

LINCOLN COUNTY

2014 - 2018 Locally Developed, Coordinated Public Transit - Human Services Transportation Plan

Facilitated By:
North Central Wisconsin Regional Planning Commission

Lincoln County 2014 - 2018 Public Transit-Human Services Coordinated Transportation Plan

prepared for:

Lincoln County

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

August 21, 2013

This plan was prepared for Lincoln County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION 210 MCCLELLAN STREET, SUITE 210 WAUSAU, WI 54403



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OVERVIEW AND PURPOSE

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation and the requirement continues under the new transportation legislation, MAP-21 (Moving Ahead for Progress in the 21st Century). The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2008 and are due to be updated in 2013.

Under MAP-21, the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the "traditional" 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete and the final report must be submitted prior to December 20, 2013 and will be for grant years 2014 - 2018.

Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;

- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included members of the public, including persons with disabilities.

Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying WisDOT minimum reporting-requirements as identified in the 2013 Locally Developed Transportation Coordination Plans Toolkit published online by the Wisconsin Department of Transportation. The Toolkit can be reviewed at http://www.dot.wisconsin.gov/localgov/transit/toolkit.htm.

OUTLINE OF COORDINATION PLANNING PROCESS

Based on guidance from WisDOT and its experience with development of the 2008 coordination plans, the NCWRPC developed a planning process for the 2013 transportation coordination plans as outlined below:

- I. Plan for Planning
 - A. WisDOT MPO/RPC Planning Conference Briefing
 - B. WisDOT RPC Teleconference/Email Correspondence
 - C. WisDOT 2013 Locally Developed Transportation Coordination Plans Toolkit
 - D. NCWRPC Planning Process Established
- II. County Contact
 - A. WisDOT Email to Key County Officials
 - B. NCWRPC Contact with 2008 "Plan Keeper"
 - 1. Confirm County or Sub-region Level for Plan
 - 2. Date, Time and Location Established
- III. Meeting Participant Invitation List Development
 - A. County Review and Update of 2008 Stakeholder List

- B. County to Identify/Invite Users and Provide Transportation
- IV. Notification of Planning Meeting
 - A. Invitations Distributed to Stakeholder List
 - B. Flyer Provided to County for Posting and Distribution
 - C. Notice Placed in Local Newspaper
- V. Public / Stakeholder Options for Participation / Comment
 - A. Email / U.S. Mail
 - B. Meeting Attendance
- VI. Planning Meeting
 - A. Welcome and Introductions
 - B. Review Background and Purpose of Meeting
 - 1. Coordinated Planning Requirements
 - 2. Map-21 Program Changes
 - C. Identify Needs and Gaps
 - 1. Review Inventory of Services
 - 2. Review Demographic Data
 - 3. Review 2008 Coordinated Plan
 - 4. Brainstorm Needs and Gaps
 - D. Identify Strategies and Actions to Address Needs and Gaps
 - E. Prioritize Strategies and Actions
 - F. Plan Approval
 - G. Wrap-up
 - 1. Confirm "Keeper of the Plan" Designation
 - 2. Meeting Evaluations
- VII. Report Drafting
 - A. NCWRPC Draft Report
 - B. County Review
 - C. Submission of Final to WisDOT

OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATION PLAN

Meeting Format

On August 21, 2013, Lincoln County transportation stakeholders met at the Lincoln County Health and Human Services Building to build their locally developed coordination plan. Meeting documentation is included in APPENDIX A. Approximately 8 transportation stakeholders attended this meeting, including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of MAP-21 background material, county transportation services inventory, county demographic information, and the needs & gaps and coordination strategies sections of the county 2008 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's Coordination Plans Toolkit was provided to give participants additional information and resources on transportation coordination planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service needs & gaps and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting using color-coded dots. Refer to the sections titled Service Gaps and Needs & Strategies to Address Transportation Needs and Gaps in Lincoln County, below, for the outcomes of this session.

