



WOOD COUNTY

2014 - 2018

Locally Developed, Coordinated Public Transit - Human Services Transportation Plan

Facilitated By:

North Central Wisconsin Regional Planning Commission

**Wood County
2014 - 2018
Public Transit-Human Services
Coordinated Transportation Plan**

prepared for:

Wood County

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

August 27, 2013

This plan was prepared for Wood County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

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OVERVIEW AND PURPOSE

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation and the requirement continues under the new transportation legislation, MAP-21 (Moving Ahead for Progress in the 21st Century). The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2008 and are due to be updated in 2013.

Under MAP-21, the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the "traditional" 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete and the final report must be submitted prior to December 20, 2013 and will be for grant years 2014 - 2018.

Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;

- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included members of the public, including persons with disabilities.

Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying WisDOT minimum reporting-requirements as identified in the 2013 Locally Developed Transportation Coordination Plans Toolkit published online by the Wisconsin Department of Transportation. The Toolkit can be reviewed at <http://www.dot.wisconsin.gov/localgov/transit/toolkit.htm>.

OUTLINE OF COORDINATION PLANNING PROCESS

Based on guidance from WisDOT and its experience with development of the 2008 coordination plans, the NCWRPC developed a planning process for the 2013 transportation coordination plans as outlined below:

I. Plan for Planning

- A. WisDOT - MPO/RPC Planning Conference Briefing
- B. WisDOT - RPC Teleconference/Email Correspondence
- C. WisDOT 2013 Locally Developed Transportation Coordination Plans Toolkit
- D. NCWRPC Planning Process Established

II. County Contact

- A. WisDOT Email to Key County Officials
- B. NCWRPC Contact with 2008 "Plan Keeper"
 1. Confirm County or Sub-region Level for Plan
 2. Date, Time and Location Established

III. Meeting Participant Invitation List Development

- A. County Review and Update of 2008 Stakeholder List

B. County to Identify/Invite Users and Provide Transportation

IV. Notification of Planning Meeting

- A. Invitations Distributed to Stakeholder List
- B. Flyer Provided to County for Posting and Distribution
- C. Notice Placed in Local Newspaper

V. Public / Stakeholder Options for Participation / Comment

- A. Email / U.S. Mail
- B. Meeting Attendance

VI. Planning Meeting

- A. Welcome and Introductions
- B. Review Background and Purpose of Meeting
 - 1. Coordinated Planning Requirements
 - 2. Map-21 Program Changes
- C. Identify Needs and Gaps
 - 1. Review Inventory of Services
 - 2. Review Demographic Data
 - 3. Review 2008 Coordinated Plan
 - 4. Brainstorm Needs and Gaps
- D. Identify Strategies and Actions to Address Needs and Gaps
- E. Prioritize Strategies and Actions
- F. Plan Approval
- G. Wrap-up
 - 1. Confirm "Keeper of the Plan" Designation
 - 2. Meeting Evaluations

VII. Report Drafting

- A. NCWRPC Draft Report
- B. County Review
- C. Submission of Final to WisDOT

OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATION PLAN

Meeting Format

On August 27, 2013, Wood County transportation stakeholders met at the Wood County Courthouse to build their locally developed coordination plan. Meeting documentation is included in APPENDIX A. Approximately 17 transportation stakeholders attended this meeting, including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of MAP-21 background material, county transportation services inventory, county demographic information, and the needs & gaps and coordination strategies sections of the county 2008 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's Coordination Plans Toolkit was provided to give participants additional information and resources on transportation coordination planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service needs & gaps and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting using color-coded dots. Refer to the sections titled *Service Gaps and Needs & Strategies to Address Transportation Needs and Gaps in Wood County*, below, for the outcomes of this session.

Meeting Invitation and Participant Lists

The stakeholder invitation list for the August 27 meeting included 57 individuals, see APPENDIX B. Approximately 17 people attended the planning meeting as follows:

Wood County 2013 Coordinated Transportation Plan Participant List

<u>Name</u>	<u>Organization</u>	<u>Role</u>
John Haydock	Opportunity Center (ODC)	Development Disabled Employment Programs
Jennifer Haugh	ODC	"
Carolyn Schulein	Community Care of Central WI	Mobility Support
Brandon Vruwink	Wood Co. Human Services Dept.	Human Service Provider
Rock Larsen	Wood Co. Veterans Services	Service Provider / Advocate
Patty Branton	NC WI Workforce Development	Employment Programs
JoAnn Grode	Wis. Rapids Housing Authority	Elderly & Disabled Housing Provider
Richard Scheer	Opportunity Inc.	Service Provider
Jon Potter	Opportunity Inc.	Service Provider
David Adamczak	Portage County ADRC	Adjacent Co. Mobility Manager
Constance Jacobson	Wood County Transportation Program	Mobility Manager
Lance Pliml	Chair, Wood County Board	Elected Official
Kate Clark		Service User - Elderly
Jim Brown	Wheels of Independence / River City Cab	Service Provider
Gary LaVake	Aging & Disability Resource Center of Central WI	Elderly & Disabled Services Provider
Pam Ironside	Parents Information and Education Resource (PIER)	Family Support Services

Keeper of the Plan

The Wood County Transportation Program will continue to be the designated keeper of the plan. Connie Jacobson the Program's Mobility Manager will be the primary staff contact.

