

Adams County

Locally Developed, Coordinated Public Transit-Human Service Transportation Plan

2024 - 2028



Facilitated By:
North Central Wisconsin Regional Planning Commission

**Adams County
Locally Developed
Coordinated
Public Transit-Human Services
Transportation Plan
2024-2028**

prepared for:

Adams County

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

October 17, 2023

This plan was prepared for Adams County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION
210 MCCLELLAN STREET, SUITE 210
WAUSAU, WI 54403



Telephone: 715-849-5510

Fax: 715-849-5110

email: staff@ncwrpc.org

www.ncwrpc.org

TABLE OF CONTENTS

Introduction-Why Coordination?	3
Overview and Purpose	3
Federal Requirements	4
Application to Wisconsin	5
Outline of Coordinated Planning Process	5
Overview of Planning Meeting to Develop Coordinated Plan	6
Meeting Format	6
Meeting Invitation and Participant List	7
Keeper of the Plan	7
Summary of Participant Review	7
Analysis of Service Gaps and Needs	7
Assessment of Existing Service	7
Demographic Information	8
Identification of Gaps and Needs	8
Strategies to Address Identified Caps and Needs	9
Updating / Amending the Coordinated Plan	11
Approval of 2024-28 Adams County Transportation Coordinated Plan	12
Appendix A – Meeting Documentation	
Appendix B – Meeting Invitation List	
Appendix C – Meeting Evaluation Forms	
Appendix D – Adams County Provider Inventory	
Appendix E – Demographic Information	

INTRODUCTION-WHY COORDINATION?

Transportation is among the most requested support services for seniors and individuals with disabilities. It allows individuals to remain in a community setting and avoid costly institutional care. Access to transportation is vital to meeting basic needs such as errands, nutrition, medical appointments and for other social, family and religious purposes.

Yet, resources and capacity to provide this critical service are limited. In the current fiscal environment of ever-increasing budget constraints compounded by levy limits, local governments struggle to provide adequate funding to meet the needs. Coordinated planning provides an opportunity to bring interested parties together to discuss ways to enhance the mobility of seniors and individuals with disabilities such as creating or improving efficiencies through coordination of services. However, one meeting every 5 years is not enough. Local leadership is needed to maintain positive momentum.

Experience shows that one of the most effective tools in promoting and developing coordinated transportation services is an active coordination committee that meets regularly, has an active, comprehensive membership, and is charged with a clear mission. Because coordination requires working with a variety of funding sources and transportation programs to improve service delivery, it is logical that meeting regularly and working together will lead to coordination success. While different models exist, the key characteristics of a successful coordination committee include regular ongoing meetings, commitments from participants, at least one champion for coordination and a clear process for developing an action plan to address unmet needs and service duplications. In Wisconsin, while some existing coordination committees have been less inclusive than others, nearly all have been able to improve some aspects of their local transportation services.

OVERVIEW AND PURPOSE

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation in 2005 and the requirement continues under the current transportation legislation, the IIJA (Infrastructure Investment and Jobs Act) also known as the Bipartisan Infrastructure Law or BIL passed in 2021. The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2019 and are due to be updated for 2024.

It is important to note that under previous Federal legislation, the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed, and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the “traditional” 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete, and the final reports submitted for grant years 2024 - 2028.

Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;
- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included representatives of public, private, and non-profit transportation and human services providers, and members of the public, including persons with disabilities, elderly, low-income individuals, and advocates of these groups.

Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying minimum reporting requirements as identified by WisDOT. Additional tools and information for Locally Developed, Coordinated Public Transit Human Services Transportation Plans is available on the Wisconsin Department of Transportation website at: <https://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>.

OUTLINE OF COORDINATED PLANNING PROCESS

Based on guidance from WisDOT and its experience with development of previous coordination plans, the NCWRPC developed a planning process for the 2024 coordinated transportation plans as outlined below:

I. Plan for Planning

- A. WisDOT - MPO/RPC Meeting
- B. WisDOT Coordinated Planning Resources (webpage)
- C. NCWRPC Planning Process Established

II. County Contact

- A. WisDOT Outreach to Counties
- B. NCWRPC Contact with 2019 "Plan Keeper"
 - 1. Confirm "Plan Keeper" Status
 - 2. Date, Time and Location Established

III. Meeting Participant Invitation List Development

- A. County Review and Update of 2019 Stakeholder List
- B. County to Identify/Invite Users and Provide Transportation

