

# **MARATHON COUNTY**

# 2014 - 2018 Locally Developed, Coordinated Public Transit - Human Services Transportation Plan

Facilitated By: North Central Wisconsin Regional Planning Commission

# Marathon County 2014 - 2018 Public Transit-Human Services Coordinated Transportation Plan

prepared for:

Marathon County

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

August 29, 2013

This plan was prepared for Marathon County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION 210 MCCLELLAN STREET, SUITE 210 WAUSAU, WI 54403



Telephone: 715-849-5510

Fax: 715-849-5110

email: staff@ncwrpc.org

www.ncwrpc.org

# **TABLE OF CONTENTS**

Overview and Purpose								3
Federal Requirements . Application to Wisconsin .			•					3 4
Outline of Coordination Planning P	roces	8						4
Overview of Planning Meeting to D	)evelop	o Coor	dinatio	n Plan				5
Meeting Format Meeting Invitation and Partie Keeper of the Plan Summary of Participant Rev	cipant	List						5 6 7
Analysis of Service Gaps and Nee	ds							7
Assessment of Existing Ser Demographic Information . Identification of Gaps and N								7 7 7
Strategies to Address Identified Ca	aps an	d Neec	ls	•	•			8
Updating / Amending the Coordina	ation P	lan		•				10
Approval of 2014-2018 Marathon C	County	r Trans	portatio	on Coc	ordinatio	on Plar	۱.	10

- Appendix A Meeting Documentation

Appendix B – Meeting Invitation List Appendix C – Meeting Evaluation Forms

Appendix D – Marathon County Provider Inventory

Appendix E – Demographic Information

Appendix F – TCC Meeting Documentation

THIS PAGE LEFT BLANK, INTENTIONALLY.

# **OVERVIEW AND PURPOSE**

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation and the requirement continues under the new transportation legislation, MAP-21 (Moving Ahead for Progress in the 21<sup>st</sup> Century). The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2008 and are due to be updated in 2013.

Under MAP-21, the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the "traditional" 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete and the final report must be submitted prior to December 20, 2013 and will be for grant years 2014 - 2018.

# Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;

- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included members of the public, including persons with disabilities.

# Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying WisDOT minimum reporting-requirements as identified in the 2013 Locally Developed Transportation Coordination Plans Toolkit published online by the Wisconsin Department of Transportation. The Toolkit can be reviewed at http://www.dot.wisconsin.gov/localgov/transit/toolkit.htm.

# **OUTLINE OF COORDINATION PLANNING PROCESS**

Based on guidance from WisDOT and its experience with development of the 2008 coordination plans, the NCWRPC developed a planning process for the 2013 transportation coordination plans as outlined below:

- I. Plan for Planning
  - A. WisDOT MPO/RPC Planning Conference Briefing
  - B. WisDOT RPC Teleconference/Email Correspondence
  - C. WisDOT 2013 Locally Developed Transportation Coordination Plans Toolkit
  - D. NCWRPC Planning Process Established

# II. County Contact

- A. WisDOT Email to Key County Officials
- B. NCWRPC Contact with 2008 "Plan Keeper"
  - 1. Confirm County or Sub-region Level for Plan
  - 2. Date, Time and Location Established
- III. Meeting Participant Invitation List Development

A. County Review and Update of 2008 Stakeholder List

- B. County to Identify/Invite Users and Provide Transportation
- IV. Notification of Planning Meeting
  - A. Invitations Distributed to Stakeholder List
  - B. Flyer Provided to County for Posting and Distribution
  - C. Notice Placed in Local Newspaper
- V. Public / Stakeholder Options for Participation / Comment
  - A. Email / U.S. Mail
  - B. Meeting Attendance
- VI. Planning Meeting
  - A. Welcome and Introductions
  - B. Review Background and Purpose of Meeting
    - 1. Coordinated Planning Requirements
    - 2. Map-21 Program Changes
  - C. Identify Needs and Gaps
    - 1. Review Inventory of Services
    - 2. Review Demographic Data
    - 3. Review 2008 Coordinated Plan
    - 4. Brainstorm Needs and Gaps
  - D. Identify Strategies and Actions to Address Needs and Gaps
  - E. Prioritize Strategies and Actions
  - F. Plan Approval
  - G. Wrap-up
    - 1. Confirm "Keeper of the Plan" Designation
    - 2. Meeting Evaluations

# VII. Report Drafting

- A. NCWRPC Draft Report
- B. County Review
- C. Submission of Final to WisDOT

# **OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATION PLAN**

# Meeting Format

On August 29, 2013, Marathon County transportation stakeholders met at the North Central Healthcare Center to build their locally developed coordination plan. Meeting documentation is included in APPENDIX A. Approximately 15 transportation stakeholders attended this meeting, including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of MAP-21 background material, county transportation services inventory, county demographic information, and the needs & gaps and coordination strategies sections of the county's 2008 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's Coordination Plans Toolkit was provided to give participants additional information and resources on transportation coordination planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service needs & gaps and strategies & actions to address the identified needs or gaps. The final list of strategies was then prioritized by the Transportation Coordinating Committee at a later public meeting. Refer to the sections titled *Service Gaps and Needs & Strategies to Address Transportation Needs and Gaps in Marathon County*, below, for the outcomes of these sessions.