Meeting Invitation and Participant Lists

The stakeholder invitation list for the August 21 meeting included 28 individuals, see APPENDIX B. Approximately 8 people attended the planning meeting as follows:

<u>Name</u>	<u>Organization</u>	<u>Role</u>
Joan Myszka	_	Service User - Senior
Charles George	Lincoln Industries	Service Provider
Rich Grenfell	Merrill Transit System	Service Provider
Kathryn Loka	Lincoln Co. Social Services	Service Provider
Mary Banser	Lincoln Co. Social Services	Service Provider
Erin Zastrow	ADRC-CW	Service Provider
Mike Nelson	Lincoln Co. Social Services	Social Services Director
Patrick Richardson	Innovative Services	Private Service Provider

Keeper of the Plan

The Lincoln County Social Services will continue to be the designated keeper of the plan. Mary Banser with the Social Services Department will be the primary staff contact.

Summary of Participant Review

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

ANALYSIS OF SERVICE GAPS AND NEEDS

Assessment of Existing Service

An inventory of what transportation services are currently available in Lincoln County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

Identification of Gaps and Needs

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Lincoln County:

- Growing number of requests for service.
- Increasing need for wheelchair accessibility.
- 7% to 24% increase in trips for persons with disabilities over last 10 years.
- Lack of night and weekend service (esp. non-med. personal trips such as church service). Volunteer driver dependent.
- Supportive living relocation (out of area) due to lack of service.
- Service awareness.
- Developing dispatching technology 1 call center, auto vehicle location, etc.
- Lack of service for rural area.
- Decreasing funding makes it difficult to maintain level of service.

STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2014 through 2018. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may be not be implemented within the fiveyear time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

<u>Lincoln County 5-year Transportation Coordination Strategies, 2014 - 2018</u>

Priority Rank Score

- 1. 19 Look at expanding coordination between agencies and providers.
- 2. 18 Work to increase collaborative efforts.

Actions:

- Information sharing across agencies.
- Expand role of TCC.
- 3. 8 Develop Merrill-Tomahawk service coordination demonstration/pilot project to evaluate needs / useage.
- 4 3 Explore service coordination models.
- 5. Maintain existing services through support of program operations (inc. administrative/transportation coordinator position(s), driver salaries, volunteer reimbursements, equipment, supplies and training), 3rd party contracts, maintenance, repair and scheduled replacement of vehicle fleet as appropriate.

Actions:

- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the County.
- Continue to apply for 53.10 Capital Grants to maintain and expand the County's vehicle fleet.
- 5. 0 Maintain support for volunteer driver program.

Actions:

- Apply for 85.21 Grants to expand and maintain the volunteer driver program within the County.

5. 0 Implement 1-Call-Center Dispatching

UPDATING / AMENDING THE COORDINATION PLAN

The coordination plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

<u>APPROVAL OF 2014 - 2018 LINCOLN COUNTY TRANSPORTATION</u> COORDINATION PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Charles George, seconded by Mary Banser, the 2014 - 2018 Lincoln County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.



APPENDIX A

Meeting Documentation

NCWRPC - Lincoln County Coordinated Public Transit - Human Services Transportation Plan Development Meeting - 08/21/13

NAME	NAME REPRESENTING	
Johnson Myszka		
Charles George	Lincoh Industries	RPOVIDEN
RICH GRENGELL	MERRICC TRANSIT SYST	PROVIDER.
Kathryn Loka	Social Services	Provider
May Bonser	Locial Seruces	Promider
ErinZastrow	ADRC-CW	Provider
Mite Nelson	Social Services	Acovider
PATRICK RICHARDASIN	My INNOUNTING SERVICES	

