**Oneida and Vilas County** 

# Locally Developed, Coordinated Public Transit-Human Service Transportation Plan 2019 - 2023



Facilitated By:

North Central Wisconsin Regional Planning Commission

Oneida and Vilas County Locally Developed Coordinated Public Transit-Human Services Transportation Plan 2019-2023

prepared for:

**Oneida and Vilas Counties** 

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

August 31, 2018

This plan was prepared for Oneida and Vilas Counties at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION 210 MCCLELLAN STREET, SUITE 210 WAUSAU, WI 54403



Telephone: 715-849-5510

Fax: 715-849-5110

email: staff@ncwrpc.org

www.ncwrpc.org

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#### INTRODUCTION-WHY COORDINATION?

Transportation is among the most requested support service for seniors and individuals with disabilities. It allows individuals to remain in a community setting and avoid costly institutional care. Access to transportation is vital to meeting basic needs such as errands, nutrition, medical appointments and for other social, family and religious purposes.

Yet, resources and capacity to provide this critical service are limited. In the current fiscal environment of ever increasing budget constraints compounded by levy limits, local governments struggle to provide adequate funding to meet the needs. Coordinated planning provides an opportunity to bring interested parties together to discuss ways to enhance the mobility of seniors and individuals with disabilities such as creating or improving efficiencies through coordination of services. However, one meeting every 5-years is not enough. Local leadership is needed to maintain positive momentum.

Experience shows that one of the most effective tools in promoting and developing coordinated transportation services is an active coordination committee that meets regularly, has an active, comprehensive membership, and is charged with a clear mission. Because coordination requires working with a variety of funding sources and transportation programs to improve service delivery, it is logical that meeting regularly and working together will lead to coordination success. While different models exist, the key characteristics of a successful coordination committee include regular ongoing meetings, commitments from participants, at least one champion for coordination and a clear process for developing an action plan to address unmet needs and service duplications. In Wisconsin, while some existing coordination committees have been less inclusive than others, nearly all have been able to improve some aspect of their local transportation services.

#### **OVERVIEW AND PURPOSE**

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation and the requirement continues under the new transportation legislation, FAST Act (Fixing America's Surface Transportation). The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2013 and are due to be updated for 2019. It is important to note that under previous Federal legislation (see MAP-21), the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the "traditional" 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete and the final report must be submitted prior to October 15, 2018 and will be for grant years 2019 - 2023.

#### Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;
- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included representatives of public, private, and non-profit transportation and human services providers, and members of the public, including persons with disabilities, elderly, low-income individuals and advocates of these groups.

#### Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying minimum reporting-requirements as identified by WisDOT. Additional tools and information for Locally Developed, Coordinated Public Transit Human Services Transportation Plans is available on the Wisconsin Department of Transportation website at: https://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx.

#### **OUTLINE OF COORDINATED PLANNING PROCESS**

Based on guidance from WisDOT and its experience with development of the 2013 coordinated plans, the NCWRPC developed a planning process for the 2018 coordinated transportation plans as outlined below:

I. Plan for Planning

- A. WisDOT MPO/RPC Director's Meeting Briefing
- B. WisDOT Coordinated Planning Resources (webpage)
- C. NCWRPC Planning Process Established

#### II. County Contact

- A. WisDOT Outreach to Counties
- B. NCWRPC Contact with 2013 "Plan Keeper"
  - 1. Confirm "Plan Keeper" Status
  - 2. Date, Time and Location Established

III. Meeting Participant Invitation List Development

- A. County Review and Update of 2013 Stakeholder List
- B. County to Identify/Invite Users and Provide Transportation
- IV. Notification of Planning Meeting
  - A. Invitations Distributed to Stakeholder List
  - B. Flyer Provided to County for Posting and Distribution
  - C. Encouragement of Website and Social Media Posts
  - D. Notice Placed in Local Newspaper
- V. Public / Stakeholder Options for Participation / Comment
  - A. Email / U.S. Mail
  - B. Meeting Attendance

- VI. Planning Meeting
  - A. Welcome and Introductions
  - B. Review Background and Purpose of Meeting
    - 1. Coordinated Planning Requirements
    - 2. Review Transit Assistance Programs
  - C. Identify Needs and Gaps
    - 1. Review Inventory of Services
    - 2. Review Demographic Data
    - 3. Review 2013 Coordinated Plan
    - 4. Brainstorm Needs and Gaps
  - D. Identify Strategies and Actions to Address Needs and Gaps
    - 1. Review 2013 Coordinated Plan
    - 2. Brainstorm Strategies and Actions
  - E. Prioritize Strategies and Actions
  - F. Wrap-up
    - 1. Plan Approval
    - 2. Meeting Evaluations

#### VII. Report Drafting

- A. NCWRPC Draft Report
- **B.** County Review
- C. Submission of Final to WisDOT via BlackCat Grants Management System

#### **OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATED PLAN**

#### Meeting Format

On July 11, 2018, Oneida and Vilas County transportation stakeholders met at the Oneida County Senior Center in Rhinelander to build their locally developed coordinated plan. Meeting documentation is included in APPENDIX A. Approximately 21 transportation stakeholders attended this meeting. Many more were invited including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of FAST Act and funding program background material, county transportation services inventory, county demographic information, and the gaps & needs and coordinated strategies sections of the county's 2013 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's coordinated plans webpage was provided to give participants additional information and resources on coordinated transportation planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service gaps & needs and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting for their three most important items listed. Refer to the sections titled *Service Gaps and Needs & Strategies to Address Transportation Gaps and Needs in Oneida/Vilas County*, below, for the outcomes of this session.

#### **Meeting Invitation and Participant Lists**

The stakeholder invitation list for the July 11 meeting included 62 individuals, see APPENDIX B. Approximately 21 people attended the planning meeting as follows:

#### Oneida/Vilas County 2018 Coordinated Transportation Plan Participant List

<u>Name</u>	<u>Organization</u>	Role
Name Donna M. Shimeck Patrick Daoust Susan Richmond Steven Schreier Erv Teichmiller Kathy McCaughn Melanie Godleshe Beth Hoenkle Barb Newman Stacy Wagler Dawn Winquist Bob Mott Kate Gardner Yvonne Brooks	Organization The Human Service Center Bay Area Rural Transit Vilas County Commission on Aging Oneida County Board Oneida-Vilas Transit Commission One Penny Place/Ascension Inclusa Oneida County Dept. of Social Services Oneida-Vilas Transit Commission WI Dept. of Health Services Oneida-Vilas Transit Commission Vilas County Dept. of Social Services Lakeland Care Inc.	Role Human Services Provider Transportation Service Provider Transportation Service Provider Elected Official Elected Official Assisted Living Provider Managed Care Organization Human Services Provider Transportation Service Provider Transportation Service User Human Services Oversight Elected Official Human Services Provider Managed Care Organization
Denise Larson Carol Gilson Cecilia Deede-Bloedon Carrie & Rich Linzmeier Joel Gottsacker Karalyn Peterson Dianne Jacobson	CIL New Freedom Transportation	Transportation Service Provider arent Advocate for Disabled User Medical Services Provider Transportation Service Provider Human Services Provider Disability Advocate Transportation Service Provider

#### Keeper of the Plan

The Oneida Vilas Transit Commission or OVTC will be the designated keeper of the plan. The primary staff contact will be the OVTC Transit Manager. Roger Youngren was the OVTC Transit Manager at the completion of this document.

