include regular ongoing meetings, commitments from participants, at least one champion for coordination and a clear process for developing an action plan to address unmet needs and service duplications. In Wisconsin, while some existing coordination committees have been less inclusive than others, nearly all have been able to improve some aspects of their local transportation services.

OVERVIEW AND PURPOSE

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation in 2005 and the requirement continues under the current transportation legislation, the IIJA (Infrastructure Investment and Jobs Act) also known as the Bipartisan Infrastructure Law or BIL passed in 2021. The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2019 and are due to be updated for 2024.

It is important to note that under previous Federal legislation, the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed, and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the “traditional” 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete, and the final reports submitted for grant years 2024 - 2028.

Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;
- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included representatives of public, private, and non-profit transportation and human services providers, and members of the public, including persons with disabilities, elderly, low-income individuals and advocates of these groups.

Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying minimum reporting requirements as identified by WisDOT. Additional tools and information for Locally Developed, Coordinated Public Transit Human Services Transportation Plans is available on the Wisconsin Department of Transportation website at: <https://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>.

OUTLINE OF COORDINATED PLANNING PROCESS

Based on guidance from WisDOT and its experience with development of previous coordination plans, the NCWRPC developed a planning process for the 2024 coordinated transportation plans as outlined below:

I. Plan for Planning

- A. WisDOT - MPO/RPC Meeting
- B. WisDOT Coordinated Planning Resources (webpage)
- C. NCWRPC Planning Process Established

II. County Contact

- A. WisDOT Outreach to Counties
- B. NCWRPC Contact with 2019 "Plan Keeper"
 - 1. Confirm "Plan Keeper" Status
 - 2. Date, Time and Location Established

III. Meeting Participant Invitation List Development

- A. County Review and Update of 2019 Stakeholder List
- B. County to Identify/Invite Users and Provide Transportation

IV. Notification of Planning Meeting

- A. Invitations Distributed to Stakeholder List
- B. Flyer Provided to County for Posting and Distribution
- C. Encouragement of Website and Social Media Posts
- D. Notice Placed in Local Newspaper

V. Public / Stakeholder Options for Participation / Comment

- A. Email / U.S. Mail
- B. Public Listening Session

VI. Planning Meeting

- A. Welcome and Introductions
- B. Review Background and Purpose of Meeting
 - 1. Coordinated Planning Requirements
 - 2. Review Transit Assistance Programs
- C. Identify Needs and Gaps
 - 1. Review Inventory of Services
 - 2. Review Demographic Data
 - 3. Review 2019 Coordinated Plan
 - 4. Brainstorm Needs and Gaps
- D. Identify Strategies and Actions to Address Needs and Gaps
 - 1. Review 2019 Coordinated Plan
 - 2. Brainstorm Strategies and Actions
- E. Prioritize Strategies and Actions
- F. Wrap-up
 - 1. Plan Approval
 - 2. Meeting Evaluations

VII. Report Drafting

- A. NCWRPC Draft Report
- B. County Review
- C. Submission of Final to WisDOT via BlackCat Grants Management System

OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATED PLAN

Meeting Format

On October 12, 2023, Forest County transportation stakeholders met at the Forest County Courthouse in Crandon to build their locally developed coordinated plan. Meeting documentation is included in APPENDIX A. Approximately 7 transportation stakeholders attended this meeting. Many more were invited including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of funding program background material, county transportation services inventory, county demographic information, and the gaps & needs and coordinated strategies sections of the county's 2019 plan. Another 6 members of the public attended public listening sessions for the plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's coordinated plans webpage was provided to give participants additional information and resources on coordinated transportation planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service gaps & needs and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting for their three most important items listed. Refer to the sections titled *Service Gaps and Needs & Strategies to Address Transportation Gaps and Needs in Forest County*, below, for the outcomes of this session.

Meeting Invitation and Participant Lists

The stakeholder invitation list for the October 12 meeting included 34 individuals, see APPENDIX B. Approximately 7 people attended the planning meeting as follows:

Forest County 2024 Coordinated Transportation Plan Participant List

<u>Name</u>	<u>Organization</u>	<u>Role</u>
Samantha Franda	NEWCAP	Advocate
Bobbi Hegna	CIL New Freedom Transportation	Service Provider
Mike Miller	Forest Commission on Aging Chair	Elected Official
Wade Deverneu	Forest County Potawatomi	Transit Manager
Patrick Daniel	Forest County Potawatomi	Transit Assistant Manager
Christine Grzelak	Inclusa	Client Services
Kathy Fohrman	Forest County Office On Aging	Service Provider

Public Session Attendance

Norma Spencer	Alvin
Jim Spencer	Alvin
Joyce Stapleton	Alvin
Marlene Plunkett	Alvin
George Plunkett	Alvin
Norman Borthé	Alvin

Keeper of the Plan

The Forest County Office On Aging will be the designated keeper of the plan. Kathy Fohrman, County Aging Director, will be the primary staff contact.