LINCOLN COUNTY

2013 LOCALLY DEVELOPED COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN MEETING

AUGUST 21, 2013

AGENDA

- I. WELCOME AND INTRODUCTIONS
- II. PURPOSE OF MEETING and BACKGROUND
- III. IDENTIFICATION OF SERVICE NEEDS AND GAPS
 - A. Review of Demographic Data
 - B. Review of Service Inventory
- IV. IDENTIFICATION AND PRIORITIZATION* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS
 - * Based on consideration of resources, time and feasibility.
- V. WRAP-UP
 - A. Plan Approval
 - B. Meeting Evaluation

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

http://www.dot.wisconsin.gov/localgov/coordination/index.htm

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Telephone: (715) 849-5510 Fax: (715) 849-5110 Web Page: www.ncwrpc.org Email: staff@ncwrpc.org



SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

MEMORANDUM

DATE:

July 31, 2013

TO:

Parties with interest in Human Services Transportation in Lincoln County ダブユ

FROM:

Darryl L. Landeau, AICP

RE:

Invitation to Meeting

NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE:

August 21, 2013

TIME:

10:00 AM to 12:00 Noon

LOCATION:

3rd Floor Conference Room (Rm 350)

Health & Human Services Building 607 N. Sales Street, Merrill WI 54452

Enter thru Main Entrance & Check-in at Social Services Front Desk

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Lincoln County on Wednesday, August 21 beginning at 10:00 A.M. meeting will take place at the Lincoln County Health & Human Services Building in Room 350, 3rd Floor Conference Room, 607 N. Sales Street in Merrill. This meeting will include an assessment of human services transportation needs and gaps within Lincoln County and identification of strategies to address these issues with emphasis on improving service coordination. Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.

If you have questions regarding this meeting, please contact me at dlandeau@ncwrpc.org or 715-849-5510 extension 308. If you need transportation assistance to this meeting or other accommodations, please contact the Lincoln County Social Services Dept. at 715-536-6200.

BACKGROUND ON MEETING

The Moving Ahead for Progress in the 21rst Century (MAP-21), federal surface transportation program, requires applicants for the Elderly and Disabled Transportation Program (5310) grants, including the former "New Freedom" type projects as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with MAP-21 requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Lincoln County.

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LINCOLN COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



PLEASE ATTEND...

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Lincoln County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Lincoln County.

DATE:

August 21, 2013

TIME:

10:00 AM

LOCATION: 3rd Floor Conference Room (Rm 350)

Health & Human Services Building

607 N. Sales Street, Merrill WI 54452

Enter thru Main Entrance & Check-in @ Social Services Front Desk

For transportation assistance or other accommodations, please contact the Lincoln County Social Services Dept. at 715-536-6200.

Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.

For information about the meeting contact NCWRPC at 715-849-5510 or email staff@ncwrpc.org.

NOTICE OF ELDERLY AND DISABLED TRANSPORTATION PUBLIC MEETING

A county meeting will be held on Wednesday, August 21 beginning at 10:00 am at the Health and Human Services building 3rd Floor Conference Room, 607 N. Sales Street, Merrill to assess transportation programs fo rthe elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Lincoln county's Coordinated Public Transit-Human services Transportation Plan as required under federal and state regulations.

The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordingating the meeting on behalf of WisDOT and the County. Those persons unable to attend the meeting and would like to submit comments in advance may send them to NCWRPC, 210 McClellan St. Ste. 210, Wausau, WI 54403 or email to staff@ncwrpc.org.

Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact the Lincoln County Social Services Dept. at 715-536-6200. The meeting location is accessible.