IV. Notification of Planning Meeting

- A. Invitations Distributed to Stakeholder List
- B. Flyer Provided to County for Posting and Distribution
- C. Encouragement of Website and Social Media Posts
- D. Notice Placed in Local Newspaper

V. Public / Stakeholder Options for Participation / Comment

- A. Email / U.S. Mail
- B. Meeting Attendance

VI. Planning Meeting

- A. Welcome and Introductions
- B. Review Background and Purpose of Meeting
 - 1. Coordinated Planning Requirements
 - 2. Review Transit Assistance Programs
- C. Identify Needs and Gaps
 - 1. Review Inventory of Services
 - 2. Review Demographic Data
 - 3. Review 2019 Coordinated Plan
 - 4. Brainstorm Needs and Gaps
- D. Identify Strategies and Actions to Address Needs and Gaps
 - 1. Review 2019 Coordinated Plan
 - 2. Brainstorm Strategies and Actions
- E. Prioritize Strategies and Actions
- F. Wrap-up
 - 1. Plan Approval
 - 2. Meeting Evaluations

VII. Report Drafting

- A. NCWRPC Draft Report
- B. County Review
- C. Submission of Final to WisDOT via BlackCat Grants Management System

OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATED PLAN

Meeting Format

On October 17, 2023, Adams County transportation stakeholders met at the Adams Community Center in Adams to build their locally developed coordinated plan. Meeting documentation is included in APPENDIX A. Approximately 13 transportation stakeholders attended this meeting. Many more were invited including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, funding program background material, county transportation services inventory, county demographic information, and the gaps & needs and coordinated strategies sections of the county's 2019 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's coordinated plans webpage was provided to give participants additional information and resources on coordinated transportation planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service gaps & needs and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting for their three most important items listed. Refer to the sections titled *Service Gaps and Needs & Strategies to Address Transportation Gaps and Needs in Adams County*, below, for the outcomes of this session.

Meeting Invitation and Participant Lists

The stakeholder invitation list for the October 17 meeting included 26 individuals, see APPENDIX B. Approximately 13 people attended the planning meeting as follows:

Adams County 2024 Coordinated Transportation Plan Participant List

<u>Name</u>	<u>Organization</u>	<u>Role</u>
Marge Edwards	County Board	Elected Official
Bonnie Billington	County Aging Division	Transportation Coordinator
Linda Bauer	ADRC Board	Policy/Oversight
Sandy Reinke	Moundview Health	Social Services Provider
Billie Burnick	Moundview Health	Social Services Provider
Sherrie Manning	Health & Human Services	Social Services Provider
Sherry Kosabucki	Faith In Action	Community Human Services
Scott Lowrey	Veterans Services Office	Veterans Services Provider
Kelly Oleson	Health and Human Services	Social Services Provider
Sheila Michels	Adams County Extension	Community Health Educator
Tammy Lowry	Moundview Health	Social Services Provider
Donna Turcany	Aging Advisory Board	Policy/Oversight
Donna Richards	County Aging Division	Service Provider

Keeper of the Plan

The Adams County HHS Aging Division will be the designated keeper of the plan. Donna Richards, Aging Division Manager, will be the primary staff contact.

Summary of Participant Review

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

ANALYSIS OF SERVICE GAPS AND NEEDS

Assessment of Existing Service

An inventory of what transportation services are currently available in Adams County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Providers struggling with recruitment and retainment of both volunteer and paid drivers,
- Provider costs continue to increase while funding has been stagnant/declining,
- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

Identification of Gaps and Needs

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Adams County:

- Lack of volunteer drivers.
- Existing volunteer driver pool is aging out.
- Volunteer driver barriers: insurance, vehicle costs, taxes, lack of funding for recognition efforts to support, state program requirements, etc.
- Volunteers can't drive county vehicles.
- Difficult to provide after hours and weekend service.
- Increasing costs of operations and vehicle ownership.
- Lack of transportation options: limited private services, Uber, taxi, etc.
- Lack of affordable transportation options.
- Lack of funding / funding stability.
- Serving remote areas of County: cost, etc. Some residents can become isolated and go without access to needed services.
- Medical discharge - same day discharge (from medical facility/hospital) without transportation options (esp. wheelchair dependent).

- Lack of transportation for work.
- Lack of service for basic needs (beyond medical) such as socialization, shopping, etc.
- Getting elected officials to recognize the problems.
- Need a mobility manager to serve as a hub to coordinate and guide program.

STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2024 through 2028. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may be not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

Adams County 5-year Transportation Coordinated Strategies, 2024 - 2028

Priority
Rank Score

- | | | |
|----|----|--|
| 1. | 19 | Maintain and expand existing services through support of program operations (inc. director/transportation coordinator/mobility manager position(s), driver salaries, volunteer reimbursements, equipment, supplies and training), maintenance, repair and scheduled replacement of vehicle fleet as appropriate. |
|----|----|--|

Actions:

- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the County.
- Continue to apply for 5310 Capital Grants to maintain and expand the human services transportation vehicle fleet within Adams County.
- Consider applying for 5310 Mobility Management grant to develop and coordinate transportation within Adams County.
- Explore ways to increase number of volunteer drivers available to the program – volunteer recruitment.

Responsible agencies: Adams County Health & Human Services - Aging

2. 19 Support community transportation working group.

Actions:

- Create structure (set goals, etc.) to organize action on transportation issue.
- Increase participation in group (outreach/recruitment)
- Coordinate with public and private partners
- Integrate overlapping plans

Responsible agencies: Adams County Aging, ADRC, CILWW, other transit/human services transportation stakeholders

3. 10 Consider a transportation study/plan to explore transportation programming and funding options for Adams County.

Actions:

- Consider applying for 5304 discretionary planning funds and identify possible match sources including 85.21/trust.

Responsible agencies: Community Transportation Working Group, Adams County Health & Human Services - Aging

4. 8 Identify and explore potential funding sources to support transportation programs and services.

Responsible agencies: Community Transportation Working Group

5. 7 Work to provide more education on the transportation problem and develop awareness regarding the challenges faced to communities, elected officials, agencies and organizations and the private sector as well as the general public.

Responsible agencies: Community Transportation Working Group

6. 1 Advocate for change in insurance, tax, and other barriers impacting volunteer drivers.

Responsible agencies: Community Transportation Working Group, Adams County Aging, CILWW, other transit/human services transportation stakeholders

7. 1 Coordinate with the Regional Volunteer Driver Program to reinforce local program and fill in gaps in service.

Actions:

- Work with Center for Independent Living for Western Wisconsin (aka CIL) to determine how to best integrate expansion of CIL's Regional Volunteer Driver Program into Adams County Transportation Program.

Responsible agencies: Adams County Aging, CILWW, Community Transportation Working Group

8. 1 Work with area employers to find ways to collaborate to build a sustainable transportation program to provide those without transportation a means to get to jobs; thereby expanding the pool of available employees.

Responsible agencies: Community Transportation Working Group

9. 0 Maintain the Assisted Rides Program.

Responsible agencies: Adams County Aging, ADRC, Community Transportation Working Group

10. 0 Reach out to other rural transportation programs/systems in the state to learn about models for organizing a sustainable transportation system in Adams County.

Responsible agencies: Community Transportation Working Group

11. 0 Utilize the resources of the Rural Partners Network (RPN) to address transportation programming and funding issues facing Adams County.

Responsible agencies: Community Transportation Working Group

UPDATING / AMENDING THE COORDINATED PLAN

The coordinated plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

APPROVAL OF 2024 - 2028 ADAMS COUNTY TRANSPORTATION COORDINATED PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Sandy Reinke, seconded by Kelly Oleson, the 2024 - 2028 Adams County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.

NCWRPC – Adams County

Public Transit - Human Services Transportation Coordination Plan

Development Meeting – October 17, 2023

	Name	Representing	Role (Service Provider, User, etc.)
1	Marge Edwards	County Board	
2	Bonnie Billington	Aging ADRC	Trans. Coordinator
3	Linda Bauer	ADRC Board	
4	Sandy Payne	Moundview	Soc. Services
5	Bruce Burman	MOUNDVIEW	MANAGER - MAB/Sure
6	Shenie Manning	ACTHS	Service Provider
7	Sherry Koskubek	Faith in Action	Program Director
8	Scott Lowrey	Veterans Services	Asst. CUSO
9	Kelly Oleson	HHS	Director
10	Sheila Michels	Extension Adams County	Educator/coalition-work group member
11	Nancy Lowrey	Board M.V.W.	MANAGER/COOR.
12	Donna Lindley	Aging Agency Bd	
13	Donna Richards	Aging Division	Aging Division Manager
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			