#### **Summary of Participant Review**

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive

agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

### ANALYSIS OF SERVICE GAPS AND NEEDS

#### Assessment of Existing Service

An inventory of what transportation services are currently available in Oneida/Vilas County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

#### Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

#### **Identification of Gaps and Needs**

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Oneida and Vilas County:

- Lack evening and weekend services.
- Difficult to maintain on-call staff for evening and weekend hours.
- Affordability of services between communities.
- People looking for regular fixed routes.
- Rides for dialysis difficult for volunteers: timing, etc.
- Providers underpaid by some programs.
- Serving need in low density outlying areas.
- Lack of COT services.

- MTM service issues.
- Increasing size of wheelchairs.
- Distribution of service information.
- People not qualify for programs and cannot afford transportation.
- Growing aging population needing more service.
- Funding not keeping pace with program costs is actually decreasing.
- Increase need for on-demand day-to-day needs.
- Expand ability to work with private providers.
- Aging fleet of vehicles.
- Fuel and insurance costs.
- Lack of transportation for work.

#### STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2019 through 2023. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may be not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

Oneida/Vilas County 5-year Transportation Coordinated Strategies, 2019 - 2023 Priority

- Rank Score
- 1. 17 Maintain and expand existing services through support of program operations (inc. director/transportation coordinator position(s), driver salaries, volunteer reimbursements, equipment, supplies and training), maintenance, repair and scheduled replacement of vehicle fleet as appropriate.

Actions:

- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the Counties.
- Continue to apply for 5310 Capital Grants to maintain and expand the human services transportation vehicle fleet within Oneida/Vilas County.
- 2. 17 Develop fix routes.
- Conduct joint Oneida/Vilas county-wide human services transit needs assessment to gain better understanding of the current unmet need for transportation services throughout the counties and to evaluate transit commission services to support efforts to meet those needs.

Actions:

- Utilize 85.21 grant funding for match to apply for 5304 discretionary planning funds.

- 4. 7 Work to educate local elected officials regarding transit issues and the needs for transportation.
- 5. 5 Develop voucher system.
- 6. 3 Continue to support volunteer driver program.

Actions:

- Apply for 85.21 Grants to expand and maintain the volunteer driver program within the County.

- Explore ways to increase number of volunteer drivers available to the program.

7. 3 Work to provide more information and education about what transportation options are available.

 Support / Coordinate with Regional Volunteer Driver Program to reinforce local program and fill in gaps in service. Actions:

> - Work with Center for Independent Living for Western Wisconsin (aka CIL) to determine how to best integrate expansion of CIL's Regional Volunteer Driver Program into Oneida/Vilas County Transportation Program.

#### **UPDATING / AMENDING THE COORDINATED PLAN**

The coordinated plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

#### APPROVAL OF 2019 - 2023 ONEIDA/VILAS COUNTY TRANSPORTATION COORDINATED PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Donna Shimeck, seconded by Kathy McCaughn, the 2019 - 2023 Oneida/Vilas County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.

APPENDIX A

Meeting Documentation

## NCWRPC - Oneida/Vilas Counties Coordinated Public Transit - Human Services Transportation Plan Development Meeting - July 11, 2018

	Name	Representing	Role (Service Provider, User, etc.)
1	DONNAM Shineck	The Human Service Center	Service Provider
2	Fatrick Daoust	BAY Area Rural Trans	
3	Susan Richmonn	Vilas Co. Commission on Agi	
4	Steven Zchreier	Cherela Co, Superviller-	/
5	ERVTEICHMILLER	OV TRAJESIT	CHAIR OF COMMISSION
6	Kathy McCaughn	One Penny Plau Asrenia	4 Administrator
7	relande Godleske	Inclusa	Regional Oper. Seever May
8	Tith Hoer his	Elipida Co DSS	Social Sanitos
9	Bub Newman	Onerda Urbis Mansit	Office ligh
10	STARY Wayles	Prisonite 1	
11	Dawn Winguist	IN DHS	Gout state
12	Bab Mott	Orieda Vilastransita	mmission Moundor
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## NCWRPC - Oneida/Vilas Counties Coordinated Public Transit - Human Services Transportation Plan Development Meeting - July 11, 2018

	Name	Representing	Role (Service Provider, User, etc.)
1	Denise Larson	New freedom Tomosp Progra	p Brovider
2	Carel Gilson	0 2	Parent
3	Cecília Deede-Bloedban	Ascension WI	Providen 10
4	Parrie +Rich hinzande	- Starbaze / Abritrumo	Provider Musility Owners/Provider Provider
5	JOEL GOTTSACKER	OCDOA	Providen
6	STAGE Washer	Chier	
7	Stray lingter Melanic Coduste	Induse	Manuscel Care Organizable
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### **ONEIDA & VILAS COUNTIES**

### 2019 LOCALLY DEVELOPED COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN MEETING

JULY 11, 2018

### AGENDA

- I. WELCOME AND INTRODUCTIONS
- II. PURPOSE OF MEETING and BACKGROUND
- III. IDENTIFICATION OF SERVICE NEEDS AND GAPS
  - A. Review of Demographic Data
  - B. Review of Service Inventory
- IV. IDENTIFICATION AND PRIORITIZATION\* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS

\* Based on consideration of resources, time and feasibility.

- V. WRAP-UP
  - A. Plan Approval
  - B. Meeting Evaluation

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

http://wisconsindot.gov/Pages/doing-bus/local-gov/astncepgms/transit/compliance/coord.aspx

## NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

210 McClellan Street, Suite 210, Wausau, Wisconsin 54403Telephone: (715) 849-5510Fax: (715) 849-5110Web Page: www.ncwrpc.orgEmail: staff@ncwrpc.org



SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

#### MEMORANDUM

DATE:	June 21, 2018
TO:	Parties w/ interest in Human Services Transportation in Oneida & Vilas Counties
FROM:	Darryl L. Landeau, AICP
RE:	Invitation to Meeting

#### NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

dittorrain	
DATE:	July 11, 2018
TIME:	2:00 pm
LOCATION:	Oneida County Senior Center - Balsam & Spruce Rooms
	100 W. Keenan Street, Rhinelander WI 54501
	(In the Oneida Co. Health & Aging bldg across the parking lot from Trig's)

A joint county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Oneida and Vilas Counties on Wednesday, July 11 beginning at 2:00 P.M. The meeting will take place at the Oneida County Senior Center in the Balsam and Spruce rooms, 100 West Keenan Street in Rhinelander. This meeting will include an assessment of human services transportation needs and gaps within Oneida and Portage Counties and identification of strategies to address these issues with emphasis on improving service coordination. *Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.* 

If you have questions regarding this meeting, please contact me at <u>dlandeau@ncwrpc.org</u> or 715-849-5510 extension 308. If you need transportation assistance to this meeting or other accommodations, please contact Oneida Aging Dept. at 715.369.6170 or Vilas County Aging at 715-479-3625.

#### BACKGROUND ON MEETING

The federal surface transportation program requires applicants for the Elderly and Disabled Transportation Program (5310) grants, as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with federal requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Oneida and Vilas Counties.

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### ONEIDA & VILAS COUNTIES ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



PLEASE ATTEND...