# Meeting Invitation and Participant Lists

The stakeholder invitation list for the August 29 meeting included 74 individuals, see APPENDIX B. Approximately 15 people attended the planning meeting as follows:

Marathon County	Marathon County 2013 Coordinated Transportation Plan Participant List						
<u>Name</u>							
Gina Hinte	St. Clares Hospital	Case Manager					
Dave Mack	Marathon County	TCC Committee Staff					
Brenda Keller	Aspirus Hospital	Social Worker					
Connie Jacobson	Wood Co. Transportation Program	Mobility Manager					
Jenny McKenzie	Marathon Co. Transportation Program	Mobility Manager / Supervisor					
Greg Seubert	Metro Ride Transit Service	Transit Director / Service Provider					
Jeff Meyer	St. Clares Hospital	Director of Patient Services					
Gary LaVake	Aging and Disability Resource Center	Director of Administrative Services					
Wendy Schulz	Aspirius Hospital	Social Work Team Lead					
John Potter	Opportunity Inc.	Service Provider					
Richard Scheer	Opportunity Inc.	Service Provider					
Nancy Fisker	Poplar Place LCC	Assisted Living Home					
Paula Fischer	Sylvan Crossing on Evergreen	Assisted Living Facility					

# Keeper of the Plan

The Marathon County Transportation Coordinating Committee will be the designated keeper of the plan. Dave Mack, the County Transportation Planner, will be the primary staff contact.

# Summary of Participant Review

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. A limited number of people chose to complete evaluation forms, and as such the responses may not be indicative of the overall group review regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

# ANALYSIS OF SERVICE GAPS AND NEEDS

# Assessment of Existing Service

An inventory of what transportation services are currently available in Marathon County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

# Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

# Identification of Gaps and Needs

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Marathon County:

- Tax implications for volunteer drivers
- MA Service transition issues / confusion
- Lacking wheel chair capacity
- Need better communication between adjacent counties
- Buy-in for intercity bus concept

- Lack of evening and weekend services
- Cost of service
- Hours of service (e.g. dialysis treatments)
- Lack of same day service for unexpected events / needs (e.g. ER)
- Lack of Cot transport
- Widening gap in service: reduced hours, service area, tightening in trip types offered, etc.
- Increasing cost of service vs. declining funding
- Family Care took some resources from counties to coordinate service
- Break-down in coordination efforts
- Lack of authority to establish/provide regional service (re: RTA)
- Lack of affordable service to individuals needing travel assistance
- Limited Family Care / Medicaid

# STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2014 through 2018. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by the Marathon County Transportation Coordinating Committee (TCC) based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified. The TCC completed the prioritization exercise at a separate meeting on November 21, 2013. Documentation of this meeting is included in APPENDIX F.

Some of the strategies listed here ultimately may be not be implemented within the fiveyear time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

# Marathon County 5-year Transportation Coordination Strategies, 2014 - 2018

Priority Rank Score

1 1.75 Conduct county-wide human services transit needs assessment through the Transportation Coordinating Committee (TCC) to identify the extent of the unmet need for transportation.

Actions:

- Utilize 85.21 grant funding to leverage WisDOT discretionary planning funds.
- 2 2.12 Optimize level of service and vehicle fleet and expand services to meet needs.

Actions:

- Apply for 85.21 Grants to maintain and expand the level of transportation service within the County.
- Apply for 5310 Capital Grants to maintain and expand vehicle fleet.
- 3 4.12 Create a comprehensive list of service providers and their capacities (keep up to date / web based).
- 4 4.37 Improve communications between providers and agencies.
- 5 6.12 Encourage urban area communities to maintain support for transit services.
- 6 6.5 Develop information and Education Program including possible travel training / travel buddy programs.
- 7 6.62 Acquire Cot accessible vehicles.

Actions:

- Apply for 5310 Capital Grants.

- 8 7.12 Encourage federal / state officials to address program restrictions
- 9 7.5 Encourage Statewide RTA legislation.
- 10 7.63 Assist WisDOT in changes to Administrative Rules
- 11 8.62 Explore creating county level mobility manager position.

# **UPDATING / AMENDING THE COORDINATION PLAN**

The coordination plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

# APPROVAL OF 2014 - 2018 MARATHON COUNTY TRANSPORTATION COORDINATION PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Jenny McKenzie, seconded by Dave Mack, the 2014 - 2018 Marathon County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.

APPENDIX A

Meeting Documentation

THIS PAGE LEFT BLANK, INTENTIONALLY.

# NCWRPC - Marathon County Coordinated Public Transit - Human Services Transportation Plan Development Meeting - 08/29/13

I ransportation Plan Development Meeting - 08/29/13							
NAME	REPRESENTING	ROLE (Service Provider, User, etc.)					
Gina Hinte	54. Clares Hospital	Case Manager					
DAVE MACK	MARATIEN CO	SS.21 GRANT ADMINISTRATOU					
Brunda Koller	Aspine Hospital	Social Worken					
Connie Jacobson	Wood County Transportation Program	Mobility Manager/ Transp Coord.					
EnnyMckenzie	MCTP	Supervisor					
GRÉG SELIBERT	METRO RIDE	TRANSIT DIRECTOR					
Gary L-V-K	ADRC-CW St Clarcis	Dir. Holmin Serv.					
Jeff Meyer	St Clarc's	D. ED					
Vendyschulz	Aspinis Hospit	21SWTERM Lead					
JON POTTER	OPPORTUNITY FINE.	SERVICE PROVIDER					
RICHARD SCHEER	OPPORTUNITY INC.	SERVICE PROVIDER					
Nancy Fisker	Poplar Place, LLC	CEO/Administrator					
Pourla Fischer	Sylvan (Vossings on Everyreen	Director					
Jett Thesia Thaty Donell	Cotto, Tracy	Mesidea t Manga K					

# NCWRPC - Marathon County Coordinated Public Transit - Human Services Transportation Plan Development Meeting - 08/29/13

NAME	REPRESENTING	ROLE (Service Provider, User, etc.)
Steve Hirsufeld	WISDOT	\$310 program Mar.