APPENDIX B

Meeting Invitation List

ADRC Erin Zastrow 607 N. Sales St., Ste. 206 Merrill, WI 54452

Randy Scholz Lincoln County Administrator 801 N. Sales St., Ste. 205 Merrill, WI 54452

Jeff Sargent North Central CAP 2111 8th St. S., Ste. 102 Wisconsin Rapids, WI 54494

Rene Daniels, Executive Director North Central Wisconsin WDA 3118 Post Rd., Ste. A Stevens Point, WI 54481

Richard Grenfell Merrill-Go-Round Transit System 1004 East First Street Merrill, WI 54452

Tomahawk Bus Service, Inc. 1801 Kaphaem Road Tomahawk, WI 54487

Golden Living Center 720 East King Road Tomahawk, WI 54487

Riverview Rehab. & Care Center 428 North Sixth Street Tomahawk, WI 54487

Div. of Vocational Rehab. 364 Grand Ave Wausau, WI 54403

Jamie Christianson-Fawcett DHS N. Regional Office 2187 N. Stevens St. Ste C Rhinelander, WI 54501 Lincoln Co. Social Services Michael Nelson, Director 607 N. Sales St., Ste. 202 Merrill, WI 54452

Lincoln Co. Veterans Service Richard Wolf 801 N. Sales St., Ste 104 Merrill, WI 54452

Linda Larson-Schlitz DWD-Disability Navigator 364 Grand Avenue Wausau, WI 54403

Lisa Gervais Pinecrest Nursing Home 2100 E. 6th Street Merrill, WI 54452

Bell Towers Residence 1500 O'Day Street Merrill, WI 54452

Wendorf Bus Service N760 County Highway W Merrill, WI 54452

Abby Vans W5621 Todd Rd Neillsville, WI 54456

Charles George Lincoln Industries 912 Memorial Dr Merrill, WI 54452

Robert Lussow Lincoln County Board Chair W6275 Camp Rice Point Rd Tomahawk, WI 54487

Midstate Ind. Living Consultants 3262 Church St., Ste. 1 Stevens Point, WI 54481 Ralph Peterson Bus Service W4550 Co. Rd. G Merrill, WI 54452

Marathon County Job Center 364 Grand Ave Wausau, WI 54403

Julie Thompson Tomahawk Senior Center 113 S. Tomahawk Ave. Tomahawk, WI 54487

Lincoln County ARC, Inc. P.O. Box 143 Merrill, WI 54452

Paula Pleski Transportation Consumer N2275 Corning Road Merrill, WI 54452

Beyrnelle Manthei Transportation Consumer 2301 W. Jackson #58 Merrill, WI 54452

Joanne Myszka Transportation Consumer 711 E. 1st Street Merrill, WI 54452

Carrie Porter GWAAR 1414 MacArthur Rd., Ste A Madison WI 53704

APPENDIX C

Meeting Evaluation Forms

County/Region:	Lincoln
Date:	80113
Facilitator(s):	

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations	①	2	3	4	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human	1	(3)	3	4	5	6
3.	services transportation coordination. Participants at the meeting were from a broad stakeholder group.	1	(2)	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5.	The county/region has a working	1	(2)	3	4	5	. 6
6.	coordination team. The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	$\stackrel{3}{\hookrightarrow}$	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	(3)	4	5	6
9.	Facilitator Questions Facilitator was knowledgeable about the	$\bigcirc)$	2	3	4	5	6
10.	meeting process. The information was presented in a clear, logical format.	<u></u>	2	3	4	5	6
10	0. The time allotted for the meeting was:	too r	nuch	about	right	not enoug	h

11. List three key points/issues presented during the meeting that were the most valuable or useful.

- 12. List any information or meeting content you felt was omitted or needed further clarification.
- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

County/Region:	Lineolso-Morriel
Date:	8-21-13
Facilitator(s):	•

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
	General Meeting Questions		_				
1.	The information covered in the group discussions, examples and explanations	1	2	3 (4)	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human	1	2	3	4	5	6
3.	services transportation coordination. Participants at the meeting were from a broad stakeholder group.	1	$\binom{2}{2}$	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5.	The county/region has a working coordination team.	1	$\left(2\right)$	3	4	5	6
6.	The 2008 Coordination plan has been	1	(2)	3	4	5	6
7.	implemented. Developing the prioritized action plan was	1	2	$\binom{3}{3}$	4	5	6
8.	meaningful and valuable. I feel the coordination process in the county/region will be improved based on the assessment, action plan and	1	2	3	4	5	6
	implementation strategies. Facilitator Questions						
9.	Facilitator was knowledgeable about the	1	(2)	3	4	5	6
10.	meeting process. The information was presented in a clear, logical format.	1	2	3	4	5	6
10). The time allotted for the meeting was:	too	much	(about r	right)	not enough	1