Summary of Participant Review

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

ANALYSIS OF SERVICE GAPS AND NEEDS

Assessment of Existing Service

An inventory of what transportation services are currently available in Wood County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

Identification of Gaps and Needs

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Wood County:

- Lack of service for non-medical personal needs.
- Transportation barriers to successful employment.
- Cost of service.

- Declining ridership on current programs / routes.
- Program barriers to pooling resources.
- Client awareness.
- Expectations for one-on-one service.
- Difficult to plan for diverse needs and interests of client group members.
- Difficulty in getting the word out and reaching people outside assisted living situations, such as family care givers, etc.
- Client's fear of asking.
- Decreasing funding levels.
- Lack of incentive to coordinate across counties.
- Medical scheduling bottle necks.
- Identify service thresholds for other trip functions such as personal and recreational.

STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2014 through 2018. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may be not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

Wood County 5-year Transportation Coordination Strategies, 2014 - 2018

Priority Rank	Score	
1.	17	Promote available services and provide education on how to use the service.
2.	15	Explore methods of outreach.
3.	14	Develop a centralized dispatch system / call center (1-call; single point of contact) to handle all requests for transportation services from agencies and individuals.
4.	12	Work with state and federal representatives to break down program barriers and create incentives to coordinate.
5.	8	Work to develop (expand) and maintain volunteer driver program. Actions: - Apply for 85.21 Grants to expand and maintain the volunteer drive program within the County.
6.	5	Increase the number of wheel-chair accessible vehicles available in the County. Actions: - Apply for 53.10 Capital Grants to expand the number of wheel-chair accessible vehicles in the County's vehicle fleet.
7	4	Maintain existing services through support of program operations (inc. mobility manager/transportation coordinator position, driver salaries, volunteer reimbursements, equipment and training), maintenance, repair and scheduled replacement of vehicle fleet as appropriate. Actions: - Continue to apply for 85.21 Grants to maintain and expand the level of transportation service within the Counties. - Continue to make use of 53.10 Capital Grants to maintain and expand the Counties' vehicle fleet(s).
7.	4	Improve link between County Transportation Program and the Aging and Disability Resource Center.
9.	2	Work with Incentive Community Foundation (and other foundations as appropriate) to address the County's transportation issues.

- 9. 2 Explore Travel Trainer / Travel Buddies program options.
- 11. 1 Work with event coordinators to include transportation information program information in their promotions, event brochures and other materials.
- 12. 0 Continue Transportation Coordinator Position.

Actions:

- Apply for 85.21 and 53.10 funding as appropriate to continue funding for the position.

- 12. 0 Develop a rideshare program.
- 12. 0 Work on establishing a volunteer time bank system.

UPDATING / AMENDING THE COORDINATION PLAN

The coordination plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

APPROVAL OF 2014 - 2018 WOOD COUNTY TRANSPORTATION COORDINATION PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Carolyn Schulein, seconded by Jim Brown, the 2014 - 2018 Wood County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.

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**NCWRPC - Wood County Coordinated Public Transit - Human Services
Transportation Plan Development Meeting - 08/27/13**

NAME	REPRESENTING	ROLE (Service Provider, User, etc.)
JOHN HAYDOCK	ODC	
Jennifer Haugh	ODC	
Carolyn Schulkin	Community Care of Central Wisconsin	Funder
Rock Larson	wood county Voc Rehab office.	
Brandon Vruiwik	Wood County Human Services Dep.)	Service Provider
Patty Branton	NCWADB	
Jo Ann GRODE	WIS. RAPIDS HOUSING AUTHORITY	SERVICE PROVIDER
RICHARD SCHEER	OPPORTUNITY INC.	
Jon POTTER	OPPORTUNITY INC.	SERVICE PROVIDER
DAVID ADAMEZPK	ADRC of Portage County	Mobility Management Director
Constance Jacobson	Wood County Transportation	Transportation Coordinator/Mobility Manager
LANCE PLIML	Wood Co. Board	CHAIRMAN
Kate Clark	Public	Adm Board ADRC - Chair
Karen Bradbury	Park Place Adult Day Services	(Service) Executive Director

WOOD COUNTY

**2013 LOCALLY DEVELOPED COORDINATED PUBLIC TRANSIT-
HUMAN SERVICES TRANSPORTATION PLAN MEETING**

AUGUST 27, 2013

AGENDA

I. WELCOME AND INTRODUCTIONS

II. PURPOSE OF MEETING and BACKGROUND

III. IDENTIFICATION OF SERVICE NEEDS AND GAPS

A. Review of Demographic Data

B. Review of Service Inventory

**IV. IDENTIFICATION AND PRIORITIZATION* OF STRATEGIES
AND ACTIONS TO ADDRESS NEEDS AND GAPS**

** Based on consideration of resources, time and feasibility.*

V. WRAP-UP

A. Plan Approval

B. Meeting Evaluation

For more information and resources on Locally Developed
Coordinated Public Transit-Human Services Transportation Planning
visit:

<http://www.dot.wisconsin.gov/localgov/coordination/index.htm>

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

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Web Page: www.ncwrpc.org Email: staff@ncwrpc.org



SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

MEMORANDUM

DATE: August 5, 2013
TO: Parties with interest in Human Services Transportation in Wood County
FROM: Darryl L. Landeau, AICP *DLL*
RE: Invitation to Meeting

NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE: August 27, 2013
TIME: 9:30 to 11:30 AM
LOCATION: Auditorium (1st Floor, to right as you enter)
Wood County Courthouse
400 Market Street, Wisconsin Rapids WI 54495
Public Entrance in Front. Parking on South Side / Overflow North Side.