A joint county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Oneida and Vilas Counties' Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation, Oneida and Vilas Counties.

DATE: July 11, 2018 TIME: 2:00 PM LOCATION: Oneida County Senior Center First Floor - Balsam & Spruce Rooms 100 W. Keenan Street, Rhinelander (in the Oneida Co. Health & Aging bldg across the parking lot from Trig's)

For transportation assistance or other accommodations, please contact the Oneida Aging Dept. at 715.369.6170 or Vilas County Aging at 715-479-3625.

Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.

For information about the meeting contact NCWRPC at 715-849-5510 or email staff@ncwrpc.org.

To whom it may concern,

Thank you for the invitation to the Oneida & Vilas County Transportation Planning Meeting. Due to my work schedule, I regret to say that I am unable to attend today's meeting. I wish that I could be there to represent the Lakeland Nordic Ski Team, an area non-profit organization that utilized the Northwood Transit Connections to transport our skiers during the 2017-2018 school year.

I just want to take a moment to share our experience, and hope that it can be shared amongst others at the meeting today.

I have been an involved parent in our ski program that serves elementary through High School for 11 years, and have taken on a roll as the ski team manager this past two years. One of my goals was to provide safe transportation for our skiers to and from practices. Our practices are held primarily at Minocqua Winter Park and occassionaly at Schlect Lake. At the Elementary and Middle School levels it is the parents responsibility to get their child to practice on their own. Our practice starts at 4:00 pm and this can be challenging for most parents that work. We have worked hard to build our program, but strongly feel (from feedback that we get), that transportation limits many families from participating in our sport.

At the High School level for as long as the program has existed, High School skiers drove themselves, and their friends out to Winter Park for practice. From a liability standpoint, this has not been a safe option for our athletes. Many are new drivers and can only take one other athlete in a car with them, and do not have the driving experience under their belt for us to be comfortable with them driving the roads to Winter Park. This past three years we utilized Lakeland Union High School, who was gracious enough to allow us to use the school vans to transport our athletes. However, arranging 5 drivers a night to run kids out to Winter Park, was no easy task either. I have been the one in charge of this, and last minute cancellations etc by parents became a logistical nightmare.

As a non-profit organization we have a limited amount of funding to allocate towards transportation. We do eight fundraisers a year, that total approximately \$19,000. Those funds are used to supplement over \$500 PER High School athlete (last year we had 28 High School Skiers), to bring their registration dues down to \$335.00 per season to make it affordable for our local families. That registration has to cover coaching fees, overnights, Training expenses, Summer training opportunities, Team Bonding, Uniforms, Race Entry Fees and the list goes on.

In the summer of 2017 I began my conversations with Northwoods Transit and finalized a plan to work with them in October of 2017. I can't say enough about our experience this past year. It was the first time that our parents had peace of mind knowing that their children were being transported safely by one vehicle driver. The driver was always on time, eliminating late practice starts and more effective training. There was no last minute scrambling to get drivers covered. It also allowed other people in the community to have access to transportation to Minocqua Winter Park that may not have been able to make the trip out there.

Again this next year we are in need of handicap accessible transportation for our athletes. We would like to offer the option of pick-ups at MHLT, AVW & LUHS to continue to grow our program, and capture potential younger athletes, who miss out on the opportunity to ski due to transportation.

I hope in your meeting today, you are able to look at the need to continue to allow the Northwoods Transit to provided NEEDED transportation to organizations like ours, and individuals in our community to utilizes an incredible resource that we have-Minocqua Winter Park. In a community like ours, I believe it is important for us to all work together and use resources that we have to grow programs like ours. I am very aware of ski programs around the state of Wisconsin, as well as the Midwest Region and beyond. Most have access to utilizing public transportation to get their children to their programs, and is this area, without a city bus system, the Northwoods Transit can fill that void.

Please feel free to reach out to me if you have any questions.

Heather Van Hefty 715-892-0217



Gregg Walker, Publisher P.O. Box 790 Minocqua, WI 54548 accounting@lakelandtimes.com

Rhinelander, WI 54501

STATE OF WISCONSIN } County of Oneida } ss.

50 of the City of Rhinelander, in said County and State, being duly sworn on his/her oath says that he/she is the foreman of WALKER COMMUNICATIONS, LLC., a corporation, the publisher of THE NORTHWOODS RIVER NEWS, a newspaper of general circulation, and that the notice, a printed copy of which is hereto annexed, was regularly published in said newspaper times; commencing on the \_day of 5, and 20 terminated on the day of Fee: \$ 37.50

Subscribed and sworn to before me this

DI. Notary Public, Oneida County, WI

My commission expires: 9/6/2019

VICKY L BERG Notary Public State of Wisconsin

day of

#### NOTICE OF ELDERLY AND DISABLED TRANSPORTATION PUBLIC MEETING

A joint county meeting will be held on Wednesday, July 11 beginning at 2:00 PM at the Oneida County Senior Center, 100 W. Keenan Street, Rhinelander to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Oneida and Vilas Counties' Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations.

The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the Counties. Those persons unable to attend the meeting and would like to submit comments in advance may send them to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or email to staff@ncwrpc.org.

Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact the Oneida Aging Dept. at 715.369.6170 or Vilas County Aging at 715-479-3625. The meeting location is accessible. 71995 7/3 WNAXLP

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## North Central Wisconsin Regional Planning Commission

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STATE OF WISCONSIN being duly SS. sworn, deposes and says that he (she) is an authorized Vilas County representative of the Vilas County News-Review and The Three Lakes News, a weekly newspaper published at Eagle River, the Notice of Elderly and Disabled seat of government of said county, and that an advertisement of **Transportation Public Meeting** which the annexed is a true copy, taken from said paper, was published therein on A joint county meeting will be held on Wednesday, July 11, beginning at 2:00 PM at the Oneida County Senior Center, 100 W. Keenan Street, ADIS Rhinelander, to assess transportation programs for the elderly and disabled, and develop plans to improve transportation services for those in need. The meeting will provide the basis for Oneida and Vilas Counties' Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the Counties. Those persons unable to attend the meeting and would like to submit comments in advance may send them to: NCWRPC, 210 McClellan St., Ste. 210, Wausau WI 54403 or email to staff@ncwrpc.org. Seniors or persons with disabilities who would like to attend the Signed) meeting and require a ride or other accommodations should contact the Oneida Aging Dept. at 715.369.6170 or Vilas County Aging at 715-479-(Title) 3625. The meeting location is accessible. 5th Subscribed and sworn to before me this WNAXLP day 7510 2018 eny Notary Public, Vilas County, Wisconsin Terry L. Posto My Commission expires 202 aust 6 **Notary Public** 77.40 per line \$ State of Wisconsin lines, \_\_\_\_ insertion @ per line \$ Office Fee \$\_\_\_\_\_ Total \$ 78.40 (Seal)

APPENDIX B

Meeting Invitation List

Dianne Jacobson, Director Oneida Co. Dept. on Aging 100 W Keenan St. Rhinelander, WI 54501

Ron De Bruyne, Board Chair Vilas County 330 Court Street Eagle River, WI 54521

Mary Rideout, Director Oneida Co. Social Services P.O. Box 400 Rhinelander, WI 54501

Tammy Walters, Director Oneida Co. Veterans Service P.O. Box 400 Rhinelander, WI 54501