NCWRPC – NORTH CENTRAL REGION

2023 LOCAL PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION COORDINATION PLAN MEETINGS

SEPTEMBER - OCTOBER 2023

AGENDA

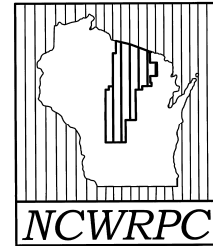
- I. WELCOME AND INTRODUCTIONS**
 - II. PURPOSE OF MEETING and BACKGROUND**
 - III. IDENTIFICATION OF SERVICE NEEDS AND GAPS**
 - A. Review of Demographic Data**
 - B. Review of Service Inventory**
 - IV. IDENTIFICATION AND PRIORITIZATION* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS**
 - * Based on consideration of resources, time and feasibility.*
 - V. WRAP-UP**
 - A. Plan Approval**
 - B. Meeting Evaluation**
-

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

<http://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

210 McClellan Street, Suite 210, Wausau, Wisconsin 54403
Telephone: (715) 849-5510 Fax: (715) 849-5110
Web Page: www.ncwrpc.org Email: staff@ncwrpc.org



SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

MEMORANDUM

DATE: September 21, 2023
TO: Parties with interest in Human Services Transportation in Adams County
FROM: Darryl L. Landeau, AICP
RE: Invitation to Meeting

NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE: October 17, 2023
TIME: 10:00 am
LOCATION: Community Center, Room 145b
569 North Cedar Street, Adams

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Adams County on Tuesday, October 17 beginning at 10:00 A.M. The meeting will take place at the Community Center in Room 145b, 569 North Cedar Street in Adams. This meeting will include an assessment of human services transportation needs and gaps within Adams County and identification of strategies to address these issues with emphasis on improving service coordination. ***Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.***

If you have questions regarding this meeting, please contact me at dlandeau@ncwrpc.org or 715-849-5510 extension 308. If you are elderly and/or disabled and need transportation assistance to this meeting or other accommodations, please contact the Adams County ADRC office at (877) 883-5378.

BACKGROUND ON MEETING

The federal surface transportation program requires applicants for the Elderly and Disabled Transportation Program (5310) grants, as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with federal requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Adams County.

[HTTPS://NCWRPCORG-MY.SHAREPOINT.COM/PERSONAL/DLANDEAU_NCWRPC_ORG/DOCUMENTS/DARRYL/XREGION/TRANSPORTATION/COUNTYTRANSIT/COORDINATED2023/INVITATION2023/ADAMS_INVITE_2023.DOC](https://ncwrpc.org-my.sharepoint.com/personal/dlandeau_ncwrpc_org/documents/darryl/xregion/transportation/countytransit/coordinated2023/invitation2023/adams_invite_2023.doc)

10/17 MEETING NOTICE

Affidavit of Publication

STATE OF WISCONSIN} SS
COUNTY OF ADAMS}

Chris Ford, being duly sworn, says:

That he is an authorized representative of the Adams-Friendship Times-Reporter, a weekly newspaper of general circulation, printed and published in Adams, Adams County, Wisconsin; that the publication, a copy of which is attached hereto, was published in the said newspaper on the following dates:

10/4/2023

That said newspaper was regularly issued and circulated on those dates.

SIGNED:



Subscribed to sworn to me this 10/12/2023


A. L. Henning Schlimgen, Notary Public, State of Wisconsin.

My Commission Expires January 31, 2025

Printers Fee: \$ _____

See Monthly Statement for Cost ☒
Received Payment _____

102465 86123

NORTH CENTRAL WI REG PLANNING COMM

210 McCLELLAN ST STE 210
WAUSAU, WI 54403

**NOTICE OF ELDERLY AND DISABLED
TRANSPORTATION PUBLIC MEETING**

A county meeting will be held on Tuesday, October 17 beginning at 10 AM at the Community Center, Room 145b, 569 North Cedar Street, Adams to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Adams County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations.

The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the County. Those persons unable to attend the meeting and would like to submit comments in advance may send them to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or email to dlandeau@ncwrpc.org.

Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact the Aging Division of Adams County at 608-339-4251 ext. 1. The meeting location is accessible.