# MARATHON COUNTY

# 2013 LOCALLY DEVELOPED COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN MEETING

# AUGUST 29, 2013

# AGENDA

- I. WELCOME AND INTRODUCTIONS
- II. PURPOSE OF MEETING and BACKGROUND
- III. IDENTIFICATION OF SERVICE NEEDS AND GAPS
  - A. Review of Demographic Data
  - B. Review of Service Inventory
- IV. IDENTIFICATION AND PRIORITIZATION\* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS

\* Based on consideration of resources, time and feasibility.

- V. WRAP-UP
  - A. Plan Approval
  - B. Meeting Evaluation

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

http://www.dot.wisconsin.gov/localgov/coordination/index.htm

# NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

210 McClellan Street, Suite 210, Wausau, Wisconsin 54403Telephone: (715) 849-5510Fax: (715) 849-5110Web Page: www.ncwrpc.orgEmail: staff@ncwrpc.org



SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

#### **MEMORANDUM**

DATE:August 8, 2013TO:Parties with interest in Human Services Transportation in Marathon CountyFROM:Darryl L. Landeau, AICPRE:Invitation to Meeting

#### NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE:	August 29, 2013
TIME:	10:00 am to 12 noon
LOCATION:	Aging & Disability Resource Center (North Central Health Care Center)
	Lakeview Center Theater
	1000 Lakeview Drive, Wausau

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Marathon County on Thursday, August 29 beginning at 10:00 A.M. The meeting will take place at the Aging & Disability Resource Center in the Lakeview Center Theater, 1000 Lakeview Drive in Wausau. This meeting will include an assessment of human services transportation needs and gaps within Marathon County and identification of strategies to address these issues with emphasis on improving service coordination. *Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.* 

If you have questions regarding this meeting, please contact me at <u>dlandeau@ncwrpc.org</u> or 715-849-5510 extension 308. If you need transportation assistance to this meeting or other accommodations, please contact the Marathon County Transportation Program at 715-841-5101.

# BACKGROUND ON MEETING

The Moving Ahead for Progress in the 21rst Century (MAP-21), federal surface transportation program, requires applicants for the Elderly and Disabled Transportation Program (5310) grants, including the former "New Freedom" type projects as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with MAP-21 requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Marathon County.

C:\DARRYL\XREGION\TRANSPORTATION\COUNTYTRANSIT\COORDINATED2013\INVITATIONS2013\MARATHON\_INVITE\_2013.DOC

PROVIDING ECONOMIC DEVELOPMENT, GEOGRAPHIC INFORMATION SYSTEMS, INTERGOVERNMENTAL COORDINATION, LAND USE PLANNING AND TRANSPORTATION ASSISTANCE FOR OVER 30 YEARS.

# MARATHON COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



PLEASE ATTEND...

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Marathon County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Marathon County.

DATE:	August 29, 2013
TIME:	10:00 AM

LOCATION: Aging & Disability Resource Center (North Central Health Care Center) Lakeview Center Theater 1000 Lakeview Drive, Wausau

For transportation assistance or other accommodations, please contact the Marathon County Transportation Program at (715) 841-5101. *Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.* 

For information about the meeting contact NCWRPC at 715-849-5510 or email staff@ncwrpc.org.



 $\mathbb{Y}_{\mathbb{Y}}^{\mathbb{Y}}$ 

#### Legals

A county meeting will be held on Thursday, Au-gust 29 beginning at 10:00 AM at the Aging and Disability Resource Center of Central Wis-consin, Lakeview Center Theater, 1000 Lakeview Drive, Wausau to assess transportation programs of the elderly and dis-abled and develop plans to improve transportation services for those in services for those in need.

need. The meeting will provide the basis for Marathon County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations.

The North Central Wis-consin Regional Planning Commission (NCWRPC) is coordinating the meet-ing on behaif of WisDOT and the County. Those persons unable to attend the meeting and would like to submit comments in advance may send them to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or email to staff@ncwrpc.org. Seniors or persons with

Seniors or persons with disabilities who would like to attend the meeting and require a ride or othand require a ride or oth-er accommodations should contact the Mar-athon County Transpor-tation Program at 715-841-5101. The meeting location is accessible. 20-1T WNAXLP

APPENDIX B

Meeting Invitation List

Marathon Co. Aging Res. Ctr. Linda Weitz, Director 1000 Lake View Drive Wausau, WI 54403-6706

Brad Karger Marathon County Administrator 500 Forest Street Wausau, WI 54403

John Potter Opportunity, Inc. 740 North Third Street Wausau, WI 54403

North Central Health Care 1100 Lakeview Drive Wausau, WI 54403-6799

Kenney Park 6001 Alderson Schofield, WI 54476

Division of Vocational Rehab. 364 Grand Avenue Wausau, WI 54403

Greg Seubert METRO RIDE 420 Plumer Street Wausau, WI 54403

Northern Valley Industries Toni Kellner 5404 Sherman St. Wausau, WI 54403

Harold's Charter 618 Broken Arrow Road Wausau, WI 54401

Yeng Vang DWD Disability Navigator 1109 6<sup>th</sup> St. Wausau, WI 54403 Marathon County Social Services Vicki Tylka, Director 400 East Thomas Street Wausau, WI 54403

Marathon Co. Veteran Service Scott Berger 212 River Dr., Suite 1 Wausau, WI 54403

Ron Schnyder North Central CAP P.O. Box 1141 Wisconsin Rapids, WI 54495

Maple Ridge Manor Transportation 1611 Tee Rd Mosinee, WI 54455

Maria Low Wausau Manor 3107 Westhill Drive Wausau, WI 54401

Patrick Cork, Area Admin. DHFS/DES N. Reg'l Office 2187 N. Stevens St. Ste C Rhinelander, WI 54501