Summary of Participant Review

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

ANALYSIS OF SERVICE GAPS AND NEEDS

Assessment of Existing Service

An inventory of what transportation services are currently available in Forest County was compiled in the APPENDIX D. There are several transportation services available,

however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Providers struggling with recruitment and retainment of both volunteer and paid drivers,
- Provider costs continue to increase while funding has been stagnant / declining,
- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

Identification of Gaps and Needs

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Forest County:

- Lack of volunteer drivers.
- CDL Requirements.
- Hospital Discharges.
- Difficult to get people to use the buses.
- No shows.
- Safety and liability issues i.e. door to door support.
- Time and cost for service to remote areas.
- Balance between fees and service level.
- Maintaining awareness of the system (transportation services available) versus the cost of promotion.
- Lack of service to provide for non-medical transportation needs.

- General transportation needs (social services) not meeting criteria (age, disability, etc.).
- Lack of afterhours and weekend service (i.e. church).

STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2024 through 2028. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may be not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

Forest County 5-year Transportation Coordinated Strategies, 2024 - 2028

Priority
Rank Score

1. 17 Coordinate with and support the Regional Volunteer Driver Program to reinforce the County Transportation Program and fill in gaps in service.

Actions:

- Work with Center for Independent Living Western Wisconsin (aka CIL) to coordinate CIL's New Freedom Regional Volunteer Driver Program with the transportation services being provided by Forest County.
- Adjust 85.21 contract level for Regional Volunteer Driver Program annually based on coordination with CIL and distribution of services being provided between Forest County and CIL.

Responsible Agencies: County Aging; CILWW

2. 9 Maintain and expand existing services through support of program operations (inc. director/transportation coordinator position(s), driver salaries, volunteer reimbursements, equipment, supplies and training), maintenance, repair and scheduled replacement of vehicle fleet as appropriate.

Actions:

- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the County.
- Apply for 5310 Capital Grants to maintain (including necessary replacement) and expand the human services transportation vehicle fleet within Forest County as needed.
- Adjust 85.21 contact Headwaters Inc. for Forest County Client Transportation Services annually based on coordination with Headwaters and evaluation of past and projected trips provided.

Responsible Agencies: County Aging; Headwaters Inc.

3. 8 Work to develop and expand coordination between county and tribal transportation programs within Forest County.

Responsible Agencies: County Aging; Potawatomi Tribe; Mole Lake Tribe

4. 8 Explore options for additional funding to stabilize transportation budget over the service year.

Actions:

- Advocate for increases in 85.21 program funding.
- Consider ways 5310 funding can enhance / expand transportation programming beyond replacement of vehicles.
- Explore potential use of other funding sources/grant programs.

Responsible Agencies: County Aging

5. 0 Explore use of and funding options for hybrid / electric vehicles.

Responsible Agencies: County Aging; Potawatomi Tribe; Mole Lake Tribe

6. 0 Complete county-wide human services transit needs assessment through 5304 grant with 85.21 support. This study entails the evaluation of current need for transportation services throughout the county and how to better focus efforts to meet those needs.

Responsible Agencies: County Aging; NCWRPC

UPDATING / AMENDING THE COORDINATED PLAN

The coordinated plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

APPROVAL OF 2024 - 2028 FOREST COUNTY TRANSPORTATION COORDINATED PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Mike Miller, seconded by Bobbi Hegna, the 2024 - 2028 Forest County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.

NCWRPC – Forest County

Public Transit - Human Services Transportation Coordination Plan Development Meeting – October 12, 2023

	Name	Representing	Role (Service Provider, User, etc.)
1	Samantha Franda	Newcap	content specialist
2	Christine Grzelak	Inclusa	provider relations Mgr.
3	Kathy Fohrman	COA	Director
4	MIKE MILLER	COA CHAIRMAN	
5	WADE DEVERNEUX	Forest County Potawatomi	Fleet Manager
6	Patrick Daniel	Forest County Potawatomi	Ass. Manager Transportation
7	Bobbi Nagma	CILWU	Director Transp.
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**Forest Co. Transportation Program Needs Assessment
Public Informational Meeting 2023 Sign In
Crandon 9/5 & Alvin 9/7**

[illegible]