Publish: 10/4/23, 10/11/23 **WNAXLP**





THE ADVOCATE



AGING DIVISION - OCTOBER 2023



Adams County
Health & Human Services
Department

H&HS Director

Kelly Oleson

608-339-4505

Aging/ADRC Manager

Donna Richards

608-339-4251 ext. 1

Elder Benefits Specialist

Ellen Venne

608-339-4369 or

608-339-4251 ext. 2

Nutrition Coordinator

Sarah Manning

608-339-4251 ext. 3

Transportation Coordinator

Bonnie Billington

608-339-4251 ext. 4

**ADRC of Adams, Green Lake
& Waushara Counties**

877-883-5378

Director

Jennifer Dille

Resource Specialists

Sara Peterson

Lakisha Doremus

Disability Benefits Specialist

Oana Celmer

Health Promotions

Amanda Krutcher

Here are just a few things we do!

Housed in Adams County Community Center is The Aging Division of the Health & Human Services Department. The Aging Division helps seniors and disabled persons of Adams County. Within the Aging Division, the Aging and Disability Resource Center provides resources to help people stay in their home with long term care options. The Nutrition Program provides healthy meals to those who like to dine out as well as to those who are home bound. Meals are prepared daily in our commercial kitchen.

The Transportation Program provides rides for medical and non-medical appointments. Benefits Specialists help with obtaining benefits through Medicaid and Medicare. Support and Respite groups are provided to caregivers and the ones who they care for.

There are Health Promotion Classes provided throughout the county to help seniors stay active and strong. The Aging Division supports senior activities at the Adams County Community Center like senior exercise, senior line dancing and being an Advocate for the Community and probably most important..

Being a Volunteer!

Come check the Aging Division out at the
Adams County Community Center!



ADAMS COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING

DATE: October 17, 2023

TIME: 10:00 AM

LOCATION: Community Center, Room 145B
569 N. Cedar Street, Adams

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Adams County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Adams County.

For transportation assistance or other accommodations, please contact the County Aging Department at (608) 339-4257. Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org. For information about the meeting contact NCWRPC at 715-849-5510 ext. 308 or email dlandeau@ncwrpc.org.

Aging Advisory Board Members

**Jane Dierschow -
Chairman**

Marge Edwards

Donna Turcany

Linda Ropel

Sue Grant

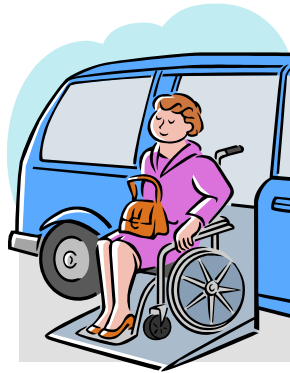
Barb Morgan

Jack Allen

Linda Bauer

PLEASE COME TO SHARE YOUR OPINIONS!!!

ADAMS COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



PLEASE ATTEND...

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Adams County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Adams County.

DATE: October 17, 2023

TIME: 10:00 AM

LOCATION: Community Center

Room 145B

569 N. Cedar Street, Adams

For transportation assistance or other accommodations, please contact the Aging Division of Adams County at 608-339-4251 ext. 1.

Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.

For information about the meeting contact NCWRPC at 715-849-5510 ext. 308 or email dlandeau@ncwrpc.org.

Adams Co. ADRC
Donna Richards, Director
569 N. Cedar St. Ste 4
Adams, WI 53910

Cynthia Haggard, Co. Manager
Adams County
401 Adams St., Ste 10
Friendship, WI 53934

John West
Adams County Board Chair
401 Adams St., Ste 9
Friendship, WI 53934

Bonnie Billington
ADRC Transportation Coordinator
569 N. Cedar St. Ste 4
Adams, WI 53910

Moundview Hospital & Home Health
PO Box 40
Friendship, WI 53934

Central WI CAC
Fred Hebert, Exec. Dir.
PO Box 430
Wisconsin Dells, WI 53965

Nick Musson
GWAAR
1414 MacArthur Rd. Suite A
Madison, WI 53704

Adams Co. Veterans Services
Richard Schlichtmann, VSO
PO Box 474
Friendship, WI 53934

WI Job Center -Adams County
401 N. Main St.
Adams, WI 53910

Patricia Noland, Director WDA 6
Division of Vocational Rehab.
731 North 1st Street, Ste 4000
Wausau, WI 54403

Kelly Oleson, Director
Adams Co Health & Human Services
108 East North Street
Friendship, WI 53934

Adams Comfort Living
211 E June Street
Adams, WI 53910

Midstate Independent Living
Consultants, Inc.
3262 Church Street, Suite 1
Stevens Point, WI 54481

Karalyn Peterson, Res. Coordinator
MILC, Inc.
3262 Church St.
Stevens Point, WI 54481