North Central Caravans N1733 Trout Rd. Antigo, WI 54409

Dan Idzikowski Disability Rights WI 131 W. Wilson Street, Suite 700 Madison, WI 53703

Midstate Independent Living Consultants, Inc. 3262 Church Street, Suite 1 Stevens Point, WI 54481

Howard Young Medical Center 240 Maple Street Woodruff, WI 54568

Lakeland Care, Inc. Family Care MCO N6654 Rolling Meadows Dr. Fond du Lac, WI 54937

Bowen's Bus Service PO Box 43 McNaughton, WI 54543 Sue Richmond, Director Vilas Co. Commission on Aging 330 Court Street Eagle River, WI 54521

David Hintz, Board Chair Oneida County PO Box 400 Rhinelander, WI 54501

Kathryn Gardner, Director Vilas Co. Social Services 330 Court Street Eagle River, WI 54521

Michael Biszak, Director Vilas Co. Veterans Service 330 Court St. Eagle River, WI 54521

Carrie Porter GWAAR 1414 MacArthur Rd, Suite A Madison, WI 53714

Patricia Noland, Director WDA 6 Div. of Vocational Rehabilitation 364 Grand Avenue Wausau, WI 54403

Karalyn Peterson, Res. Coordinator MILC, Inc. 3262 Church St. Stevens Point, WI 54481

Saint Mary's Hospital 2251 North Shore Drive Rhinelander, WI 54501

Inclusa Inc. Family Care MCO 3349 Church Street, Ste 1 Stevens Point, WI 54481

Rhinelander School District 655 Coolidge Ave, Suite B Rhinelander, WI 54501 Rebecca Gleason, Trans. Coordinator Vilas Co. Commission on Aging 330 Court Street Eagle River, WI 54521

Lac Du Flambeau Elder Services PO Box 67 Lac du Flambeau, WI 54538

Julie Deaton Headwaters Inc. PO Box 618 Rhinelander, WI 54501

NEWCAP 1201 Main Street Oconto, WI 54153-1541

NEWCAP PO Box 1388 Eagle River, WI 54521

Dawn Winquist, Area Coordinator WI DHS Northern Region 2187 N. Stevens St., Ste C Rhinelander, WI 54501

Tonja Fischer, Area Administrator WI DCF Northern Region 2187 N. Stevens St., Ste C Rhinelander, WI 54501

Eagle River Hospital 201 E Hospital Rd Eagle River, WI 54521

Denise Larson CIL Wisconsin Partnership 2920 Schneider Ave SE Menomonie, WI 54751

Northland Pines School District 1800 Pleasure Island Rd Eagle River, WI 54521 St. Germain Prime Timers PO Box 281 St. Germain, WI 54558

Schilleman's Bus Service 118 Airport Road Eagle River, WI 54521

Lakeland Area Bus Service 618 1rst Avenue Woodruff, WI 54568

Opportunities Unlimited 2680 E Oneida Lane Rhinelander, WI 54501

RSVP 1835 N. Stevens Street Rhinelander, WI 54501

Home Health Services Rhinelander P.O. Box 716 Rhinelander, WI 54501

Daybreak Adult Day Care 5030 Highway 70 W. Rhinelander, WI 54501

Pastime Club Adult Day Center PO Box 276 Minocqua, WI 54548

Avanti Health & Rehab Center 9969 Old Hwy 70 Rd. Minocqua, WI 54548

Lakes Mobility Services PO Box 36 Rhinelander, WI 54501 Phelps Senior Citizens Club 4283 Deerskin Road Phelps, WI 54554

Rapid Cab PO Box 206 Rhinelander, WI 54501

Discab PO Box 282 Minocqua, WI 54548

The Human Service Center P.O. Box 897 Rhinelander, WI 54501-0897

Julie St. Pierre Alzheimers Disease Greater WI 8A W. Davenport St., Suite 224, Rhinelander, WI 54501

Dr. Kate Home Health P.O. Box 770 Woodruff, WI 54568

Home Away from Home Loving Care 1836 N Stevens St Eagle River, WI 54521

Friendly Village Nursing and Rehabilitation 900 Boyce Dr. Rhinelander, WI 54501

Lakeland Senior Center PO Box 1815 Woodruff, WI 54568

Northwoods Mobility Services 9548 Boehm Drive Hazelhurst, WI 54531 Lakeland Retirement Foundation PO Box 1815 Woodruff, WI 54568

Northpoint Senior Services 900 Boyce Drive Rhinelander, WI 54501

Three Lakes Comm. Health Found. 1741 Lighthouse Lodge Road Eagle River, WI 54521

Three Lakes Comm. Health Found. 1543 Dam Road Eagle River, WI 54521

Marshfield Clinic – Lakeland Center 9601 Townline Rd. Minocqua, WI 54548

Office for the Blind and Visually Impaired 2187 N. Stevens Street, Suite C Rhinelander, WI 54501

Milestone 4686 N Shore Dr. Rhinelander, WI 54501

Rennes Health & Rehab Center 1970 Navajo St. Rhinelander, WI 54501

Abby Vans 1115 W. 4<sup>th</sup> Street Neillsville, WI 54456

Northwoods Transit Connections PO Box 853 Rhinelander, WI 54501 Heather Van Hefty...

Carol and Lisa Gilson 8135 Hwy 51 S Minocqua, WI 54548

APPENDIX C

Meeting Evaluation Forms

### (2019-2023) Coordinated Planning Meeting

County/Region:	oneida cty	
Date:	7-11-18	
Facilitator(s):	Dary/	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions		ngly ree	Agree	Stroi Disag		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	0	2	3	4	4 5	
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	(4)	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
	Facilitator Questions				1	1.1.1.1	1
9.	Facilitator was knowledgeable about the meeting process.	Ť	(2)	3	4	5	6
10.	The information was presented in a clear, logical format.	1	(2)	3	4	5	6

10. The time allotted for the meeting was:  $\_$  too much  $\_$  about right  $\underline{X}$  not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

Fixed Loutse Working bring bring being being

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes,

indicate your availability. Yes 200 3dars a week. Rich Linzmeier 715-453-2929 9548 county Rd K Tomahawk 14. Other comments (write on back) UI 54487

### (2019-2023) Coordinated Planning Meeting

County/Region:	Vilas
Date:	July 11,2018
Facilitator(s):	Darry Lardeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions		ngly ree	Agree	Strongly Disagree		Don't Know	
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6	
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6	
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6	
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6	
5.	The county/region has a working coordination team.	1	2	(3)	4	5	6	
6.	The previous coordination plan has been implemented.	1	2	(3)	4	5	6	
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6	
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6	
	Facilitator Questions	1						
9.	Facilitator was knowledgeable about the meeting process.	1	2	(3)	4	5	6	
10.	The information was presented in a clear, logical format.	1	2	(3)	4	5	6	

10. The time allotted for the meeting was: \_ too much \_ about right \_ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

in the of these issues are state problems and unless we get additional funding / more is we will not be able to fix the issues in the northwoods - state people need to come up north + see the problems we are having

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

### (2019-2023) Coordinated Planning Meeting

County/Region:	Operdo-VIDS
Date:	JULY II
Facilitator(s):	Darry Landrau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions		ongly gree	Agree	Stro Disa	-	Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	(2)	3 '	(D)	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	(2)	3	AD	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	(3)	4	5	6
6.	The previous coordination plan has been implemented.	1	2	(3)	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	$\left(3\right)$	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
	Facilitator Questions						
9.	Facilitator was knowledgeable about the meeting process.	1	2	$\left(3\right)$	4	5	6
10.	The information was presented in a clear, logical format.	1	2	(3)	4	5	6

10. The time allotted for the meeting was: \_ too much vabout right \_ not enough she uld fall fall falls the instead investight 11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, Already DW. I. Mici balling indicate your availability.