NCWRPC – NORTH CENTRAL REGION

2023 LOCAL PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION COORDINATION PLAN MEETINGS

SEPTEMBER - OCTOBER 2023

AGENDA

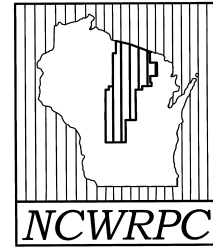
- I. WELCOME AND INTRODUCTIONS**
 - II. PURPOSE OF MEETING and BACKGROUND**
 - III. IDENTIFICATION OF SERVICE NEEDS AND GAPS**
 - A. Review of Demographic Data**
 - B. Review of Service Inventory**
 - IV. IDENTIFICATION AND PRIORITIZATION* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS**
 - * Based on consideration of resources, time and feasibility.*
 - V. WRAP-UP**
 - A. Plan Approval**
 - B. Meeting Evaluation**
-

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

<http://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

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Web Page: www.ncwrpc.org Email: staff@ncwrpc.org



SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

MEMORANDUM

DATE: September 18, 2023
TO: Parties with interest in Human Services Transportation in Forest County
FROM: Darryl L. Landeau, AICP
RE: Invitation to Meeting

NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE: October 12, 2023
TIME: 10:00 am
LOCATION: Forest County Courthouse
County Boardroom
200 East Madison Street, Crandon

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Forest County on Thursday, October 12 beginning at 10:00 A.M. The meeting will take place at the Forest County Courthouse in the County Boardroom, 200 East Madison Street in Crandon. This meeting will include an assessment of human services transportation needs and gaps within Forest County and identification of strategies to address these issues with emphasis on improving service coordination. ***Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.***

If you have questions regarding this meeting, please contact me at dlandeau@ncwrpc.org or 715-849-5510 extension 308. If you are elderly and/or disabled and need transportation assistance to this meeting or other accommodations, please contact the Forest County Office on Aging at 715-478-3256.

BACKGROUND ON MEETING

The federal surface transportation program requires applicants for the Elderly and Disabled Transportation Program (5310) grants, as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with federal requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Forest County.

NOTICE:
FOREST COUNTY
ELDERLY & DISABLED TRANSPORTATION
PUBLIC LISTENING SESSIONS

**WE NEED YOUR
INPUT!!!**



PLEASE ATTEND ONE OF THE FOLLOWING SESSIONS:

September 5th, 1:00 - 2:00 pm
Courthouse – County Board Rm
200 East Madison St., Crandon

September 7th, 12:15 – 1:15 pm
Alvin Town Hall
16942 Hwy 55 N., Alvin

The Forest County Office on Aging is attempting to access the gaps, barriers and unmet needs in transportation programs for the elderly and disabled within the County. The meetings will be an open forum for the public to provide input.

Those unable to attend and would like to submit comments may send them to: Kathy Fohrman, Forest County Office on Aging, 200 E. Madison Street, Crandon, WI 54520 or email to officeonaging@co.forest.wi.us.

Persons with disabilities who would like to attend and require special assistance, including transportation to and from the event, should contact Kathy Fohrman at 715-478-3256.

Intro

We provide meals, transportation, caretaker program and health promotions.

Page · Government organization

 200 E. Madison St., Crandon, WI, United States, Wisconsin

 (715) 478-3256

 officeonaging@co.forest.wi.us
facing.com

 [Open now](#)

★ Not yet rated (0 Reviews) 

Photos

[See all photos](#)



NOTICE:
FOREST COUNTY
ELDERLY & DISABLED TRANSPORTATION
PUBLIC LISTENING SESSIONS



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Notice: Forest County Elderly & Disabled Transportation Public Listening Sessions WE NEED YOUR INPUT!

Please attend one of the following sessions:

September 5, 1-2 p.m. September 7, 12:15-1:15 p.m.
Courthouse - County Board Room Alvin Town Hall
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Why be a Pen Pal?

No one nurtures happiness like a grandparent. Spending time with a grandchild is sure to lead to fun. Making connections between the generations is so important. Becoming a pen pal can create relationships or just bring cheer to someone. If you are a Grandparent or a Grandchild this is a great way to keep in touch when you can't always be together. Take a few minutes out of your day to write a letter or note and make your grandparent's or your grandchild's day!

Wendy Massey - APS 7/25/23

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Walk to End Alzheimer's

ent **tems:**

To register and receive the latest updates on this year's Walk to End Alzheimer's, visit: act.alz.org/rhineland. Pre-registration is encouraged. For questions or assistance, please call (800)272-3900.

Sponsors

The Alzheimer's Association Wisconsin Chapter thanks the numerous volunteers and sponsors of the Walk to End Alzheimer's, including National Presenting Sponsor - Edward Jones, local presenting sponsor MP Systems, and media partner NRG Media.

Statistics

More than 6 million Americans are living with Alzheimer's disease - a leading cause of death in the United States. Additionally, more than 11 million family members and friends provide care to people living with Alzheimer's and other dementias.