Alzheimer's Support-Adams
400 Elm Street
Adams, WI 53910

Justine Girard, Area Administrator
WI DCF Southern Region
PO Box 8919
Madison, WI 53708-8919

Shelli Essmann, Area Coordinator
DHS Southern Region
East Building, Room 126
141 NW Barstow Street
Waukesha, WI 53188

Bobbie Craig, New Freedom Dir.
CIL Western WI Partnership
2920 Scheider Ave SE
Menomonee, WI 54751

AbbyVans, Inc.
1115 W 4th Street
Neillsville, WI 54456

Pupil Services
Adams-Friendship School District
201 W 6th Street
Friendship, WI 53934

Mark Hilliker, CEO
Inclusa Inc.
2801 Hover Road, Unit 3
Stevens Point, WI 54481

North Star Services Inc.
PO Box 1068
Adams, WI 53910

Rita Fosnow
Fosnow Adult Family Home LLC
2324 13th Lane
Friendship, WI 53934

Kelly Platt
Rosebrooke Senior Living
550 W Liberty St
Adams, WI 53910

Sara Niles, Administrator
Villa Pines Living Center
201 Park Street
Friendship, WI 53934

Maria Ledger, CEO
My Choice WI, Inc.
10201 W Innovative Dr., Ste 100
Wauwatosa, WI 53226

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Adams
Date:	10-17-23
Facilitator(s):	Darryl Landeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much __ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Adams
Date:	10-17-23
Facilitator(s):	Daryl

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much X about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

Bringing people together.

12. List any information or meeting content you felt was omitted or needed further clarification.

Need more stakeholders.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

Already do.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Adams
Date:	17 OCT 2023
Facilitator(s):	Darryl L. Landeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much **X** about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Adams
Date:	10/17/23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

every one knows the need for transportation - But not how to get a program

12. List any information or meeting content you felt was omitted or needed further clarification.

no

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

no

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Adams County
Date:	10/17/23
Facilitator(s):	Daryl

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable. <i>hopefully</i>	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Adams
Date:	10/17/23
Facilitator(s):	Darryl Landeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: __ too much __ about right X not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

NEW A PLAN W/ FOLLOW-THROUGH

12. List any information or meeting content you felt was omitted or needed further clarification.

N/A

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability. YES

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Adams County
Date:	10-17-2023
Facilitator(s):	DARRYL LANDEAU

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much X about right not enough

11. List key points/issues presented during the meeting that were the most valuable or useful. we need to keep this going

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability. YES —

14. Other comments (write on back)

Meeting Evaluation Form

(2024-2028) Transportation Coordination Plan Meeting

County/Region:	Adams
Date:	10-17-23
Facilitator(s):	Daryl

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	①	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	①	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	①	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	①	2	3	4	5	6
5.	The county/region has a working coordination team.	①	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	④	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	①	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	①	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	①	2	3	4	5	6
10.	The information was presented in a clear, logical format.	①	2	3	4	5	6

10. The time allotted for the meeting was: __ too much X about right __ not enough

lots of discussion

11. List key points/issues presented during the meeting that were the most valuable or useful.

- great interest
- need follow-through of plan

12. List any information or meeting content you felt was omitted or needed further clarification.

☞

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

yes - will connect with a member from workgroup

14. Other comments (write on back)

thanks for letting us have lengthy discussion.
I felt this boosted the discussion

TABLE 1 ADAMS COUNTY PROVIDER INVENTORY

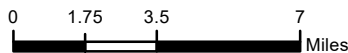
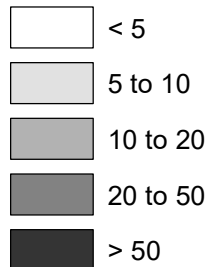
Service Name or Sponsor Name	Service Type	Passenger Eligibility	Service Description	Hours of Service	Fleet Information	Use of Federal/State Funds
Adams County						
Aging Division	Specialized	Disabled Elderly (60+)	Work route and nutrition sites with weekly grocery run and medical transportation	M-F 8-4:30 Some weekend use on request	2 -15/1 pass. 2- 8 pass. wheelchair	5310 / 85.21
Aging Division	Volunteer-escort	Medical Assistance	Transportation by volunteer drivers for Medicaid qualified medical trips.	24/7 - Dependant on driver availability.	Private vehicles	MA
Private Medical	Medi-van	Medical Assistance or Private Pay	Private firms w/ wheelchair accessible vans for transport to medical appointments.	vary	N/A	MA
Faith In Action			Various services.	vary	N/A	N/A
New Freedom Regional Volunteer Driver Program (CILWW)	Volunteer Driver	Elderly and Individuals with Disabilities	Demand response Not limited to medical. Program under development in North Central WI.	24/7 subject to driver availability. 48 hour advance notice.	N/A	5310 / Partner Agreements

