LINCOLN COUNTY

2014 - 2018
Locally Developed, Coordinated Public Transit - Human Services Transportation Plan

Facilitated By:
North Central Wisconsin Regional Planning Commission
Lincoln County
2014 - 2018
Public Transit-Human Services
Coordinated Transportation Plan

prepared for:
Lincoln County

and
Wisconsin Department of Transportation

by:
North Central Wisconsin Regional Planning Commission

August 21, 2013

This plan was prepared for Lincoln County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION
210 MCCLELLAN STREET, SUITE 210
WAUSAU, WI  54403

Telephone: 715-849-5510    Fax: 715-849-5110    email: staff@ncwrpc.org

www.ncwrpc.org
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OVERVIEW AND PURPOSE

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation and the requirement continues under the new transportation legislation, MAP-21 (Moving Ahead for Progress in the 21st Century). The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2008 and are due to be updated in 2013.

Under MAP-21, the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the “traditional” 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete and the final report must be submitted prior to December 20, 2013 and will be for grant years 2014 - 2018.

Federal Requirements
FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;
• strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and

• priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included members of the public, including persons with disabilities.

**Application to Wisconsin**
Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying WisDOT minimum reporting-requirements as identified in the 2013 Locally Developed Transportation Coordination Plans Toolkit published online by the Wisconsin Department of Transportation. The Toolkit can be reviewed at [http://www.dot.wisconsin.gov/localgov/transit/toolkit.htm](http://www.dot.wisconsin.gov/localgov/transit/toolkit.htm).

**OUTLINE OF COORDINATION PLANNING PROCESS**

Based on guidance from WisDOT and its experience with development of the 2008 coordination plans, the NCWRPC developed a planning process for the 2013 transportation coordination plans as outlined below:

I. Plan for Planning
   A. WisDOT - MPO/RPC Planning Conference Briefing
   B. WisDOT - RPC Teleconference/Email Correspondence
   C. WisDOT 2013 Locally Developed Transportation Coordination Plans Toolkit
   D. NCWRPC Planning Process Established

II. County Contact
   A. WisDOT Email to Key County Officials
   B. NCWRPC Contact with 2008 "Plan Keeper"
      1. Confirm County or Sub-region Level for Plan
      2. Date, Time and Location Established

III. Meeting Participant Invitation List Development
   A. County Review and Update of 2008 Stakeholder List
B. County to Identify/Invite Users and Provide Transportation

IV. Notification of Planning Meeting
   A. Invitations Distributed to Stakeholder List
   B. Flyer Provided to County for Posting and Distribution
   C. Notice Placed in Local Newspaper

V. Public / Stakeholder Options for Participation / Comment
   A. Email / U.S. Mail
   B. Meeting Attendance

VI. Planning Meeting
   A. Welcome and Introductions
   B. Review Background and Purpose of Meeting
      1. Coordinated Planning Requirements
      2. Map-21 Program Changes
   C. Identify Needs and Gaps
      1. Review Inventory of Services
      2. Review Demographic Data
      3. Review 2008 Coordinated Plan
      4. Brainstorm Needs and Gaps
   D. Identify Strategies and Actions to Address Needs and Gaps
   E. Prioritize Strategies and Actions
   F. Plan Approval
   G. Wrap-up
      1. Confirm "Keeper of the Plan" Designation
      2. Meeting Evaluations

VII. Report Drafting
   A. NCWRPC Draft Report
   B. County Review
   C. Submission of Final to WisDOT

OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATION PLAN

Meeting Format
On August 21, 2013, Lincoln County transportation stakeholders met at the Lincoln County Health and Human Services Building to build their locally developed coordination plan. Meeting documentation is included in APPENDIX A. Approximately 8 transportation stakeholders attended this meeting, including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of MAP-21 background material, county transportation services inventory, county demographic information, and the needs & gaps and coordination strategies sections of the county 2008 plan.
The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's Coordination Plans Toolkit was provided to give participants additional information and resources on transportation coordination planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service needs & gaps and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting using color-coded dots. Refer to the sections titled Service Gaps and Needs & Strategies to Address Transportation Needs and Gaps in Lincoln County, below, for the outcomes of this session.