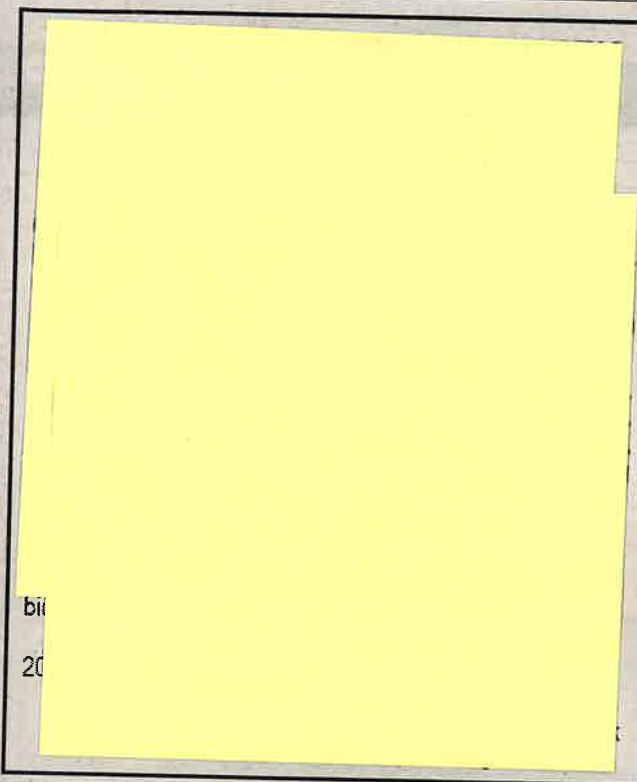
In Wisconsin, there are more than 120,000 people living with the disease and 191,000 serving as caregivers. In Oneida County alone, more than 1,000 individuals age 65 and older are

living with dementia.

Alzheimer's Association Walk to End Alzheimer's®

The Alzheimer's Association Walk to End Alzheimer's is the world's largest event to raise awareness and funds for Alzheimer's care, support, and research. Since 1989, the Alzheimer's Association has mobilized millions of Americans in the Alzheimer's Association Memory Walk®; now the Alzheimer's Association is continuing to lead the way with Walk to End Alzheimer's. Together, we can end Alzheimer's.

Alzheimer's Association® is a worldwide voluntary health organization dedicated to Alzheimer's care, support, and research. Its mission is to lead the way to end Alzheimer's and all other dementia by accelerating global research, driving risk reduction and early detection, and maximizing quality care and support. Visit alz.org or call (800)272-3900.



NOTICE OF ELDERLY & DISABLED TRANSPORTATION

Public Listening Sessions

Meetings will be held at the following dates, times, and locations:

September 5, 1 p.m.
County Board Rm, Courthouse
200 E. Madison St., Crandon

September 7, 12:15 p.m.
Alvin Town Hall
16942 Hwy 55 N

The meeting is an open forum for the public to provide input regarding the transportation programs for the elderly and disabled in Forest County. Attendees will discuss transportation gaps, barriers, and unmet needs. Those unable to attend and would like to submit comments may send them to: Kathy Fohrman, Office on Aging, 200 E. Madison St., Crandon, WI 54520 or email to: officeonaging@co.forest.wi.us

Persons with disabilities who would like to attend and require assistance should contact Kathy at (715) 478-3256.

Meeting Invitation List

Kathy Fohrman, Director
Forest Co. Office on Aging
200 East Madison Street
Crandon, WI 54520

Tracy Schumacher, Director
Forest Co. Social Services
200 East Madison Street
Crandon, WI 54520

Cindy Gretzinger, Chair
Forest Co. Board
200 E Madison Ave.
Crandon, WI 54520

Forest Co. Potawatomi Elder Serv.
PO Box 340
Crandon, WI 54520

Carla Storm, Director
Sokaogon-Chippewa Elder Services
3501 Sand Lake Road
Crandon, WI 54520

Robert Koplien, Director
Forest Co. Veterans Service
200 E. Madison St.
Crandon, WI 54520

Mike Miller, Chair
Forest Co. Aging Committee
5731 State Hwy 52
Wabeno, WI 54566

Midstate Independent Living
Consultants, Inc.
3262 Church Street, Suite 1
Stevens Point, WI 54481

Karalyn Peterson, Res. Coordinator
MILC, Inc.
3262 Church St.
Stevens Point, WI 54481

Nick Musson
GWAAR
1414 MacArthur Rd, Suite A
Madison, WI 53714

Patient Services
Aspirus Crandon Clinic
400 W. Glen Street
Crandon, WI 54520

Patricia Noland, Director WDA 6
Division of Vocational Rehabilitation
731 North 1st Street, Ste 4000
Wausau, WI 54403

Sheridan Peterson, Administrator
The Bay at Nu-Roc
3576A Nu Roc Lane
Laona, WI 54541