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Wood County on Tuesday, August 27, beginning at 9:30 A.M. The meeting will take place at the Wood County Courthouse in the Auditorium, 400 Market Street in Wisconsin Rapids. This meeting will include an assessment of human services transportation needs and gaps within Wood County and identification of strategies to address these issues with emphasis on improving service coordination. ***Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.***

If you have questions regarding this meeting, please contact me at dlandeau@ncwrpc.org or 715-849-5510 extension 308. If you need transportation assistance to this meeting or other accommodations, please contact the Wood County Transportation Program at 715-421-8989.

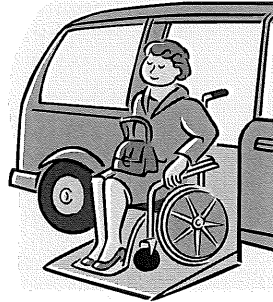
BACKGROUND ON MEETING

The Moving Ahead for Progress in the 21st Century (MAP-21), federal surface transportation program, requires applicants for the Elderly and Disabled Transportation Program (5310) grants, including the former "New Freedom" type projects as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with MAP-21 requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Wood County.

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WOOD COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



PLEASE ATTEND...

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Wood County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Wood County.

DATE: August 27, 2013

TIME: 9:30 AM

LOCATION: Auditorium (1st Floor, to right as you enter)

Wood County Courthouse

400 Market Street, Wis. Rapids

Public Entrance in Front. Parking on South and North Sides.)

For transportation assistance or other accommodations, contact the Wood County Transportation Program at 715-421-8989

Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.

For information about the meeting contact NCWRPC at 715-849-5510 or email staff@ncwrpc.org.

Notice of Elderly and Disabled Transportation Public Meeting

A county meeting will be held on Tuesday, August 27 beginning at 9:30 AM at the Wood County Courthouse Auditorium, 400 Market Street, Wisconsin Rapids to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Wood County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations.

The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the County. Those persons unable to attend the meeting and would like to submit comments in advance may send them to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or email to staff@ncwrpc.org.

Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact the Wood County Transportation Program at 715-421-8989. The meeting location is accessible.

WNAXPL

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Zach Vruwink, Mayor
444 West Grand Avenue
Wisconsin Rapids, WI 54495

North Central CAP
Jeff Sargent
P.O. Box 1141
Wisconsin Rapids, WI 54495

Radio Cab
Darrell Gates
PO Box 602
Marshfield, WI 54449-0602

Wood County Human Services
Stephanie Gudmunson
604 E. 4th
Marshfield, WI 54449

Wood County Human Services
Kathy Roetter, Director
P.O. Box 8095
Wisconsin Rapids, WI 54495-8095

Division of Vocational Rehab.
630 South Central Avenue, # 303
Marshfield, WI 54449

Gary Popelka, Director
Wood Co. Planning Dept.
P.O. Box 8095
Wisconsin Rapids, WI 54495

Marion Hokamp
181 20th Avenue So.
Wisconsin Rapids, WI 54495

Jon Greedeer, President
Ho-Chunk Nation
P.O. Box 667
Black River Falls, WI 54615

Progressive Travel, Inc.
B3872 State Highway 13
Spencer, WI 54479

Abby Vans, Inc.
Mark Jones
W5621 Todd Road
Neillsville, WI 54456

Wood Co. Veterans Service
Wade Maki
630 S. Central Avenue, Suite 322
Marshfield, WI 54449

Wheels of Independence, Inc.
River City Cab
Jim Brown
2703 Industrial Street
Wisconsin Rapids, WI 54495

Janice Wegner
WI Job Center-Wisconsin Rapids
320 W. Grand Ave, Ste 102
Wisconsin Rapids, WI 54495

Alan K. Marcoux, Mayor
951 Market Street
Nekoosa, WI 54457

Division of Vocational Rehab.
2810 9th Street South
Wisconsin Rapids, WI 54494

Yeng Vang
DWD Disability Navigator
1109 6th Street
Wausau, WI 54403

Renee Daniels, Executive Director
North Central Wisconsin WDA
1121 W. Grand Avenue
Wisconsin Rapids, WI 54495

Marjorie Hock
1340 Oak Street
Wisconsin Rapids, WI 54494

Connie Jacobson, Mobility Manager
Wood County Transportation
220 3rd Ave S, Ste 4
Wisconsin Rapids, WI 54495

Lance Pliml
Wood County Board Chair
4030 Woodhaven Ct.
Wisconsin Rapids, WI 54494

Wood Co. Veterans Service
Rock A. Larson
P.O. Box 8095
Wisconsin Rapids, WI 54495