Marathon Co. Dept Social Services 400 East Thomas Street Wausau, WI 54403

Lutheran Social Services 627 Jackson Street Wausau, WI 54403

Homme Residential 801 Gilbert Street Wausau, WI 54403

Ministry Dialysis 2600 Stewart Avenue Wausau, WI 54401 Gary Wyman Marathon County Board Chair 408 South Highland Ave. Elderon, WI 54429

Dave Mack Marathon Co. Planning Dept. 210 River Drive Wausau, WI 54403

Marathon County Job Center 364 Grand Avenue Wausau, WI 54403-6221

Renee Clark WATS 420 Plumer Street Wausau, WI 54403

Linda Larson-Schlitz DWD Disability Navigator 364 Grand Avenue Wausau, WI 54403

Midstate Independent Living Consultants, Inc. 3262 Church Street, Suite 1 Stevens Point, WI 54481

Discharge Planning Wausau Hospital 333 Pine Ridge Blvd. Wausau, WI 54401

AbbyVans, Inc. Mark Jones W5621 Todd Road Neillsville, WI 54456

Patient Assistance Center Marshfield Clinic 2727 Plaza Drive Wausau, WI 54401

Progressive Travel, Inc. B3872 Hwy 13 Spencer, WI 54479 Forest Park Village, Monica 2901 North 7<sup>th</sup> Street Wausau, WI 54403

Connie Jacobson ADRC-CW 220 3<sup>rd</sup> Ave S Ste 1 Wisconsin Rapids, WI 54495

C & C Transport T1086 Wildrose Lane Wausau, WI 54403

Gary LaVake ADRC-CW 220 3<sup>rd</sup> Ave S Ste 1 Wisconsin Rapids, WI 54495

Christine Seidler Vocational Services North Central Health Care 1200 Lakeview Drive Wausau, WI 54403 Fischer Truck & Bus Service, Inc. 3765 Redwood Street Fenwood, WI 54426

Badger State Bus Lines 2500 N. 14<sup>th</sup> Avenue Wausau, WI 54401

First Student 6206 Alderson St Schofield, WI 54476

Midwest Cab and Coach Co. 1110 State Highway 153 Mosinee, WI 54455

All American Taxi 5506 Ferge St. Schofield, WI 54476 Wirsbinski Bus Service, Inc. 558 Fox Road Mosinee, WI 54455

Ulrich Bus Service, Inc. 357 N. 3<sup>rd</sup> Avenue Stratford, WI 54484

B & D Travel R12178 Ringle Avenue Ringle, WI 54471

Burnett Transit B3866 State Highway 13 Spencer, WI 54479

Dahl's Bus Service 904 Allen Street Athens, WI 54411 Applegate Terrace 3001 Westhill Drive Wausau, WI 54401

Care Partners 5855 Delikowski Street Schofield, WI 54476

Our House 210 W Campus Drive Wausau, WI 54401

Prospect Place 412 Prospect Place Wausau, WI 54403

Azura 3704 Hummingbird Road Wausau, WI 54403

Colonial Manor 1010 E Wausau Avenue Wausau, WI 54403

Cady Home 1805 N 6<sup>th</sup> Avenue Wausau, WI 54401

Cedar Ridge Elder Services 4930 Alderson Street Schofield, WI 54476

Spring Crest Residence 3405 Spring Crest Circle Schofield, WI 54476

Acorn Hill 430 Orbiting Drive Mosinee, WI 54455 Allison House 1404 Lili Lane Schofield, WI 54476

Our House 220 W Campus Drive Wausau, WI 54401

Cedar Ridge Elder Services 385 Orbiting Drive Mosinee, WI 54455

Hamilton House 617 Hamilton Street Wausau, WI 54403

Stonecrest 805 Parcher Street Wausau, WI 54403

Randlin 1006 ½ 6<sup>th</sup> Street Wausau, WI 54401

Harmony on Terrace 3402 Terrace Court Wausau, WI 54401

Poplar Place 1204 Weston Avenue Rothschild, WI 54474

Cedar Creek Manor 2480 Terrebonne Drive Mosinee, WI 54455

Carrie Porter GWAAR 1414 MacArthur Rd., Suite A Madison, WI 53704 Renaissance 4602 Barbican Avenue Weston, WI 54476

Allison House 663 Maratech Avenue Marathon, WI 54448

Wausau Manor 3107 Westhill Drive Wausau, WI 54401

Walnut Grove 111 N Bellis Street Wausau, WI 54403

Marywood 1821 N 4<sup>th</sup> Avenue Wausau, WI 54401

Primrose 2100 Townline Road Wausau, WI 54403

Sylvan 1605 Evergreen Road Wausau, WI 54403

Goldenrod Family Home 2401 Goldenrod Road Wausau, WI 54401

Visiting Angels 301 Main Street 105 Mosinee, WI 54455 ABBY VANS 1115 W 4<sup>th</sup> ST NEILLSVILLE, WI 54456

BURNETT TRANSIT 556 BEAVER ROAD MOSINEE, WI 54455

DENALI N4190 HILL ROAD ANTIGO, WI 54409

FISHER TRANSPORTATION 904 ALLEN ST ATHENS, WI 54411

FIRST STUDENT 730 S 17<sup>th</sup> AVE WAUSAU, WI 54401

METRO CAB 4013 CENTRAL DR WAUSAU, WI 54401 ALL AMERICAN TAXI 1705 MERRILL AVE WAUSAU, WI 54401

COHO 502 W ADAMS COLBY, WI 54421

ELDER SANCUARY 215 E THOMAS WAUSAU, WI 54401

FREEDOM VANS W9491 COUNTY ROAD B BRYANT, WI 54418

OPPORTUNITY INC 740 N 3RD ST WAUSAU, WI 54403

WHEELS OF INDEPENDENCE 2703 INDUSTRIAL ST WISCONSIN RAPIDS, WI 54495 BADGER STATE BUS LINES 2008 W CASSIDY DR WAUSAU, WI 54401