Mark Hilliker, CEO
Inclusa, Inc.
2801 Hoover Rd, Unit 3
Stevens Point, WI 54481

Sara Muhlbauer, CEO
Lakeland Care, Inc.
N6654 Rolling Meadows Dr.
Fond du Lac, WI 54937

Student Services
School District of Crandon
9750 US Hwy 8 West
Crandon, WI 54520

NEWCAP
212 North Lake Avenue
Crandon, WI 54501

NEWCAP
1201 Main Street
Oconto, WI 54153-1541

Bobbie Craig, New Freedom Dir.
CIL Wisconsin Partnership
2920 Schneider Ave SE
Menomonie, WI 54751

Kimberly Edwards, Area Admin.
WI DCF Northern Region
2187 N. Stevens St., Ste C
Rhineland, WI 54501

Karlie Pierson, Area Coordinator
WI DHS Northern Region
2187 N. Stevens St., Ste C
Rhineland, WI 54501

Joel Koll
Maplewood Villa CBRF
9343 State Highway 101
Armstrong Creek, WI 54103

John Brensinger
ADRC of the Northwoods
300 A South Lake St
Crandon, WI 54520

Maureen Parkes, Director
Headwaters Inc.
PO Box 618
Rhineland, WI 54501

Northwoods Mobility Services
9548 County Road K
Tomahawk, WI 54487

VSO Transportation Services
PO Box 400
Rhineland, WI 54501

Wendy Massey
Forest County Co. Social Services
200 East Madison Street
Crandon, WI 54520

Tracy Enders
FCPC Fleet/Transit
PO Box 340
Crandon, WI 54520

Wade Deverney
FCPC Fleet/Transit
PO Box 340
Crandon, WI 54520

Rose Szmania
The Bay at Nu-Roc
3576A Nu Roc Lane
Laona, WI 54541

Megan Blanchard
The Bay at Nu-Roc
3576A Nu Roc Lane
Laona, WI 54541

Molly Thornton, Aging Specialist
Forest Co. Potawatomi
PO Box 340
Crandon, WI 54520

Debbie Wendorf
ADRC of the Northwoods
300 A South Lake St
Crandon, WI 54520

Cathleen Diedrick Dementia Spec.
Forest Co. Potawatomi
PO Box 340
Crandon, WI 54520

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Forest
Date:	10-12-23
Facilitator(s):	Darrell

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree	Agree	Strongly Disagree	Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4
5. The county/region has a working coordination team.	1	2	3	4
6. The previous coordination plan has been implemented.	1	2	3	4
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4
Facilitator Questions				
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4
10. The information was presented in a clear, logical format.	1	2	3	4

10. The time allotted for the meeting was: __ too much __ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Forest
Date:	10/12/23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much __ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Forest County
Date:	10-12-23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much X about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.
N/A

12. List any information or meeting content you felt was omitted or needed further clarification.
N/A

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Forest
Date:	10-12-23
Facilitator(s):	Darryl Landreau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much X about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Forest
Date:	10-12-23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	①	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	①	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	③	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	①	2	3	4	5	6
5.	The county/region has a working coordination team.	1	②	3	4	5	6
6.	The previous coordination plan has been implemented.	①	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	①	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	⑥
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	①	2	3	4	5	6
10.	The information was presented in a clear, logical format.	①	2	3	4	5	6

10. The time allotted for the meeting was: __ too much ☒ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	FOREST
Date:	10/12/2023
Facilitator(s):	DARRELL

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much ☒ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

YES, AS MEMBER OF THE
COMMISSION ON AGING.

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Forest CO.
Date:	10/12
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much ~~X~~ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