Gary LaVake
ADRC-CW
220 Third Avenue South, Suite 1
Wisconsin Rapids, WI 54495

Specialized Transport
7384 County Highway N
Arpin, WI 54410

Linda Larson-Schlitz
DWD Disability Navigator
364 Grand Avenue
Wausau, WI 54403

Midstate Independent Living
Consultants, Inc.
3262 Church Street, Suite 1
Stevens Point, WI 54481

Adams Cty Health & Human Serv.
Diane Cable, Director
108 East North Street
Friendship, WI 53934-9943

Opportunity Development Center
Ann Lepak
1191 Huntington Avenue
Wisconsin Rapids, WI 54494

Katie Clark
1041 14th St. No.
Wisconsin Rapids, WI 54494

Mid-State Technical College
Ann Marie Krause, Ph. D.
500 32nd Street N.
Wisconsin Rapids, WI 54494

Julia McLester
DWD Disability Navigator
PO Box 9
Lac du Flambeau, WI 54538-0009

Tonya Baier
DWD Disability Navigator
3134 W. State Street
Milwaukee, WI 53208

Veterans Transportation Service
VA Medical Center
Scott D. Hendrickson, M.H.A.
500 E. Veterans Street
Tomah, WI 54660

Patrick Cork, Area Admin.
DHFS/DES N. Reg'l Office
2187 N. Stevens St. Ste C
Rhineland, WI 54501

Richard Sicchio, Ex. Director
North. Area Agency on Aging
PO Box 1028
Rhineland, WI 54501

Chris L. Meyer, Mayor
630 S Central Av.
Marshfield, WI 54449

Adams Cty. Health & Humans Serv.
Diane Osborn
108 East North St.
Friendship, WI 53934-9943

Ms. Pamela Ironside
6211 N. Park Road
Wisconsin Rapids, WI 54494

Committee On Aging
Mike Feirer
406 W. Cleveland St.
Marshfield, WI 5449-0303

Town of Grand Rapids
Bill Clendenning
1811 45th St. S.
Wisconsin Rapids, WI 54494

Village of Port Edwards
Ed Saylor
960 Westport Dr.
Port Edwards, WI 54469

Encourage Community Foundation
Jennifer Riggerbach
478 E. Grand Ave.
Wisconsin Rapids, WI 54494

Edgewater Haven
Amy Slatter
1351 Wisconsin River Dr.
Port Edwards, WI 54469

Carrie Porter
GWAAR
1414 MacArthur Rd, Ste A
Madison WI 53704

Norwood Health Center
Rhonda Kozik
1600 N. Chestnut Ave.
Marshfield, WI 54449

Village of Biron
Jon Evenson
211 Shore Acres Dr.
Wisconsin Rapids, WI 54494

Mid-State Technical College
Dr. Sue Budjac, President
500 32nd St. N.
Wisconsin Rapids, WI 54494

UW-Marshfield
Dan McCollum, Asst. Dean
2000 W. 5th St.
Marshfield, WI 54449

Pamella Kernan
Business Office Manager
517 Court St.; RM 502
Neillsville, WI 54456

Housing Authority of Wis. Rapids
Attn: Mary
2521 10th St. S.
Wisconsin Rapids, WI 54494

Francis Walter
825 Hale St.
Wisconsin Rapids, WI 54495

Betty Raab
3111 6th St. S. #6
Wisconsin Rapids, WI 54494

Marshfield Clinic
Jay Livesey
1000 North Oak Ave.
Marshfield, WI 54449

Family Center
Robin Swanson
500 25th Street N.
Wisconsin Rapids, WI 54494

Park Place Adult Day Services
Juliana Goska, Executive Director
220 S. 3rd Ave.
Wisconsin Rapids, WI 54495

Adams County
Transportation Coordinator
108 East North St.
Friendship, WI 53934

Community Care of CW
Stacey Covi
2821 8th St. S.; Suite 12
Wisconsin Rapids, WI 54494

Meeting Evaluation Form

County/Region:	<i>Wood County</i>
Date:	<i>8/27/13</i>
Facilitator(s):	<i>Darryl Landeau</i>

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree		Agree		Strongly Disagree	Don't Know
General Meeting Questions						
1. The information covered in the group discussions, examples and explanations was understandable.	1	②	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	①	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	①	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	①	2	3	4	5	6
5. The county/region has a working coordination team.	1	②	3	4	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	4	⑤	6
7. Developing the prioritized action plan was meaningful and valuable.	①	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	②	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	①	2	3	4	5	6
10. The information was presented in a clear, logical format.	①	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

- Promote education of services
- Break down gov't. barriers

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

Yes. Availability is limited.

14. Other comments.

Meeting Evaluation Form

County/Region:	Woods
Date:	8-27-13
Facilitator(s):	Darrell

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree		Agree		Strongly Disagree	Don't Know
General Meeting Questions						
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

- ① Education / information on services
- ② need for additional coordination of providers
- ③ work with state Fax to work through red tape.