- 11. List three key points/issues presented during the meeting that were the most valuable or useful.
- 12. List any information or meeting content you felt was omitted or needed further clarification.
- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

Dat Fac	unty/Region: e: silitator(s): structions: For each item below, please	deaus	numbe	r/respo	nse tha	it best	
e>	presses your opinion.						
	v	Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations	1	2	3	4	5	6
	was understandable. The meeting provided a good forum for communication about public/human	1	2	3	4	5	6
	services transportation coordination. Participants at the meeting were from a	1	$\binom{2}{2}$	3	4	5	6
	broad stakeholder group. The county/region's prioritized action plan	1	2	3	4	5	6
	is comprehensive and realistic. The county/region has a working	1	2	3	(4)) 5	6
	coordination team. The 2008 Coordination plan has been	1	2	3	4	5	6
	implemented. Developing the prioritized action plan was	1	2	3	4	5	6
	meaningful and valuable. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
	Facilitator Questions Facilitator was knowledgeable about the	$\binom{1}{1}$	2	3	4	5	6
Э.	meeting process. The information was presented in a clear, logical format.	1	(2)	3	4	5	6
10	D. The time allotted for the meeting was:	too	much	about	right	not enoug	h
	1. List three key points/issues presented during	g the meetin	g that wer				

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

12. List any information or meeting content you felt was omitted or needed further clarification.

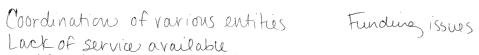
14. Other comments.

County/Region:	Lincoln Co.
Date:	9-21-13
Facilitator(s):	Darryl Candeau

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations	1	2	(3)	4	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human	1	2	3	4	5	6
3.	services transportation coordination. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan	1	2	3	4	5	6
5.	is comprehensive and realistic. The county/region has a working coordination team.	1	2	3	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and	1	2	(3)	4	5	6
	implementation strategies. Facilitator Questions						
9.	Facilitator was knowledgeable about the	1	2	3	4	5	6
10.	meeting process. The information was presented in a clear, logical format.	1	2	3	4	5	6
10	D. The time allotted for the meeting was:	too n	nuch (about	right	not enough	l

11. List three key points/issues presented during the meeting that were the most valuable or useful.



- 12. List any information or meeting content you felt was omitted or needed further clarification.
- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

County/Region:	
Date:	8-21-13
Facilitator(s):	

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
	General Meeting Questions			***************************************			
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	(5)	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	(4)	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4 .	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	2	(3)	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	(4)	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
9.	Facilitator Questions Facilitator was knowledgeable about the	1	2	3	4	<u>(5)</u>	6
10.	meeting process. The information was presented in a clear, logical format.	1	2	3	4	(5)	6
10	0. The time allotted for the meeting was:	too n	nuch	about	right>	not enoug	h

11. List three key points/issues presented during the meeting that were the most valuable or useful.

Coordination Identification - Coordinatio -

- 12. List any information or meeting content you felt was omitted or needed further clarification.
- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

County/Region:	Lincoln
Date:	8-21-13
Facilitator(s):	P. H.