COMFORT CARRIERS W7417 PINE AVE MEDFORD, WI 54451

FAITH IN ACTION 630 ADAMS ST WASUAU, WI 54403

GERI VANS 4599 POPE ROAD MERRILL, WI 54452

MARSHFIELD BUS SERVICE 1507 ANTON AVE MARSHFIELD, WI 54449 Marshfield Clinic 729 Pine St Athens, WI 54411

MARSHFIELD CLINIC 1205 ODAY ST MERRILL, WI 54452

MARSHFIELD CLINIC 101 WISCONSIN AVE STRATFORD, WI 54484

MARSHFIELD CLINIC 3501 CRANBERRY BLVD WESTON, WI 54476

ASPIRUS CLINIC 103 S 3<sup>RD</sup> AVE EDGAR, WI 54426

ASPIRUS CLINIC 1881 COUNTY ROAD XX MOSINEE, WI 54455

3200 WESTHILL CLINIC 3200 WESTHILL WAUSAU, WI 54401

BONE & JOINT 5200 HUMMINGBIRD WAUSAU, WI 54401

ENT 2801 WESTHILL WAUSAU, WI 54401

MARSHFIELD DIALYSIS 123 NORTHRIDGE MARSHFIELD, WI 54449 MARSHFIELD CLINIC 111 DEHN COLBY, WI 54421

MARSHFIELD CLINIC 390 ORBITTING DRIVE MOSINEE, WI 54455

MARSHFIELD CLINIC 2727 PLAZA DR WAUSAU, WI 54401

MARSHFIELD CLINIC 201 LIBERTY DR WITTENBERG, WI 54499

ASPIRUS CLINIC 670 COMMUNITY CIRCLE MARATHON, WI 54448

ASPIRUS CLINIC 400 N RAILROAD BIRNAMWOOD, WI 54414

ASPIRUS NEPHROLOGY 3000 WESTHILL WAUSAU, WI 54401

CARDIOVASCULAR ASSOC 500 WINDRIDGE WAUSAU, WI 54401

EYE CLINIC OF WI 800 N 1<sup>ST</sup> ST WAUSAU, WI 54403

ST CLARES 3400 MINISTRY PARKWAY WESTON, WI 54476 MARSHFIELD CLINIC 1000 N OAK MARSHFIELD, WI 54449

MARSHFIELD CLINIC 3605 STEWART WAUSAU, WI 54401

MARSHFIELD CLINIC 2600 STEWART WAUSAU, WI 54401

MARSHFIELD CLINIC 4107 BARBICAN WESTON, WI 54476

ASPIRUS CLINIC 4005 COMMUNITY CIRCLE WESTON, WI 54476

ASPIRUS CLINIC 1660 SUEALAN WITTENBERG, WI 54499

BAKER BORSKI 2809 MERRILL AVE WAUSAU, WI 54401

DAVITA NEPHROLOGY 2600 STEWART WAUSAU, WI 54401

GI ASSOC 411 WESTWOOD DR WAUSAU, WI 54401

SURGICAL ASSOCIATES 2400 PINE RIDGE BLVD WAUSAU, WI 54401

APPENDIX C

Meeting Evaluation Forms

THIS PAGE LEFT BLANK, INTENTIONALLY.

County/Region:	Morathan
Date:	<b>,</b>
Facilitator(s):	

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3)	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
· 7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies. Facilitator Questions	1	2	3	4	5	6
9.	Facilitator was knowledgeable about the	$\begin{pmatrix} 1 \end{pmatrix}$	2	3	4	5	6
10.	meeting process. The information was presented in a clear, logical format.		2	3	4	5	6
1	0. The time allotted for the meeting was:	too	much	about	ight	not enoug	h

11. List three key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

County/Region:	Marathor
Date:	81291113
Facilitator(s):	Darry 1 Godeciu
· · · · · · · · · · · · · · · ·	- M - MACHER

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
	General Meeting Questions					3	
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human	1	2	3	4	5	6
_	services transportation coordination.		-		$\bigcirc$	_	
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan	1	2	3	4	5	6
_	is comprehensive and realistic.		•	•		(T)	
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was	1	2	3	4	5)	6
8.	meaningful and valuable. I feel the coordination process in the county/region will be improved based on	1	2	3	4	5	6
	the assessment, action plan and implementation strategies.						
~	Facilitator Questions	,					
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5.00	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6
10	D. The time allotted for the meeting was:	too n	nuch	about	right	not enough	

11. List three key points/issues presented during the meeting that were the most valuable or useful.

-diraustis mattendeer re: Servic DSks £ SI?