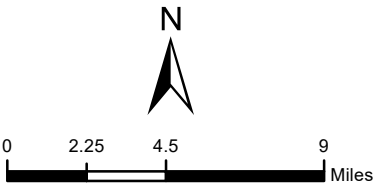
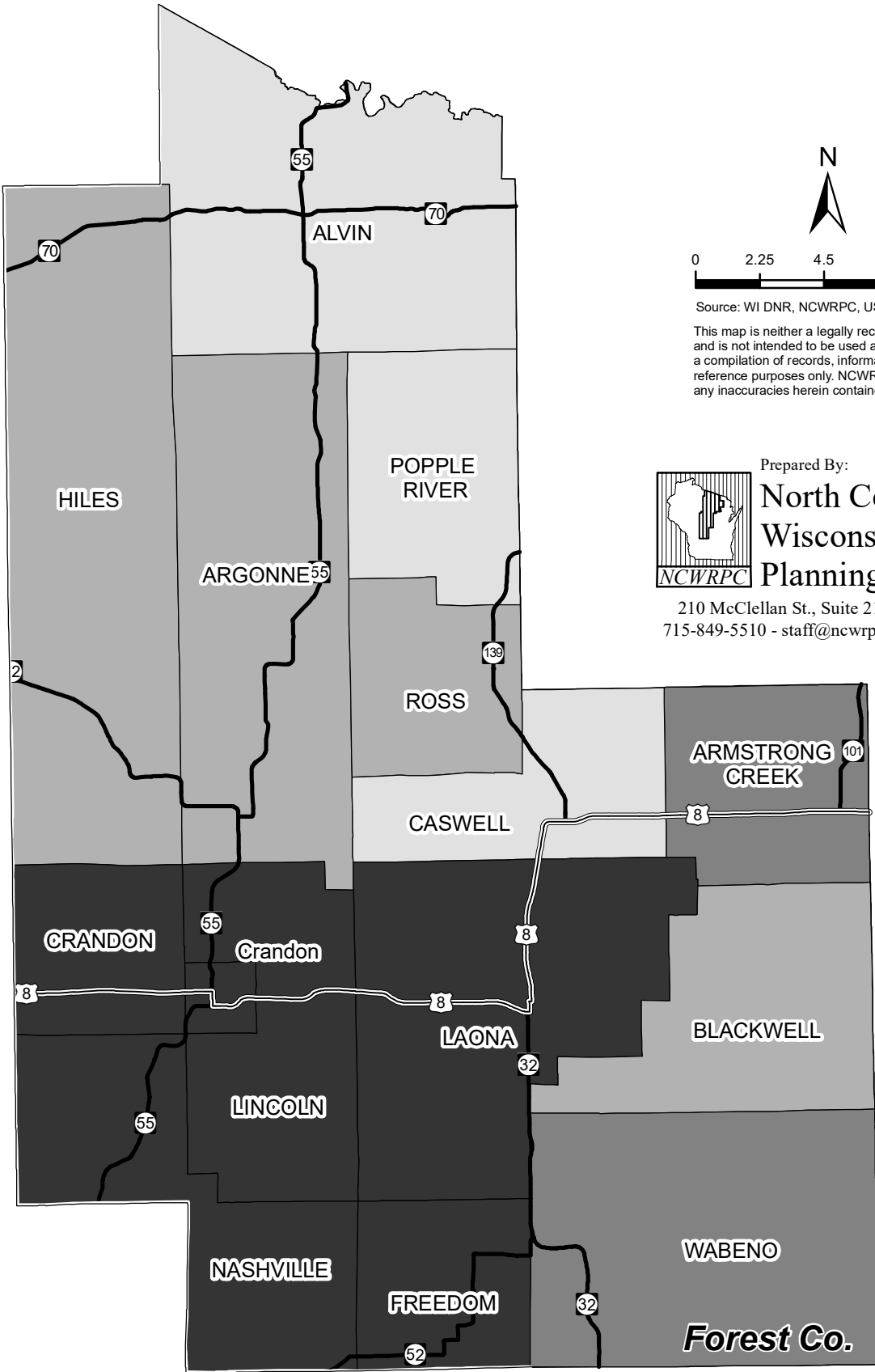
Forest County Provider Inventory

Service Name or Sponsor Name	Service Type	Passenger Eligibility	Service Description	Hours of Service	Fleet Information	Use of Federal/State Funds
Forest County						
Headwaters, Inc.	Specialized	Elderly and people with disabilities	Fixed route for those who attend Headwaters facility in Rhinelander. Communities served: Land O' Lakes, Eagle River, Three Lakes, and Rhinelander.	Mon.-Fri. 5:45 am – 5:45 pm	4-12/2 passenger w/lift buses and 1 12/0 passenger bus	85.21, 5310
Forest County Commission on Aging	Specialized	Elderly and people with disabilities	Demand response (door-to-door) by paid and volunteer driver escort, serving all of Forest County Rural Route 55+ /Disabled/Vets Open to public as space allows.	Mon.-Fri. 7 am – 4:30 pm	-3-4 passenger Ford Edge - Van w/ramp -12/2-passenger bus w/ lift -Mini-bus w/ lift, 1 wheel chair	85.21, 5310.
Potawatomi Tribe	Specialized	Tribal Elders, Tribal members and community members	Meal Route, medical appointments, shopping, personal business and outings	Mon – Fri. 7am – 5pm	9 total vehicles 4 accessible 1-15pass bus accessible	85.215
Potawatomi Transit Service	Public Transit	General Public	Regular routes serving reservation. Open to public.		1 - 27 passenger bus - 2 vans	
Sokaogon Tribe		Elderly and people with disabilities	Demand Response			5310
New Freedom Regional Volunteer Driver Program (CILWW)	Volunteer Driver	Elderly and Individuals with Disabilities	Demand response Not limited to medical. Program under development in North Central WI.	24/7 subject to driver availability. 48 hour advance notice.	N/A	5310 / Partner Agreements

Demographic Information

Population Density / By MCD

Forest County



Source: WI DNR, NCWRPC, US Census ACS 2017-21

This map is neither a legally recorded map nor a survey and is not intended to be used as one. This drawing is a compilation of records, information and data used for reference purposes only. NCWRPC is not responsible for any inaccuracies herein contained.