14. Other comments (write on back)

### (2019-2023) Coordinated Planning Meeting

County/Region:	Oneida. / Vijas
Date:	07/11/18
Facilitator(s):	Dary

Instructions: For each item below, please circle the number/response that best expresses your opinion.

0	General Meeting Questions		Strongly Agree		Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	B	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	B	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	(3)	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
	Facilitator Questions						
9,	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: \_\_\_\_\_ too much 🗹 about right \_\_\_ not enough

11. List key points/issues, presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back) Facilitation Sporte way too fast. He also did Not keep the group focused.

### (2019-2023) Coordinated Planning Meeting

County/Region:	Onoida	
Date:	7/11/18	
Facilitator(s):	Durul	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions		ngly ree	Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	0	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	(4)	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
111	Facilitator Questions		LIS, 1				
9.	Facilitator was knowledgeable about the meeting process.	1	(2)	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: \_\_\_\_\_ too much \_\_\_about right \_\_ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back) better attendance From various groups

### (2019-2023) Coordinated Planning Meeting

County/Region:	Oneida	
Date:	7-11-18	
Facilitator(s):	Deccul	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions The information covered in the group discussions, examples and explanations was understandable.		Strongly Agree		Strongly Disagree		Don't Know
1.			2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	٢	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	(8)	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	٢	3	4	5	6
5.	The county/region has a working coordination team.	1	E	3	4	5	6
6.	The previous coordination plan has been implemented.	1	E)	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	O	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	٢	3	4	5	6
	Facilitator Questions						
9.	Facilitator was knowledgeable about the meeting process.	1	6	3	4	5	6
10.	The information was presented in a clear, logical format.	1	(2)	3	4	5	6

10. The time allotted for the meeting was: \_\_ too much \_\_labout right \_\_ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meet a greet wy names and phone numbers of participants

### (2019-2023) Coordinated Planning Meeting

County/Region:	Oneida. / Lilas	
Date:	2/11/18	
Facilitator(s):	Darrol Shimeck	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions The information covered in the group discussions, examples and explanations was understandable.		Strongly Agree		Strongly Disagree		Don'i Know
1.			2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1 -	(2)	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	(2)	3	4	5	6
6.	The previous coordination plan has been implemented.	1	(2)	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
	Facilitator Questions					1 1	
9.	Facilitator was knowledgeable about the meeting process.	1	(2)	3	4	5	6
10.	The information was presented in a clear, logical format.	1	(2)	3	4	5	6

10. The time allotted for the meeting was:  $\_$  too much X about right  $\_$  not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

### (2019-2023) Coordinated Planning Meeting

County/Region:	Oreida Ulas
Date:	July / 11
Facilitator(s):	J Dans OF

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions The information covered in the group discussions, examples and explanations was understandable.		Strongly Agree		Aaree		e Strongly Disagree		Don't Know	
1.			2	3	4	5	6			
2.	The meeting provided a good forum for communication about public/human services transportation coordination.		2	3	4	5	6			
3.	Participants at the meeting were from a broad stakeholder group.	(1)	2	3	4	5	6			
4.	The county/region's prioritized action plan is comprehensive and realistic.	5	2	3	4	5	6			
5.	The county/region has a working coordination team.	1	(2)	3	4	5	6			
6.	The previous coordination plan has been implemented.	1	2	(3)	4	5	6			
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6			
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.		2	3	4	5	6			
t T	Facilitator Questions	0	ñ							
9.	Facilitator was knowledgeable about the meeting process.	(4)	2	3	4	5	6			
10.	The information was presented in a clear, logical format.	GU	2	3	4	5	6			

10. The time allotted for the meeting was: \_ too much \_about right \_ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability. Jean Denice Jacon New Freedom Transport 14. Other comments (write on back) Julian Mdg

### (2019-2023) Coordinated Planning Meeting

County/Region:	Ulas Oneda
Date:	7/11/18
Facilitator(s):	Darrie

Instructions: For each item below, please circle the number/response that best expresses your opinion.

1	General Meeting Questions		Strongly Agree		Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	(3)	4	5	6
6.	The previous coordination plan has been implemented.	1	2	(3)	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
1.1	Facilitator Questions						
9.	Facilitator was knowledgeable about the meeting process.	1	2	(3)	4	5	6
10.	The information was presented in a clear, logical format.	1	2	$\left(3\right)$	4	5	6

10. The time allotted for the meeting was: \_ too much \_ about right \_ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

Keep traiset a viable Mogram continue to grow

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability. Yes = Kathy McCaeghy 715-358551114. Other comments (write on back)

### (2019-2023) Coordinated Planning Meeting

County/Region:	oneida ()ilas
Date:	7-11-18
Facilitator(s):	Danell

Instructions: For each item below, please circle the number/response that best expresses your opinion.

3	General Meeting Questions		Strongly Agree		Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	3	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7,	Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
	Facilitator Questions						
9.	Facilitator was knowledgeable about the meeting process.	1	2	0	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: \_ too much \_ about right \_ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

# **Meeting Evaluation Form**

## (2019-2023) Coordinated Planning Meeting

County/Region:	Oneida	
Date:	July 11th 2018	
Facilitator(s):	O Mart	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions		ongly Iree	Agree	Strongly Disagree		Don't Know	
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	Ì	5	6	
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6	
3.	Participants at the meeting were from a broad stakeholder group.	1	2	(3)	4	5	6	
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6	
5.	The county/region has a working coordination team.	1	2	3	(4)	5	6	
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6	
7.	Developing the prioritized action plan was meaningful and valuable.	1	(2)	3	4	5	6	
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	(3)	4	5	6	
	Facilitator Questions				1			
9.	Facilitator was knowledgeable about the meeting process.	1	(2)	3	4	5	6	
10.	The information was presented in a clear, logical format.	1	(2)	3	4	5	6	

10. The time allotted for the meeting was: \_ too much \_\_\_\_\_about right \_ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

Fixed vartes expandexisting survees 12. List any information or meeting content you felt was omitted or needed further clarification.

Contact locul e lected officials (please) Adrocate for have equifion moneils spent ansemiles, 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes,

14. Other comments (write on back)

Good job.

# **Meeting Evaluation Form**

# (2019-2023) Coordinated Planning Meeting

County/Region:	oneida / Vilas
Date:	7-11-18
Facilitator(s):	Darston L. Landean

Instructions: For each item below, please circle the number/response that best expresses your opinion.