12. List any information or meeting content you felt was omitted or needed further clarification.

2itis 0 ≥hi. 11

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

15 -----

14. Other comments.

	$n \Lambda$ $J$
<b>County/Region:</b>	11 anothon
Date:	8/29/13
Facilitator(s):	Bartul Landeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know	
	General Meeting Questions					Ô		
1.	The information covered in the group	1	2	3	4	(5)	6	
	discussions, examples and explanations					$\mathcal{V}$		
-	was understandable.		_				_	
2.	The meeting provided a good forum for	1	2	3	4	$\mathcal{E}$	6	
	communication about public/human					•		
~	services transportation coordination.	4	•	0	$\sim$	_	0	
3.	Participants at the meeting were from a	1	2	3	(4)	5	6	
4	broad stakeholder group.	1	<u>^</u>	<u>^</u>	Ú.	r	0	
4.	The county/region's prioritized action plan	1	2	3	4	5	6	
5.	is comprehensive and realistic.	1	2	3	4	(3)	6	
J.	The county/region has a working coordination team.	I	2	3	4	U)	0	
6.	The 2008 Coordination plan has been	1	2	3	4	$\langle c \rangle$	6	
0.	implemented.	I	2	5	4	U.	0	
7.	Developing the prioritized action plan was	1	2	3	4	$\left( \begin{array}{c} 5 \end{array} \right)$	6	
7.	meaningful and valuable.	I	2	0	-	<u> </u>	0	
8.	I feel the coordination process in the	1	2	3	4	5	6	
0.	county/region will be improved based on	•	-	0	-	$\mathcal{O}$	0	
	the assessment, action plan and							
	implementation strategies.							
	Facilitator Questions					$\sim$		
9.	Facilitator was knowledgeable about the	1	2	3	4	(5)	6	
	meeting process.					$\bigotimes$		
10.	The information was presented in a clear,	1	2	3	4	(5)	6	
	logical format.					E.		
			here	lon ta	teilta	In Wha	& was in	07
			Lun			707	t was ocomplished	2.
1	0. The time allotted for the meeting was:	<b>100</b> m	nuch	about	right	not enoug	h	
	Por Ladible	( C						
	Pour tactitation							
1	1. List three key points/issues presented during	g the meeting	that we	re the mo	st valua	able or useful	l	,
	trans left a strike	60.	_	1-				

transpritation providers believing my are Meeting needs & more needing services feeling estensie 12. List any information or meeting content you felt was omitted or needed further clarification. Perception mat status gro will remain dis-

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

Bisheartening - lack of progress

County/Region:	
Date:	
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	<b>General Meeting Questions</b> The information covered in the group discussions, examples and explanations	1	2	3	4	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human	1	2	3	4	5	6
3.	services transportation coordination. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan	1	2	3	(4)	5	6
5.	is comprehensive and realistic. The county/region has a working coordination team.	1	2	3 (	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	2	3	<b>4</b>	5	6
7.	Developing the prioritized action plan was	1	2	3 (	4)	5	6
8.	meaningful and valuable. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
9.	Facilitator Questions Facilitator was knowledgeable about the	1	2	(3)	4	5	6
10.	meeting process. The information was presented in a clear, logical format.	1	2	3 (	4	5	6
1(	). The time allotted for the meeting was:	too m	nuch	about ri	ght	not enough	ı

11. List three key points/issues presented during the meeting that were the most valuable or useful.

Poor Comunication amoung local Countres "Leader or managu" Lacking Someone to Coordinate Services "Leader or managu"

- 12. List any information or meeting content you felt was omitted or needed further clarification.
- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments. Meuting Should have been Videotaped. Not Save person Coordinating meeting will be able to remember + Comprehency points made as he did not Seem to fully undoisdond all that he was documenting. Brief notes on paper. If he needs to put this together he may hot convey alcuality.