Instructions: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations	1	2	3	4	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human	1	2	3	4	5	6
3.	services transportation coordination. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The 2008 Coordination plan has been	1	(2)	3	4	5	6
7.	implemented. Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
9.	Facilitator Questions Facilitator was knowledgeable about the	1	2	3	(4)	5	6
10.	meeting process. The information was presented in a clear, logical format.	1	2	3	4	5	6
10	D. The time allotted for the meeting was:	too r	nuch	about	right	not enough	

11. List three key points/issues presented during the meeting that were the most valuable or useful.

11. List three key points/issues presented during the meeting that word the more correlations of Services, the get where banding for byck. Increase of handing needed further clarification. Handing needed further clarification.

other area brainstrams,

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability. the yes

14. Other comments.

County/Region:	Lincoln Cty	
Date:	8/21/13	\bigcirc
Facilitator(s):	Daryle	Landean

Instructions: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations	1	2	3	4	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human	1	2	3	4	5	6
3.	services transportation coordination. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2)	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and	1	2) -There	-3)	4	5	6
	implementation strategies.		potentia	" Nere			
9.	Facilitator Questions Facilitator was knowledgeable about the	1	2	3	4	5	6
10.	meeting process. The information was presented in a clear, logical format.	1	2	3	4	5	6
10). The time allotted for the meeting was:	too i	much	about ri	ght	not enough	1

11. List three key points/issues presented during the meeting that were the most valuable or useful.

Needs we presently have to be met,

Programs that we available now

12. List any information or meeting content you felt was omitted or needed further clarification.

- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

APPENDIX D

Lincoln County Provider Inventory

TABLE 1 LINCOLN COUNTY PROVIDER INVENTORY

Service Name or	Service	Passenger	Service Description	Hours of Service	Fleet Information	Use of Federal/
Sponsor Name	Type	Eligibility				State Funds
Lincoln County						
Lincoln County	Specialized	Mentally		MonFri.	Two mini-busses, two passenger	85.21
A.R.C.		disabled		6 – 9:30 a.m. &	vans that hold 7 seated and two	
(Lincoln			routes in	2 – 5:30 p.m.	wheelchair bound passengers, and	
lildustiles)			tile Tollialiawk alea.		one passenger van machous two seated and one wheelchair bound	
					passenger.	
Lincoln County	Specialized	Mentally	Demand response (door-to-	MonFri.	Five 27-passenger busses. Each	85.21
A.R.C.		disabled		7 am - 5 pm	bus holds 24 seated and two	
(Merrill-Go-			All City of Merrill transportation		wheelchair bound passengers.	
Kound)			provided through a purchase- of-service agreement			
Pine Crest	Flexible	Elderly	Flexible route.		Pine Crest has a van that holds two	85.21
Nursing Home	route		Pre-determined destinations in Merrill area		wheelchairs; Lincoln Industries has a	
			מומווו מוממ.		whoolehoir hound appoint of his	
					wheelchair bound passenger; bus	
					company bus that holds 4 wheelchair	
					bound and ZZ seated passengers;	
					transport one wheelchair at a time	
Lincoln County	Volunteer-	Fiderly and	Demand response (door-to-	24 hours a day 7	Private vehicles owned by volunteer	85 21
Social Services	escort	people with	door) by volunteer driver	davs a week if a	drivers.	
(Support Services)		disabilities	escort, serving all of County	driver is available	5	
Lincoln County	Public	Elderly and	Demand response (door-to-	MonFri.	Five 27-passenger busses. Each	85.21
Social Services	Transit	people with	door) in City of Merrill.	7am – 5pm	bus holds 24 seated and two	
(Merrill-Go-Round)		disabilities			wheelchair bound passengers.	
Lincoln County	Specialized	Elderly and	Demand response (door-to-	24 hours a day, 7	Private vehicles owned by volunteer	85.21
Social Services	_	peoplé with	door) by volunteer driver	days a week if a	drivers.	
(Medical Escort)		disabilities	escort, serving all Lincoln	driver is available		
			County residents for medical			
			appointments within Wisconsin.			
Tomahawk Senior	Specialized	Elderly and	Local shopping weekly and	Local every	1 van w/ lift	
Shuttle		people with	Rhinelander shopping one	Wednesday and		
		disabilities	time per month. Supported by	Rhinelander 2 nd		
			local bank.	Tuesday of the		
				month - Call for		
				reservations		

APPENDIX E

Demographic Information