1	General Meeting Questions	and the second second	ngly ree	Agree		ngly gree	Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7,	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
1.1	Facilitator Questions						
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	(3)	4	5	6

10. The time allotted for the meeting was:  $\_$  too much  $\cancel{X}$  about right  $\_$  not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

APPENDIX D

Oneida/Vilas County Provider Inventory

	Passenger Elicibilitv	Service Description	Hours of Service	Fleet Information	Eederal/State
	Guide				Funds
Specialized E	Elderly and people	Fixed route for those who attend	MonFri.	One small bus	5310
	with disabilities	Headwaters Inc. Communities served: Land O' Lakes. Eagle River.	6:30 a.m.– 6 p.m.	with wheelchair lift and three 15 -	
		Three Lakes and Rhinelander.		passenger vans	
Public Transit G	General Public	Public transportation: trip purpose not	MonFri. Call for	See attached list	85.21; 5310
		limited. Service area. Fare based on status: general or 60+/disabled.	Reservation	all accessible	
Volunteer- El	Elderly and people	Transportation by volunteer drivers in	24/7 - Dependant	Private vehicles	85.21, MA
3	with disabilities	personal vehicle for older adults and	on driver		
		persons w/ disabilities. Fare based	availability.		
		on distance traveled. 48 hour			
		advance.			
Veterans Van V	Veteran	Veterans transportation to Iron	Mon Thurs. by	Van	Veterans
		Mountain VA Hospital.	reservation		
Μ	Medical Assistance	Wheelchair accessible (some cot)	Varies	N/A	MA
ō	or Private Pay	vans for transport to medical	Reservations may		
		appointments, other non-MA services	be required		
		available. Examples: Abby Vans,			
		NMS, Lakes Mobility Services. Some			
ā	Private Pay	Private for profit taxi companies with	Varies	N/A	Shared Ride
		some accessible vehicles. Some			
		shared ride (subsidized fare)			
		arrangements.			
Ξ	Elderly and	Demand response	24/7 subject to	N/A	5310 /
<u>_</u>	Individuals with	Not limited to medical.	driver availability.		Partner
	Disabilities	Program under development in North Central WI	48 hour advance notice		Agreements

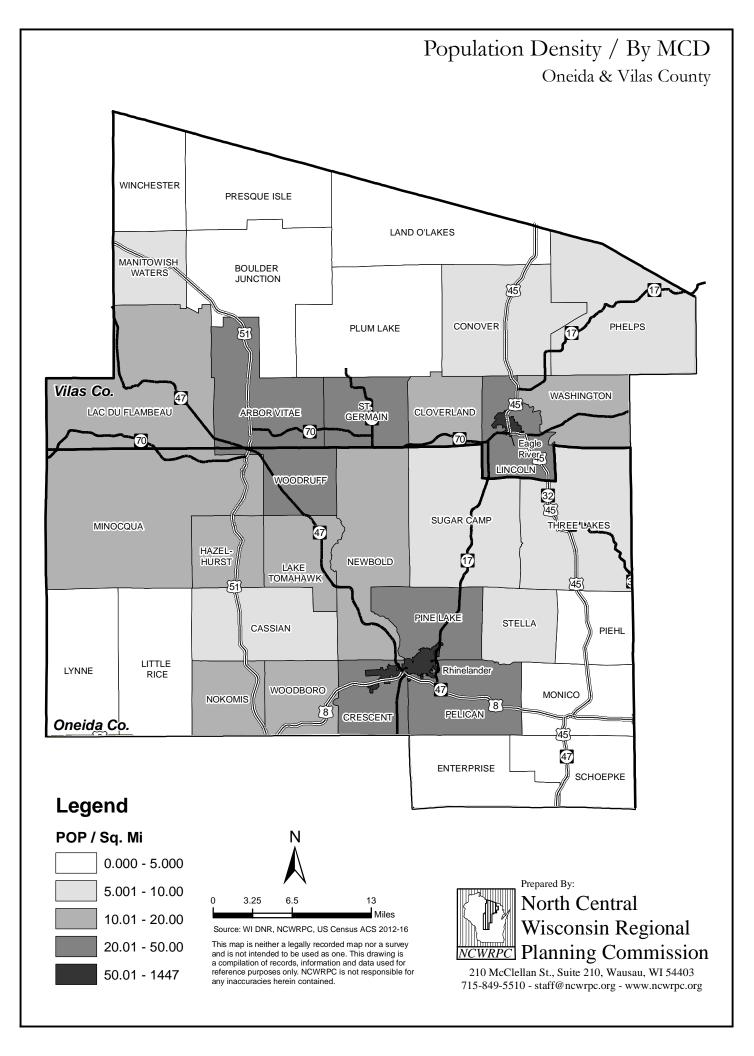
Service Name or Sponsor Name	Service Type	Passenger Eligibility	Service Description	Hours of Service	Fleet Information	Use of Federal/State Funds
Vilas County						
Headwaters, Inc.	Specialized	Persons with disabilities & clients of Headwaters Inc.	Fixed route for those who attend Headwaters Inc. Communities served: Land O' Lakes, Eagle River. Three Lakes. and Rhinelander.	MonFri. 6:30 a.m.– 6 p.m.	12 + 2 wheelchair passenger bus	5310
St. Germain Primetimers	Specialized	Elderly and people with disabilities	Pick-ups for nutrition site. Regular scheduled trips to Eagle River, Minocqua, Rhinelander, Wausau, Watersmeet, and Lac du Flambeau.	Various days and times	12 + 2 wheelchair passenger bus	5310
S.E.R.V.E. Senior Organization	Specialized	Elderly and people with disabilities	N/A	N/A	N/A	5310
Northwoods Transit Connections	Public Transit	General Public	Public transportation: trip purpose not limited. Service area. Fare based on status: general or 60+/disabled.	MonFri. Call for Reservation	See attached list all accessible	85.21; 5310
Lac du Flambeau Senior and Disability Service	Specialized	Elderly and people with disabilities	Van service within Lac Du Flambeau tribal boundaries for any senior citizen or disabled to meal site and various activities and medical transport. Advance reservation.	MonFri. 8 a.m.– 4:30 p.m.	One van with wheelchair lift and four other vans	5310
Vilas County Veterans Service	Veterans Van	Veteran	Veterans transportation to Iron Mountain VA Hospital.	Mon Thurs. by reservation	Van	Veterans
Vilas County Commission on Aging	Volunteer Escort	Elderly and people with disabilities	Transportation by volunteer drivers in personal vehicle for older adults and persons w/ disabilities. Fare based on distance traveled. 48 hour advance.	24 hours a day, 7 days a week if a driver is available	Private vehicles	85.21
Private Medical	Medi-van	Medical Assistance or Private Pay	Wheelchair accessible (some cot) vans for transport to medical appointments, other non- MA services available. Examples: Abby Vans, NMS, Lakes Mobility Services. Some may be MTM providers.	Varies Reservations may be required	N/A	MA
Private Taxi Service	General	Private Pay	Private for profit taxi companies with some accessible vehicles. Some shared ride (subsidized fare) arrangements.	Varies	N/A	Shared Ride
New Freedom Regional Volunteer Driver Program (CILWW)	Volunteer Driver	Elderly and Individuals with Disabilities	Demand response Not limited to medical. Program under development in North Central WI.	24/7 subject to driver availability. 48 hour advance notice.	A/A	5310 / Partner Agreements