# APPENDIX D

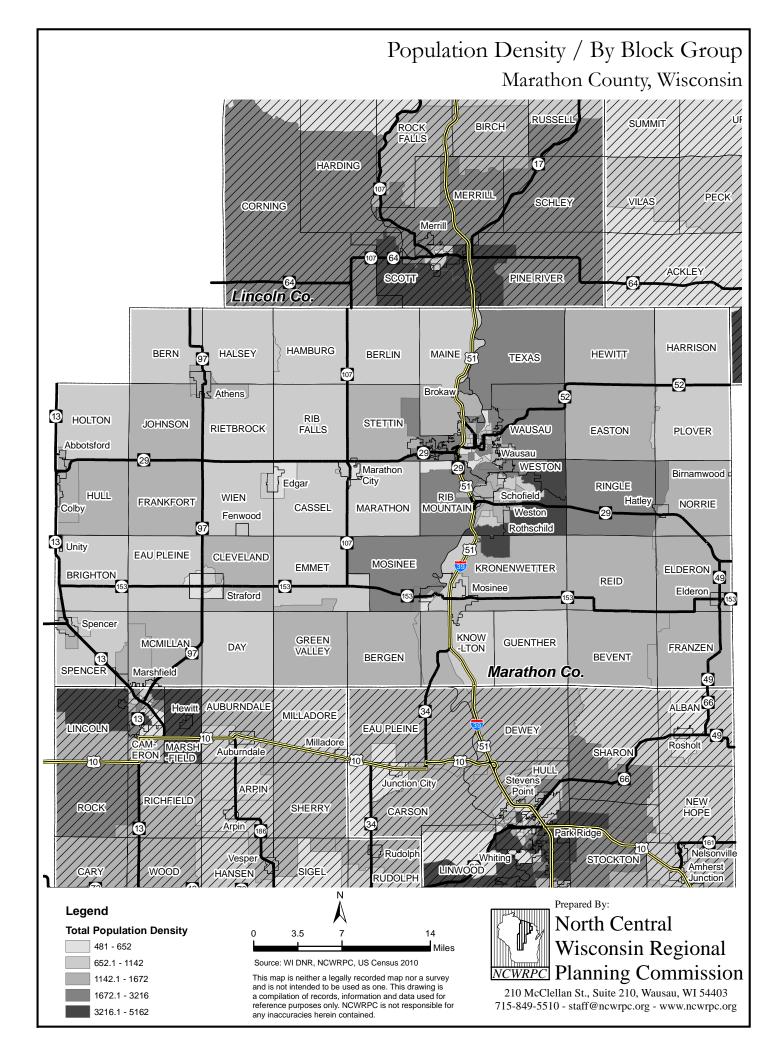
Marathon County Provider Inventory

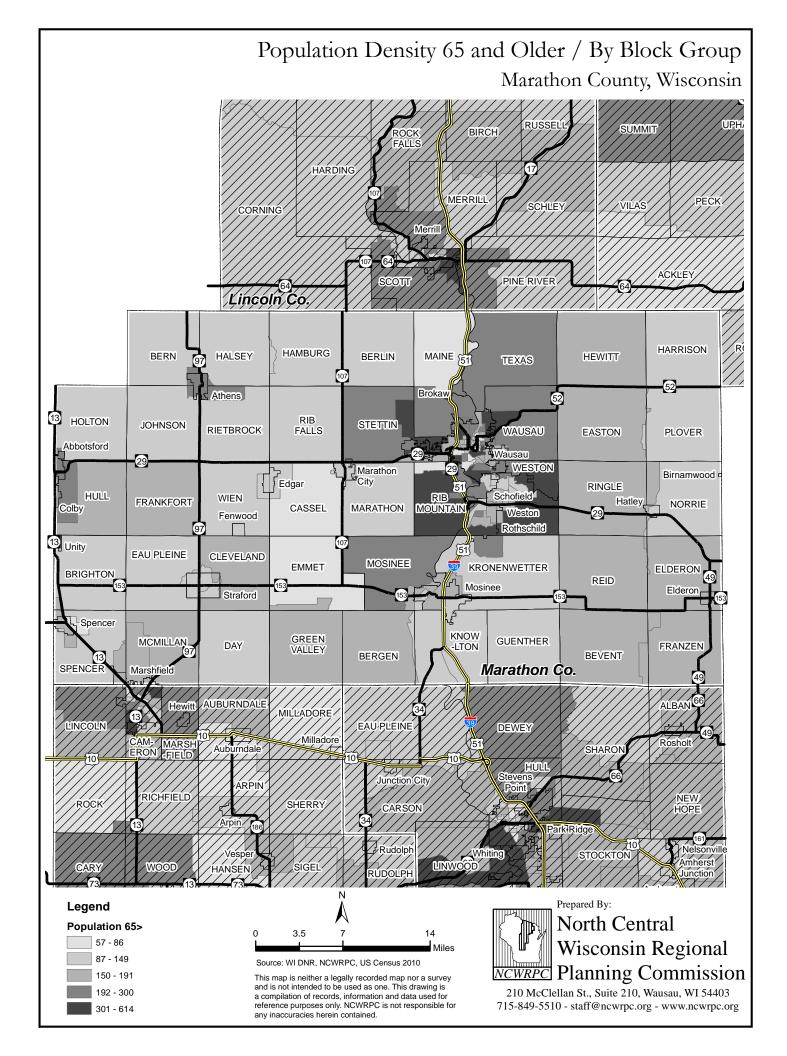
TABLE 1 MARATHON COUNTY PROVIDER INVENTORY	ervice Passenger Service Description Hours of Service Information Funds	<ul> <li>Lialized Various Flexible fixed-route</li> <li>M-F 7:30 am - 4:30 pm;</li> <li>38 vehicles 85.21</li> <li>5311</li> <li>6 sedans 5311</li> <li>6 sedans 5311</li> <li>7:30 am - 4:30 pm;</li> <li>85.21</li> <li>85.21</li> <li>11</li> <li>16 sedans 5311</li> <li>16 sedans 5311</li> <li>10 volunteer driver driver willingness</li> <li>10 volunteer volunteer vans Block Grants</li> </ul>	General public     Fixed-route     M-F 6 am to 6:30 pm:     26 Buses       Specific eligibility     ADA complementary paratransit       for ADA     (curb-to-curb)       paratransit		-van Medical Service varies by provider. Varies N/A MA Assistance or Private Pay
Σ	Passenger Eligibility	Various	General public Specific eligibility for ADA paratransit	Individuals with disabilities	Medical Assistance or Private Pay
	Service Type	Specialized	Public transit	Specialized	Medi-van
	Service Name or Sponsor Name	Marathon County Marathon County Transportation Program (MCTP)	MetroRide (Wausau Area Transit Services- WATS)	Opportunity of North Central Wisconsin, Inc.	Private

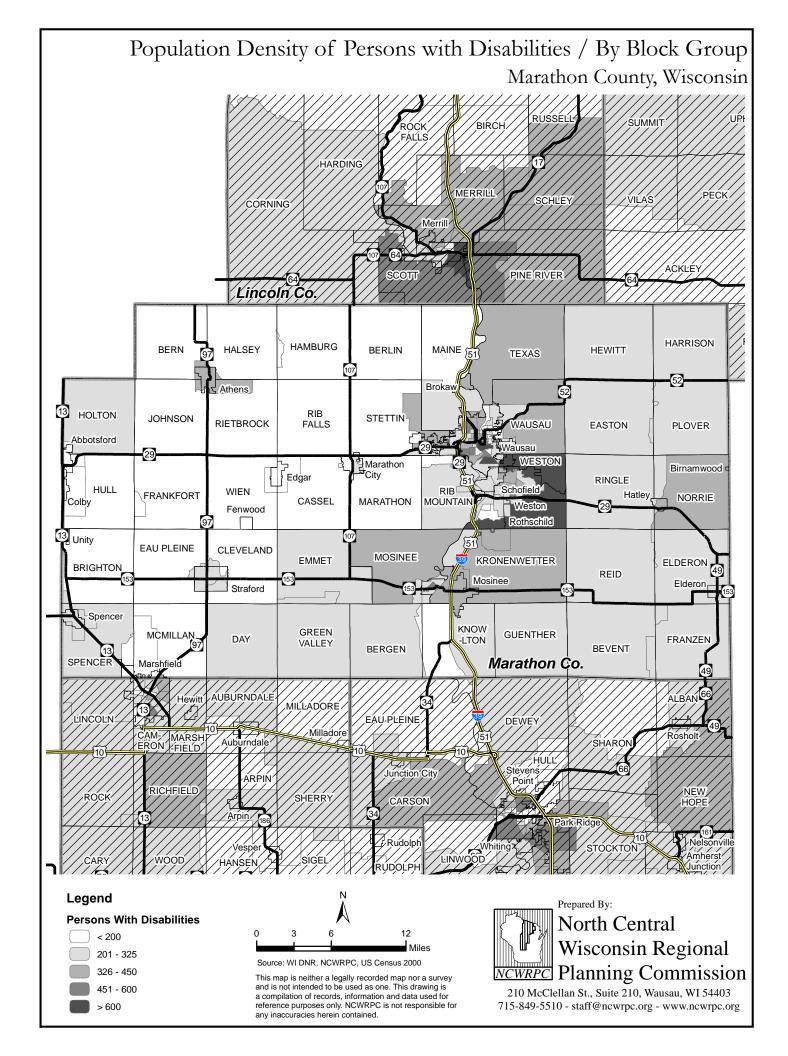
# MARATHON COLINITY PROVIDER INVENTORY д 1