12. List any information or meeting content you felt was omitted or needed further clarification.

N/A

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

Meeting Evaluation Form

County/Region:	Wood
Date:	August 27, 2013
Facilitator(s):	Darryl

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree		Agree		Strongly Disagree	Don't Know
General Meeting Questions						
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	(3)	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	(2)	3	(4)	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	(3)	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5. The county/region has a working coordination team.	1	2	(3)	4	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	(4)	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	(3)	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	(2)	3	4	5	6
10. The information was presented in a clear, logical format.	1	(2)	3	4	5	6

10. The time allotted for the meeting was: too much (about right) not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

Simply process + encourage incentivize cooperation between agencies; improve/maintain infrastructure.

12. List any information or meeting content you felt was omitted or needed further clarification.

Just to repeat that it is confusing that we ~~also~~ separate / limit opportunities based on program eligibility.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.
 CCOW would love to be at the table to participate in these discussions.

Meeting Evaluation Form

County/Region:	WOOD CO.
Date:	8/27/13
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree		Agree		Strongly Disagree	Don't Know
General Meeting Questions						
1. The information covered in the group discussions, examples and explanations was understandable.	1	(2)	3	4	(5)	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	(2)	3	4	(5)	6
3. Participants at the meeting were from a broad stakeholder group.	1	(2)	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5. The county/region has a working coordination team.	1	2	3	(4)	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	(4)	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	(3)	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	(2)	3	4	5	6
10. The information was presented in a clear, logical format.	1	(2)	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

LACK OF COORDINATION
NEED FOR COMMUNICATION
MULTIPLE FUNDING SOURCE CONFLICTS

12. List any information or meeting content you felt was omitted or needed further clarification.

DISCUSSION FROM PARTICIPANTS ABOUT SERVICES CURRENTLY PROVIDED BY EACH PROVIDER, BARRIERS TO COORDINATION WITH PROVIDERS PRESENT AND FUNDING BARRIERS/LIMITATIONS.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

Meeting Evaluation Form

County/Region:	WOOD
Date:	9-27-13
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree		Agree		Strongly Disagree	Don't Know
General Meeting Questions						
1. The information covered in the group discussions, examples and explanations was understandable.	1	(2)	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	(2)	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	(3)	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5. The county/region has a working coordination team.	1	2	(3)	4	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	(4)	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	(3)	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	(2)	3	4	5	6
10. The information was presented in a clear, logical format.	1	(2)	3	4	5	6

10. The time allotted for the meeting was: too much (about right) not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

- 1) GAPS IN SERVICES
- 2) OPPOSING POSITIONS PUBLIC/PRIVATE
- 3) COMPETING/CONFLICTING

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

Meeting Evaluation Form

County/Region:	Wood co
Date:	8/27/2013
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree		Agree		Strongly Disagree	Don't Know
General Meeting Questions						
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

*Funding is complicated & restrictive
PROGRAMS AND THE CHAIRS HAVE COMMUNICATION ISSUES*

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

ALREADY PARTICIPATING

14. Other comments.

Meeting Evaluation Form

County/Region:	WOOD
Date:	8/27/13
Facilitator(s):	DARYL LANGAU

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree		Agree		Strongly Disagree	Don't Know
General Meeting Questions						
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

- ① Need for a regional line line for employment/ educational purposes
- ② Funding requirements pose barriers and discouraging collaboration (partnering)
- ③ Communication about ~~services~~ services is difficult to achieve

12. List any information or meeting content you felt was omitted or needed further clarification.

- ① Who works on the plan? How has it worked?

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

yes - as is based on work schedule

JoAnn Goode WRHA joann@wisrepha.org (715) 423-7288, EXT. 14

14. Other comments.

speaker talks way too fast and is gabbled (hard to understand)

Meeting Evaluation Form

County/Region:	
Date:	8-27-13
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree	2	Agree	4	Strongly Disagree	Don't Know
General Meeting Questions						
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

Meeting Evaluation Form

County/Region:	WOOD
Date:	6/27/13
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree	2	Agree	4	Strongly Disagree	Don't Know
General Meeting Questions						
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

Meeting Evaluation Form

County/Region:	<i>Wood</i>
Date:	<i>8/27/2013</i>
Facilitator(s):	<i>Darryl L.</i>

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree		Agree		Strongly Disagree	Don't Know
General Meeting Questions						
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	<u>4</u>	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	<u>4</u>	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	<u>2</u>	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	<u>4</u>	5	6
5. The county/region has a working coordination team.	1	2	3	<u>4</u>	5	6
6. The 2008 Coordination plan has been implemented.	1	2	<u>3</u>	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	<u>2</u>	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	<u>2</u>	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	<u>3</u>	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	<u>4</u>	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

Coordination, look at Portage County Publicity Managers - Dave for help,

12. List any information or meeting content you felt was omitted or needed further clarification.

Take ownership for these programs.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

Meeting Evaluation Form

County/Region:	
Date:	
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree		Agree		Strongly Disagree	Don't Know
General Meeting Questions						
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

*call center - web - social media based
work w/ community foundation U wa
Reduce + Remove Barriers -*

12. List any information or meeting content you felt was omitted or needed further clarification.

*work/ Business Plan?
some need - what/when do people need/want to
list some of communication/program*