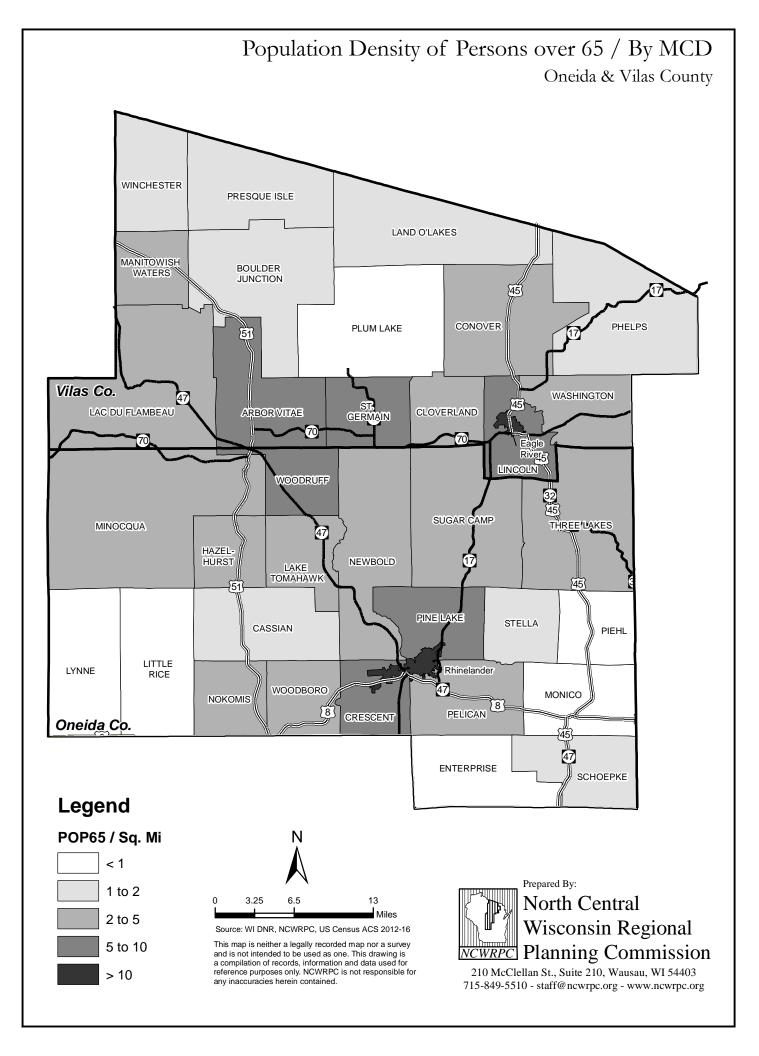
# Northwoods Transit Bus Inventory

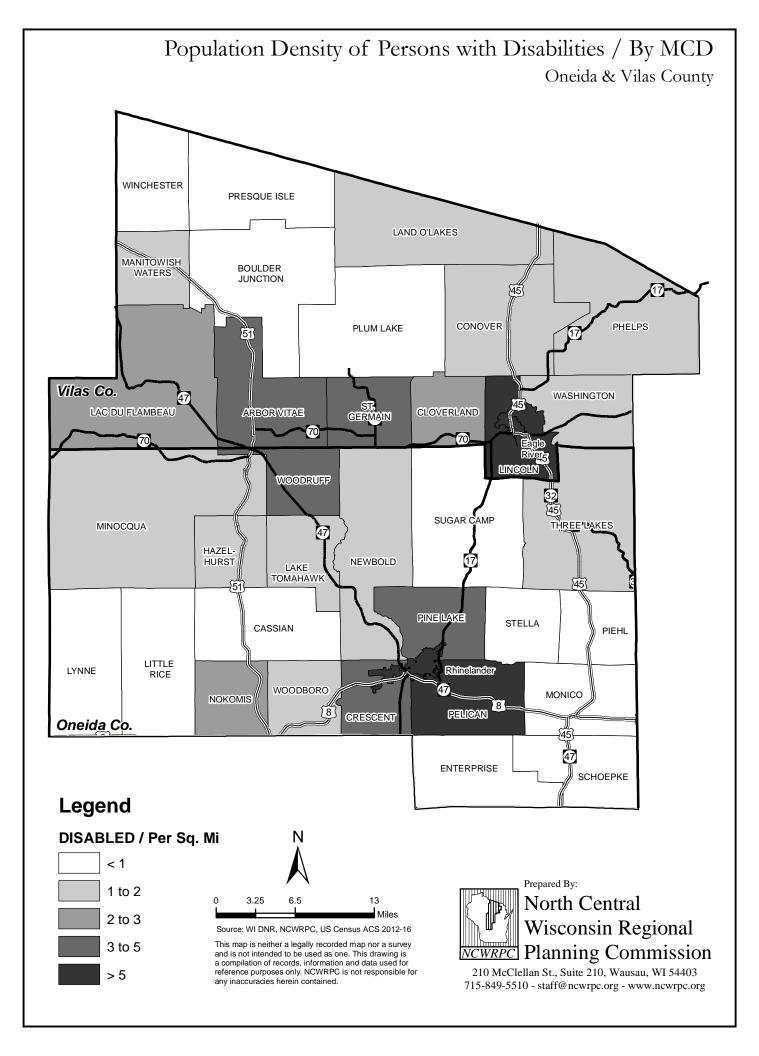
NAME	YEAR	MAKE	VIN-NUMBER	New Name	
Oneida 1	2004	Ford	1FDXE45P84HB50678		Not in Service
Oneida 2	2010	Ford	1FDFE4F13ADA90237		Not in Service
Oneida 3	2003	Ford	1FDXE45F53HA75931	NW9	Retiring
Oneida 4	2000	Chevrolet	1GBJG31J8Y1269401	NW4	NOT FUNDED
Oneida 5	2007	Chevrolet	1GBE5V1217F410760	NW10	Inspected
Vilas 1	2010	Ford	1FDFE4FL1ADA90236	NW6	INSPECTED
Vilas 2	2009	Ford	1FDFE45L99DA92877	NW7	INSPECTED
Vilas 3	2007	Ford	1FDXE45S37DB41337	NW5	INSPECTED
Vilas 4	2008	Ford	1FD4E45S48DB51962	NW2	Inspected
NTC 1	2013	Chevrolet	1GAWGPFA9D1168498	NW1	Inspected
NTC 2 (10)	2010	Ford	1FDE4FL9ADA79176	NW12	INSPECTED
NTC 3 (5)	2009	Ford	1FD3E35L58DB57087	NW8	Retiring
NTC 4	2011	Ford	1FDFE4FL0BDB36687	NW3	INSPECTED
NTC 5	2011	Ford	1FDFE4FL2BDB36691	NW11	Inspected
	2017	Ford	1FDFE4FS2HDC68558		Inspected
	2017	Ford	1FDFE4FS4HDC68559		Inspected
	2017	Ford	1FDFE4FS0HDC68560		Inspected

APPENDIX E

Demographic Information







APPENDIX F

Volunteer Driver Insurance Information

STATE OF WISCONSIN

# **Volunteers and Insurance**

## OFFICE OF THE COMMISSIONER OF INSURANCE

PI-236 (R 09/2017)

We are fortunate in Wisconsin to have so many people willing to volunteer to help a charity of their choice. Volunteering can take many different forms. A volunteer may be manning a food tent, selling brats and hot dogs to picnic patrons in order to raise money for an organization; transporting meals to the disabled; providing rides to veterans; or serving on a board of directors.