APPENDIX E

Demographic Information







APPENDIX F

TCC Meeting Documentation



# MARATHON COUNTY TRANSPORTATION COORDINATING COMMITTEE AGENDA

NOVEMBER 21, 2013 2:30 p.m.

#### **Conference Room 5** 212 River Drive, Wausau, WI

**Marathon County Mission Statement:** Marathon County Government serves people by leading, coordinating, and providing county, regional, and statewide initiatives. It directly or in cooperation with other public and private partners provides services and creates opportunities that make Marathon County and the surrounding area a preferred place to live, work, visit, and do business. (Last updated: 12/20/05)

Purpose/Mission Statement: To coordinate the county's specialized transportation.

<u>Members</u>: Joanne Leonard, Chair, Gary Gisselman, Vice-Chair, John Durham, John Robinson, John Bandow, Russell Michalski, Greg Seubert, Peter DeSantis, Mai Ger Moua

- 1. CALL TO ORDER;
- 2. INTRODUCTION OF NEW COMMITTEE MEMBERS;
- 3. PUBLIC COMMENT;
- 4. APPROVE MINUTES OF THE OCTOBER 31, 2013 MEETING;
- 5. POLICY ISSUES DISCUSSION AND COMMITTEE DETERMINATION TO THE HEALTH AND HUMAN SERVICES COMMITTEE FOR ITS CONSIDERATION;
  - A. COORDINATED PUBLIC TRANSIT/HUMAN SERVICES TRANSPORTATION PLAN PRIORITY RANKING;
  - B. CONVENE A JOINT MEETING WITH THE HEALTH AND HUMAN SERVICES COMMITTEE AT 3:00 PM:
    - 1) APPROVE 2014 85.21 GRANT APPLICATION;
- 6. NEXT MEETING TIME, LOCATION, AGENDA ITEMS JANUARY 23, 2014 AT 2:00 PM;
- 7. ADJOURN.

Any person planning to attend this meeting who needs some type of special accommodation in order to participate should call the County Clerk's Office at 715-261-1500 or e-mail infomarathon@mail.co.marathon.wi.us one business day before the meeting.

			SIGN	ED _	/s/ Joanne Leonard
					PRESIDING OFFICER OR DESIGNEE
	848-9361	848-5887	715-387-4175	NOTI	CE POSTED AT COURTHOUSE:
FAXED TO:	Daily Herald	City Pages	Marshfield News		
	Midwest Radio	o Group – 848	-3158	By:	
FAXED BY:				Date:	
FAX DATE/TIME:			p.m.	Time:	a.m/p.m.
FAX DATE/TIME:	۰		a.m./p.m.		

# Marathon County 5-year Transportation Coordination Strategies, 2014 - 2018

S
2
8
ĸ
ايد.
2
0
~
2
5
6
·:El
0

Rank	1	4	E	11	6	10	8		7	9	~	
2		and the second se				10.000						
Simple Average	14/8 = 1.75	35/8 = 4.37	33/8 = 4.12	69/8 = 8.62	60/8 = 7.5	61/8 = 7.625	17/8 = 2.12		53/8 = 6.62	51/8 = 6.5	57/8 = 7.12	49/8 = 6.12
Moua	5	4	5	Ħ	10	6	1		ε	7	∞	9
DeSantis	m	4	2	11	2	7	Ţ		10	σ	9	¤
Seubert	2	∞	12	6	m	11	٢		10	2	9	4**
Michalski	ц	4	2	7	∞	6	κı		10	9	11	5
Bandow	2	6	m	10	11	7	-1		∞	4	6	5
Robinson	1	3	2	0	0	0	0		0	5	0	4
Durham	2	4	m	6	10	11	H		9	Ŋ	8	7
Gisselman												
Leonard	1	2	4	12	13	7	m		6	11	6	10
, source of the second se	contract county-who numan services transfit needs assessment through the Transportation Coordinating Committee (TCC) to identify the extent of the unmet need for transportation.	Improve communications between providers and agencies.	create a comprehensive list of service providers and their capacities (keep up to date / web based).	Explore creating county level mobility manager position.	Encourage Statewide RTA legislation.	Assist WisDOT in changes to Administrative Rules	Optimize level of service and vehicle fleet and expand services to meet needs. Actions: - Apply for 85.21 Grants to maintain and expand the level of transportation service within the County.	- Apply for 5310 Capital Grants to maintain and expand vehicle fleet.	Acquire Cot accessible vehicles.	Develop information and Education Program including possible travel training / travel buddy programs.	Encourage federal / state officials to address program restrictions	Encourage urban area communities to maintain support for transit services.