Prepared By:
**North Central
 Wisconsin Regional
 Planning Commission**

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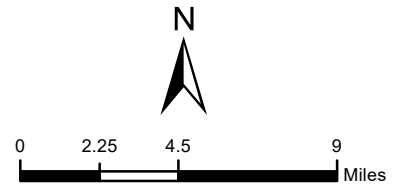
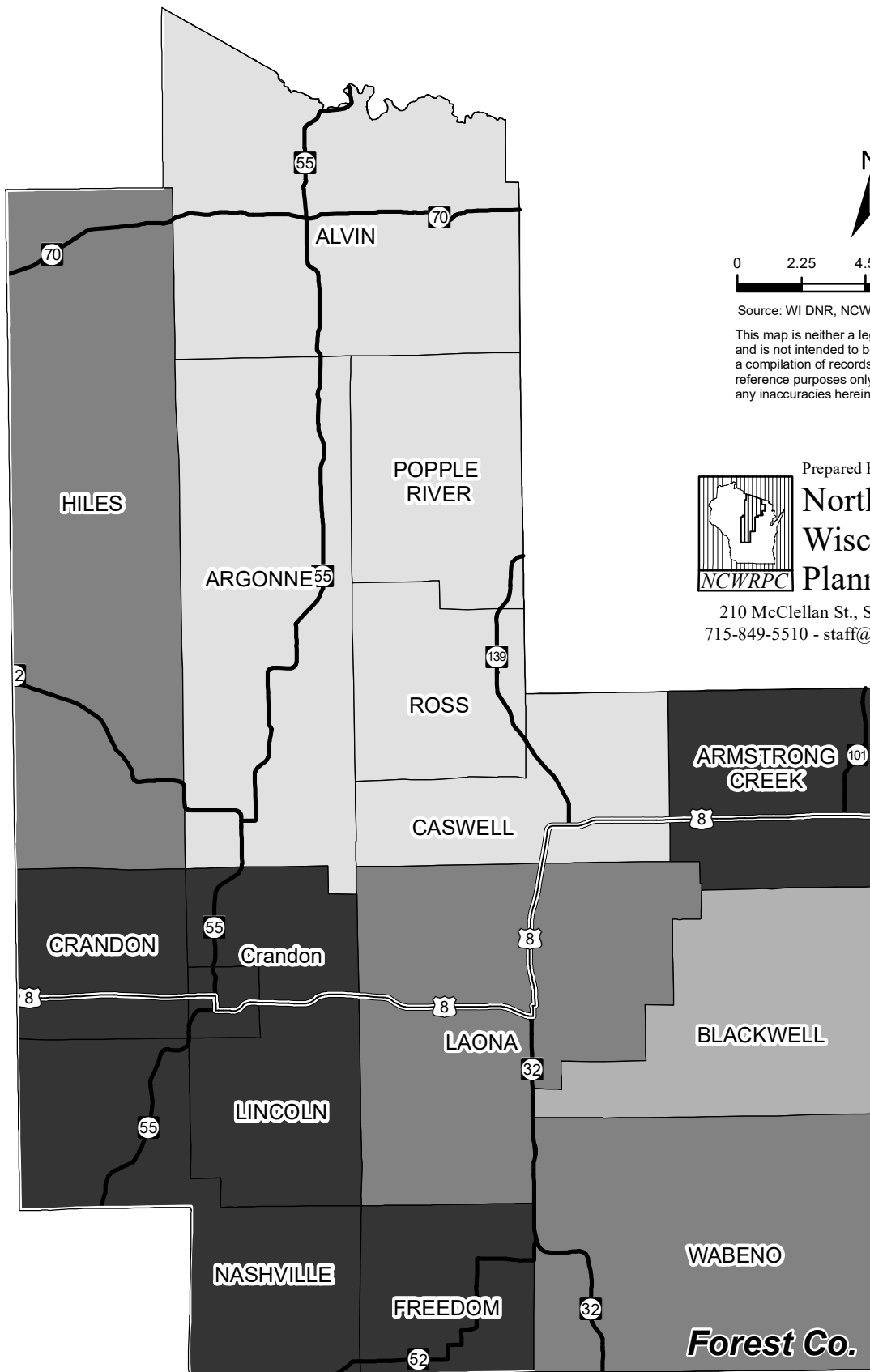
Legend