For both the organization and the volunteer, there are important insurance issues. For example, what happens if a volunteer driver is in an accident? Or what happens if a volunteer trips and lands on top of the grill while the grill is still cooking those delicious Wisconsin brats?

For organizations utilizing volunteers, it is important to understand your insurance benefits and how your policies may impact your volunteer's insurance coverage. In some cases, insurance coverage will be impacted if the organization reimburses the volunteer for their expenses. If you have a board of directors, your liability coverage may or may not extend to the board's actions and you may need to secure additional coverage.

For volunteers, the issues are equally important. Before engaging in volunteer activities, it is important to ask your insurance agent or your insurance company about coverage for the activities you are engaging in, and remember the details matter. In some cases the coverage provided by your personal insurance may be limited if you accept any reimbursement for your volunteer activities even if the reimbursement only covers some of your expenses.

## Auto Insurance

The most important point to remember is personal auto insurance policies vary on their treatment of volunteer driving activities. In almost all cases, the insurer will provide coverage for volunteers in which there is no reimbursement for expenses. However, if the organization provides any reimbursement, even if it is just for some of the expenses incurred by the driver, some insurers will treat this as a commercial activity.

Volunteer drivers should clarify if the organization for which you are volunteering is already covered under a commercial auto insurance policy. If not, a discussion with your insurance agent or insurance company may clarify the issues for you. You may be able to purchase a separate rider on your policy. If your insurer limits coverage and volunteering is important to you, you may be able to find an insurance company which will provide coverage under your personal auto policy. (See the attached list of insurance carriers offering volunteer driver coverages.)

For volunteer organizations engaging drivers, it is important to have a discussion with your drivers. Reimbursement policies may vary from insurer to insurer. Commercial policies covering your drivers may also be another option.

### Liability Insurance

Liability insurance provides coverage for damages and legal defense in cases where the actions of the organization have resulted in some harm to a person or property. There are a number of types of liability coverage including:

#### **Directors and Officers**

This coverage provides protection to directors and officers from claims which arise from negligent conduct committed in their capacity as directors and officers.

#### **Comprehensive General Liability**

This type of policy provides many liability coverages under one contract.

### Multi-Peril

Though it is possible to purchase many separate insurance policies to cover a single business operation, this may be impractical. Therefore, you may want to buy a multi-peril policy. This is a comprehensive policy tailored to suit your business needs providing both property and liability protection. For many businesses it is the most efficient and economical way to buy insurance.

### **Umbrella and Excess Liability**

Umbrella liability insurance provides two kinds of coverage: payments of liabilities in excess of loss offered in your basic commercial policy, auto liability, or employers' liability coverages and liability for areas not covered in other liability policies. Excess liability coverage provides protection for catastrophic accidents or occurrences, such as when a number of people are injured at once. The main difference between excess and umbrella policies is umbrella policies cover all underlying liability policies whereas excess liability policies increase the limits of liability in one particular policy.

## Worker's Compensation

Generally, volunteer workers are exempt from the worker's compensation requirements in the statutes. Specifically, as detailed in the *Consumer's Guide to Worker's Compensation Insurance for Employers:* 

A volunteer for a nonprofit organization that is exempt or eligible for exemption from federal income taxation under the Internal Revenue Code who receives nominal payments of money or other things of value totaling not more than \$10.00 per week is not considered to be an employee under the Act, unless the nonprofit organization elects to cover the volunteer under its policy.

Volunteers who are injured while working as a volunteer will not have coverage for lost wages (at a job providing income) unless covered under another insurance policy such as a weekly income policy.

Organizations providing volunteers with compensation in excess of the statutory \$10.00 per week limit may want to explore their liability for any injuries their volunteers may incur while providing services.

## Tips for Understanding Volunteer Insurance

For volunteers:

- Read your insurance policies to understand your coverage.
- 2. Talk to your insurance agent or your insurer about any concerns you may have.
- Shop around for coverage. While one insurance company may not cover your volunteer activities, other insurers may.
- 4. Talk to the organization you will be volunteering for about insurance coverage.

### For organizations:

- 1. Read your insurance policies to understand what is and is not covered.
- 2. Review your insurance coverage at least annually with your insurance agent.
- Make sure your policies and procedures line up with your insurance coverage.
- Before conducting any large public event, make sure you discuss coverage with your insurance agent and/or your insurer.
- Discuss any insurance issues with your employees and volunteers to make sure there is coverage in case of an unfortunate event.

## List of Insurers Offering Volunteer Coverage

The following is a list of carriers operating in Wisconsin who insure volunteer drivers under their personal auto policies and cover claims occurring while using the insured vehicle for volunteer purposes. It is important to remember insurance companies reserve the right to make underwriting and claim judgements based on the individual risk or claim presented. Typically, it would be expected that volunteer driving would not be on a regular basis and would be incidental to the overall usage of the vehicle. It is not unreasonable for a company to require proof—particularly in the event of a claim—the reimbursement was based on actual expenses incurred and/or the mileage reimbursement was based on IRS guidelines.

The Office of the Commissioner of Insurance recommends consumers read their policy in detail for information addressing volunteer coverage as well as contacting their carrier with additional questions or clarifications.

> State of Wisconsin Office of the Commissioner of Insurance P.O. Box 7873 Madison, WI 53707-7873 oci.wi.gov

## Insurance Carriers Offering Volunteer Driver Coverages (listed in alphabetical order)

21st Century Centennial Company Acuity, A Mutual Insurance Company AIG Property Casualty Company Allstate Indemnity Company Allstate Insurance Company Allstate Property and Casualty Company American Family Mutual Insurance Company American Standard Insurance Company of WI Artisan and Truckers Casualty Company Auto Club Group Insurance Company Auto Club Insurance Association Auto Owners Insurance Company Badger Mutual Insurance Company Bristol West Insurance Company Country Mutual Insurance Company Country Preferred Insurance Company Dairyland Insurance Company **Electric Insurance Company** Erie Insurance Company Erie Insurance Exchange Esurance Insurance Company Farmers Insurance Exchange GEICO **GEICO** Advantage Insurance Company **GEICO** Casualty Company GEICO General Insurance Company **GEICO** Indemnity Company General Casualty Company of Wisconsin Germantown Mutual Insurance Company Hartford Insurance Company, The

Horace Mann Insurance Company Horace Mann Property & Casualty Insurance Company **IDS Property Casualty Company** IMT Insurance Company Integrity Mutual Insurance Company Integrity Property and Casualty Insurance Company Liberty Mutual Insurance Group (all Liberty companies) Mid-Century Insurance Company National General Insurance Company **Owners Insurance Company** Progressive Casualty Insurance Company Progressive Classic Insurance Company Progressive Northern Insurance Company Progressive Universal Insurance Company Rural Mutual Insurance Company Safeco Insurance Sagamore Insurance Company Secura Insurance Sentry Insurance a Mutual Company Standard Fire Insurance Company, The **Teachers Insurance Company** Travelers Home and Marine Insurance Company, The Travelers Property Casualty Insurance Company Viking Insurance Company of Wisconsin Wadena Insurance Company West Bend Mutual Insurance Company Wilson Mutual Insurance Company Wisconsin Mutual Insurance Company

There may be other insurers who offer this type of coverage in Wisconsin. Check with your licensed insurance agent to explore your options.