Population Density / By MCD

Adams County

Legend

POP / Sq. Mi



Source: WI DNR, NCWRPC, US Census ACS 2017-21

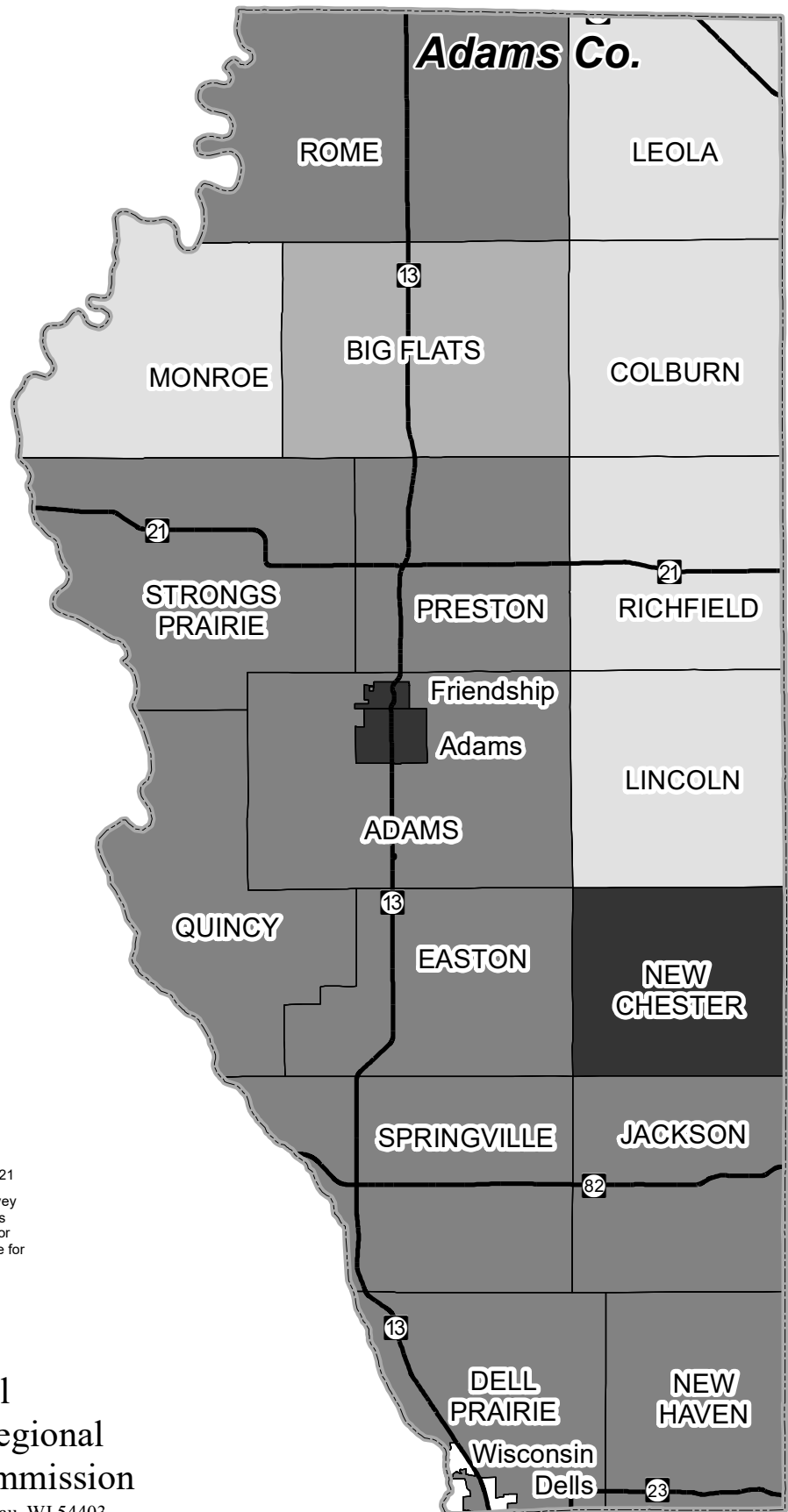
This map is neither a legally recorded map nor a survey and is not intended to be used as one. This drawing is a compilation of records, information and data used for reference purposes only. NCWRPC is not responsible for any inaccuracies herein contained.