POP / Sq. Mi

-  < 1
-  1 to 3
-  3 to 5
-  5 to 10
-  > 10

Population Density of Persons over 65 / By MCD

Forest County



Source: WI DNR, NCWRPC, US Census ACS 2017-21

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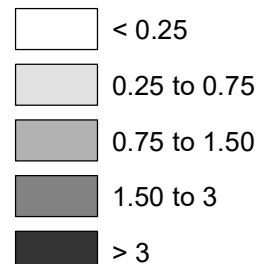
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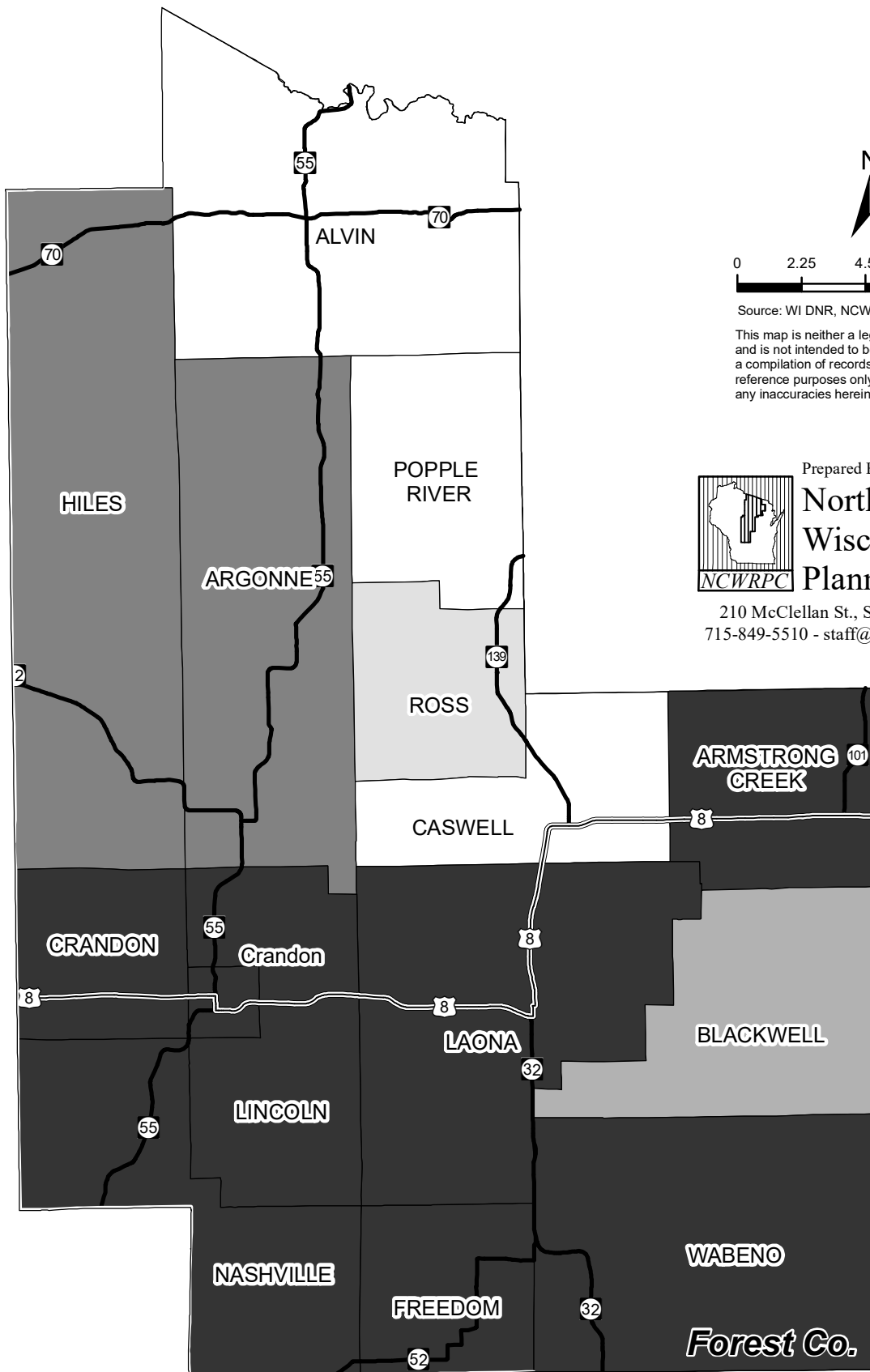
Legend

POP65 / Sq. Mi



Population Density of Persons with Disabilities / By MCD

Forest County



0 2.25 4.5 9 Miles

Source: WI DNR, NCWRPC, US Census ACS 2017-21

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Legend

Disabled / Sq. Mi

	< 0.25
	0.25 to 0.50
	0.50 to 0.75
	0.75 to 1
	> 1