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability. *solving*

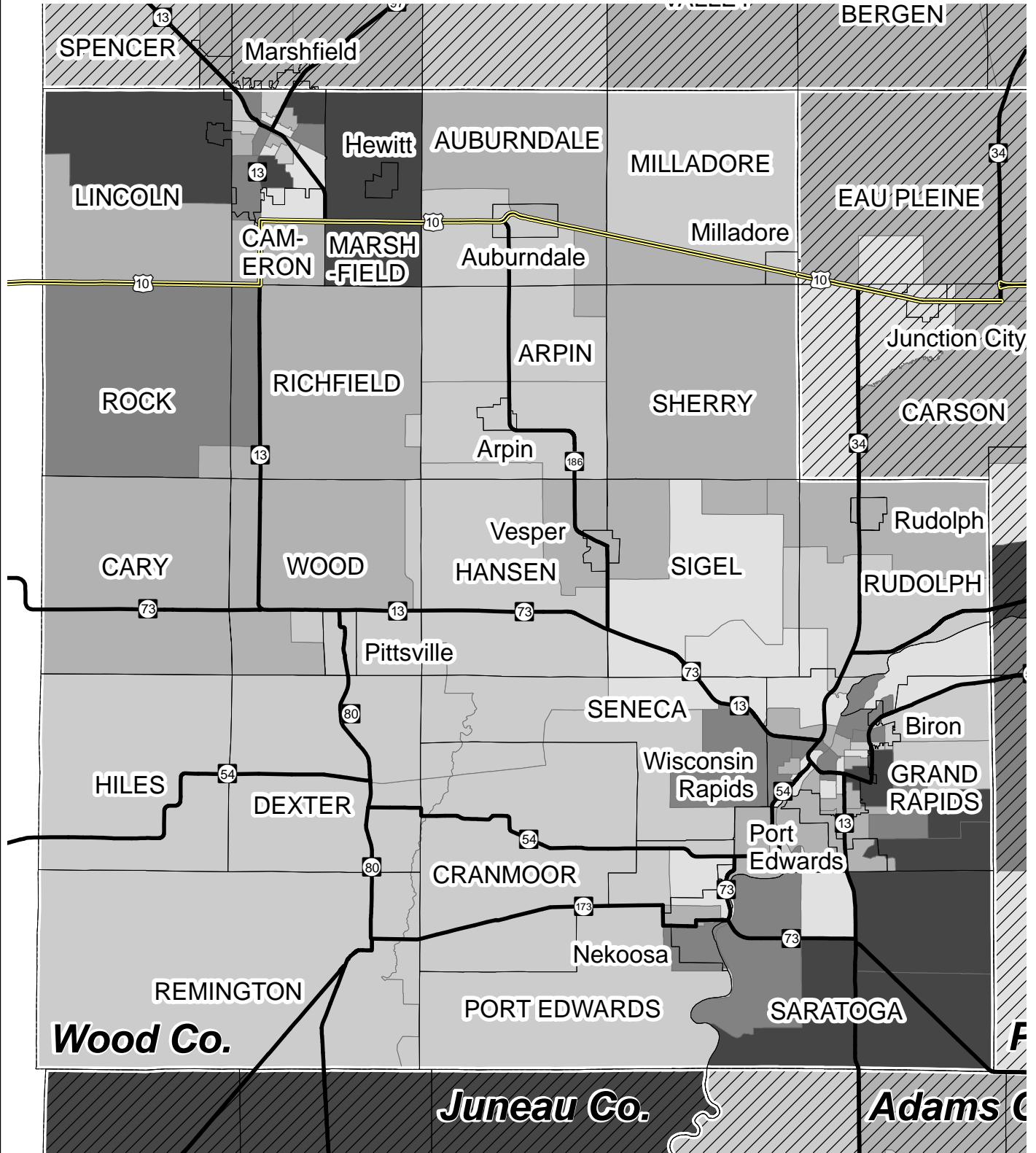
14. Other comments.

TABLE 1 WOOD COUNTY PROVIDER INVENTORY

Service Name or Sponsor Name	Service Type	Passenger Eligibility	Service Description	Hours of Service	Fleet Information	Use of Federal/State Funds
Wood County						
Wood County Transportation Program (Wis. Rapids & Marshfield)	Demand Response	Seniors (aged 55+) Persons with disabilities	Demand Response and fixed-route; Prioritized by medical, nutritional, shopping and quality of life	Weekdays 7 am – 5 pm; Bus is at 9 am; Volunteer drivers as available	6 mini-buses; 2 buses and 2 vans – all accessible	85.21; 5310
River City Cab (Wisconsin Rapids)	Shared-ride Taxi	General public	Shared-ride taxi - \$3.25 one-way within Wisconsin Rapids; mileage based outside. Seniors and disabled-reduced-fare (\$1.75)	Mon – Thurs. 5 am – midnight; Fri & Sat 5 am –3 am Sun 7:30 am – 4:30 pm	2 mini-buses and 6 mini-vans accessible 6 sedans	5311; 85.20; Medicaid
Radio Cab (Marshfield)	Shared-ride Taxi	General public	Shared-ride taxi - \$4.85 one-way within Marshfield; mileage based outside. Seniors and Disabled reduced-fare (\$2.75)	24 hours/day; 7 days per week	3 mini vans 7 sedans 2 mini buses-accessible	5311; 85.20
Wheels of Independence	NEMT plus some specialized	General public	Demand response	24 hours/day; 7 days per week	6 mini buses 1 mini van all accessible	Medicaid; 5310
Veterans Van	Demand Response	Veterans	Free Transportation for Veterans to Medical appointments at VA Clinics in Wisconsin	Mon. – Fri.	1 – 4 pass. van	VA
Lames Bus Lines	School Bus Routes; Charter	General public	Fixed school bus routes; School Bus Charters; Motor Coach Charters; Line runs	24 hours/day; 7 days per week	Numerous	Fees; Contracts
Safe-Way Bus Co.	School Bus Routes	School Students	Fixed school bus routes	Mon. – Fri.; some weekends	79 school buses	Contracts
Wood County Human Services	Demand Response; Court order	<60	Transportation for Family and Child Services connected to Human Services Programs	7 days a week	Volunteer drivers	