Prepared By:

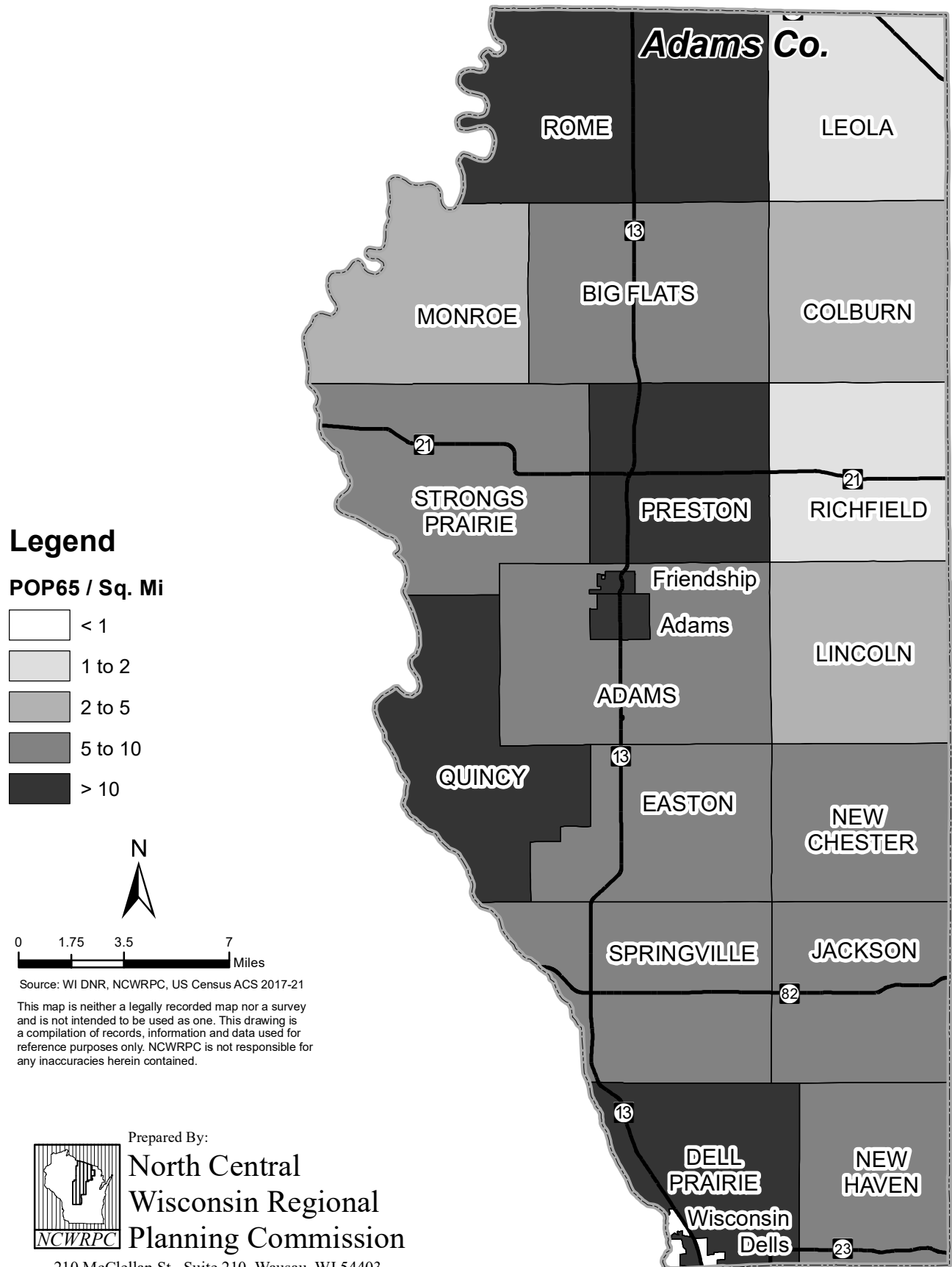
**North Central
Wisconsin Regional
Planning Commission**

210 McClellan St., Suite 210, Wausau, WI 54403
715-849-5510 - staff@ncwrpc.org - www.ncwrpc.org



Population Density of Persons over 65 / By MCD

Adams County



Population Density of Persons with Disabilities / By MCD

Adams County