Population Density / By Block Group

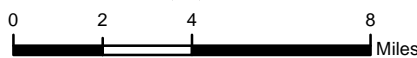
Wood County, Wisconsin



Legend

Total Population Density

- 477 - 686
- 686.1 - 906
- 906.1 - 1130
- 1130.1 - 1467
- 1467.1 - 2222



Source: WI DNR, NCWRPC, US Census 2010

This map is neither a legally recorded map nor a survey and is not intended to be used as one. This drawing is a compilation of records, information and data used for reference purposes only. NCWRPC is not responsible for any inaccuracies herein contained.



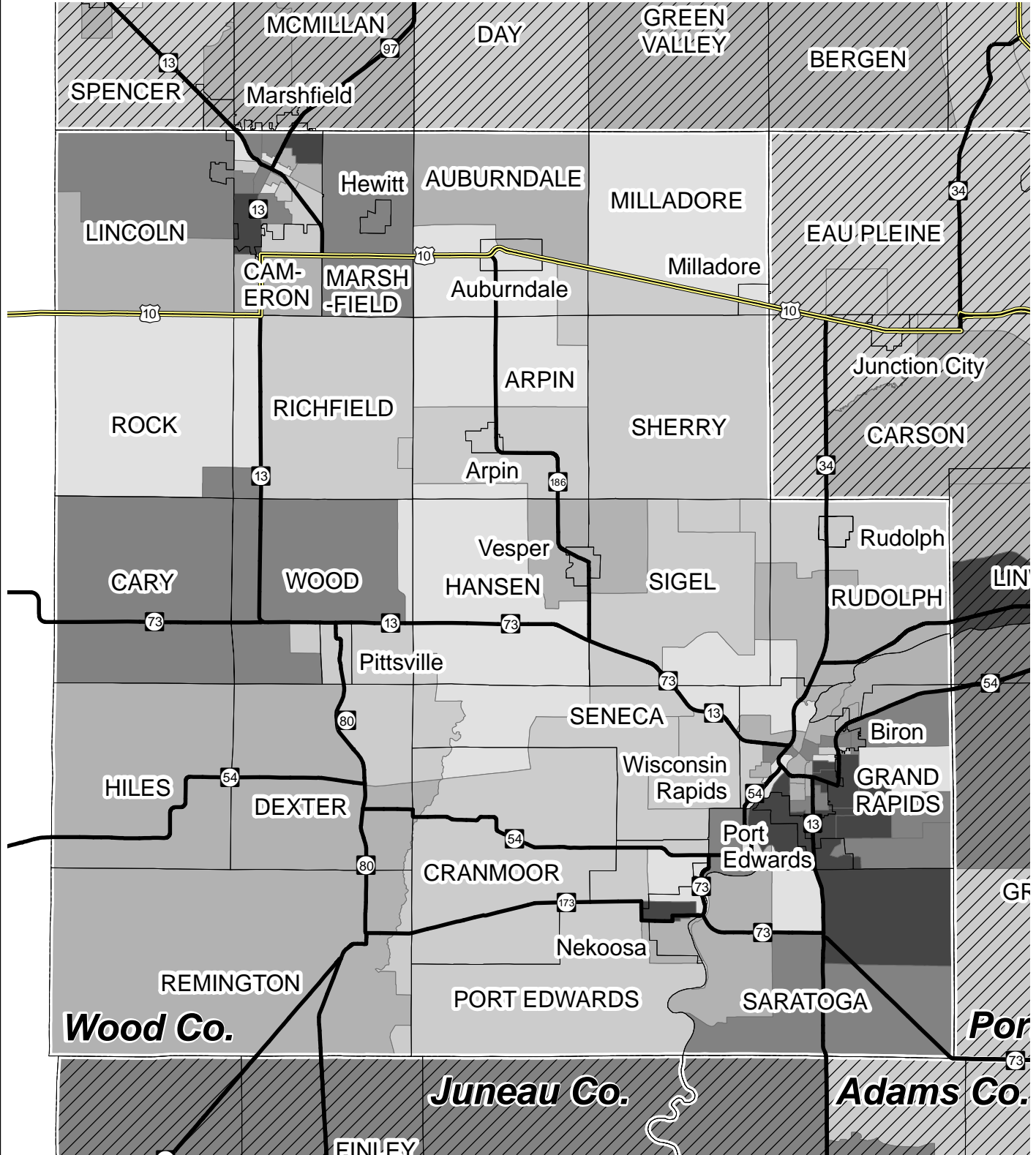
Prepared By:

**North Central
Wisconsin Regional
Planning Commission**

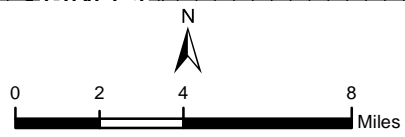
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715-849-5510 - staff@ncwrpc.org - www.ncwrpc.org

Population Density 65 and Older / By Block Group

Wood County, Wisconsin



- Legend**
- Population 65+**
- 24 - 94
 - 95 - 137
 - 138 - 188
 - 189 - 260
 - 261 - 454



Source: WI DNR, NCWRPC, US Census 2010

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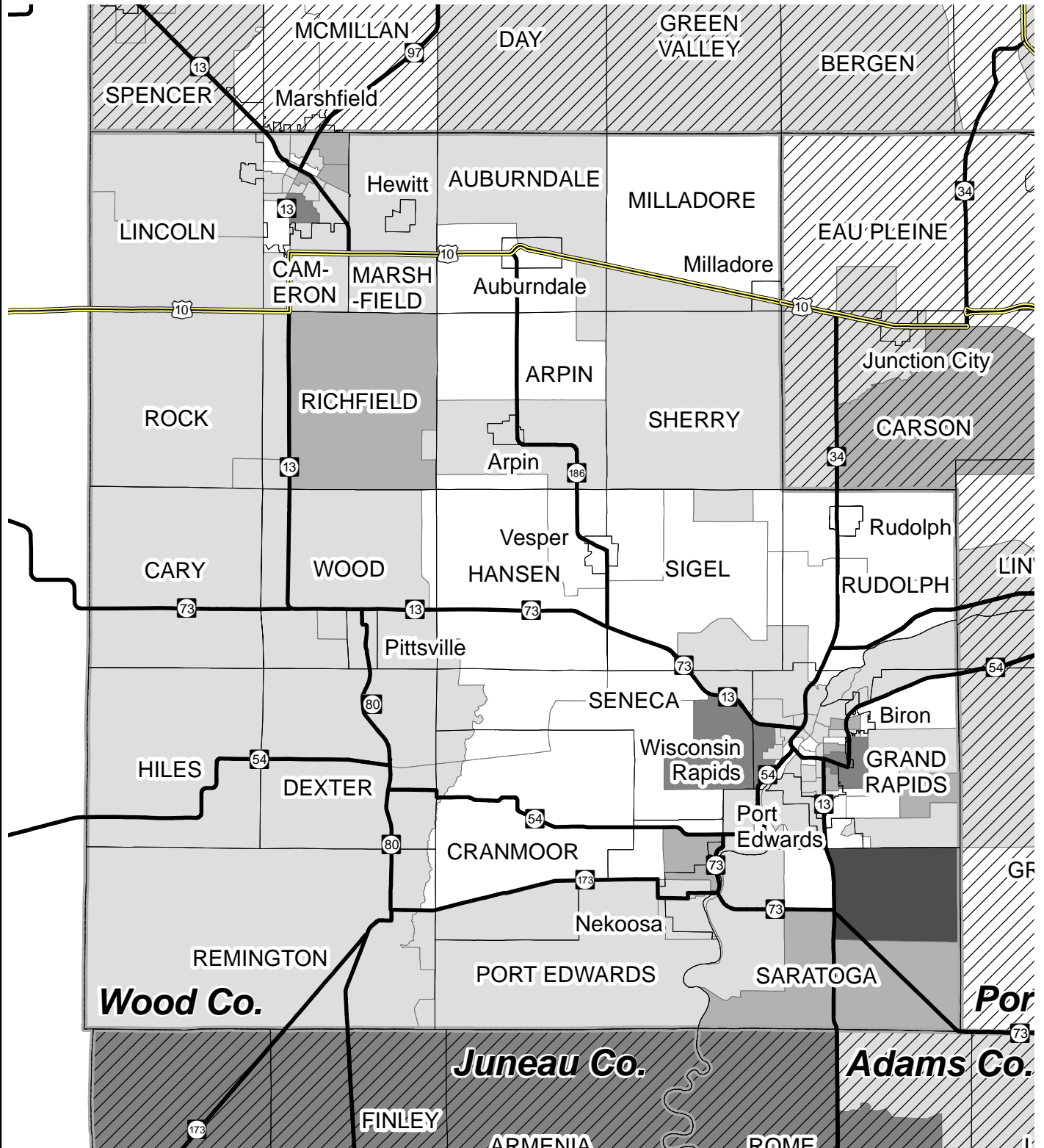


Prepared By:
North Central Wisconsin Regional Planning Commission

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Population Density of Persons with Disabilities / By Block Group

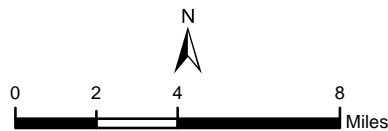
Wood County, Wisconsin



Legend

Persons With Disabilities

- < 200
- 201 - 325
- 326 - 450
- 451 - 600
- > 600



Source: WI DNR, NCWRPC, US Census 2000

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Prepared By:

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