Meeting Invitation and Participant Lists
The stakeholder invitation list for the August 21 meeting included 28 individuals, see APPENDIX B. Approximately 8 people attended the planning meeting as follows:

<table>
<thead>
<tr>
<th>Name</th>
<th>Organization</th>
<th>Role</th>
</tr>
</thead>
<tbody>
<tr>
<td>Joan Myszka</td>
<td>Service User - Senior</td>
<td></td>
</tr>
<tr>
<td>Charles George</td>
<td>Lincoln Industries</td>
<td>Service Provider</td>
</tr>
<tr>
<td>Rich Grenfell</td>
<td>Merrill Transit System</td>
<td>Service Provider</td>
</tr>
<tr>
<td>Kathryn Loka</td>
<td>Lincoln Co. Social Services</td>
<td>Service Provider</td>
</tr>
<tr>
<td>Mary Banser</td>
<td>Lincoln Co. Social Services</td>
<td>Service Provider</td>
</tr>
<tr>
<td>Erin Zastrow</td>
<td>ADRC-CW</td>
<td>Service Provider</td>
</tr>
<tr>
<td>Mike Nelson</td>
<td>Lincoln Co. Social Services</td>
<td>Social Services Director</td>
</tr>
<tr>
<td>Patrick Richardson</td>
<td>Innovative Services</td>
<td>Private Service Provider</td>
</tr>
</tbody>
</table>

Keeper of the Plan
The Lincoln County Social Services will continue to be the designated keeper of the plan. Mary Banser with the Social Services Department will be the primary staff contact.

Summary of Participant Review
The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.
ANALYSIS OF SERVICE GAPS AND NEEDS

Assessment of Existing Service
An inventory of what transportation services are currently available in Lincoln County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

Demographic Information
The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

Identification of Gaps and Needs
Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Lincoln County:

- Growing number of requests for service.
- Increasing need for wheelchair accessibility.
- 7% to 24% increase in trips for persons with disabilities over last 10 years.
- Lack of night and weekend service (esp. non-med. personal trips such as church service). Volunteer driver dependent.
- Supportive living relocation (out of area) due to lack of service.
- Service awareness.
- Developing dispatching technology - 1 call center, auto vehicle location, etc.
- Lack of service for rural area.
- Decreasing funding makes it difficult to maintain level of service.
STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2014 through 2018. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may be not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

**Lincoln County 5-year Transportation Coordination Strategies, 2014 - 2018**

<table>
<thead>
<tr>
<th>Priority Rank</th>
<th>Score</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>19</td>
<td>Look at expanding coordination between agencies and providers.</td>
</tr>
<tr>
<td>2.</td>
<td>18</td>
<td>Work to increase collaborative efforts.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Actions:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Information sharing across agencies.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Expand role of TCC.</td>
</tr>
<tr>
<td>3.</td>
<td>8</td>
<td>Develop Merrill-Tomahawk service coordination demonstration/pilot project to evaluate needs / usage.</td>
</tr>
<tr>
<td>4.</td>
<td>3</td>
<td>Explore service coordination models.</td>
</tr>
<tr>
<td>5.</td>
<td>0</td>
<td>Maintain existing services through support of program operations (inc. administrative/transportation coordinator position(s), driver salaries, volunteer reimbursements, equipment, supplies and training), 3rd party contracts, maintenance, repair and scheduled replacement of vehicle fleet as appropriate.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Actions:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the County.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Continue to apply for 53.10 Capital Grants to maintain and expand the County's vehicle fleet.</td>
</tr>
<tr>
<td>5.</td>
<td>0</td>
<td>Maintain support for volunteer driver program.</td>
</tr>
</tbody>
</table>
Actions:

- Apply for 85.21 Grants to expand and maintain the volunteer driver program within the County.

5. 0 Implement 1-Call-Center Dispatching

**UPDATING / AMENDING THE COORDINATION PLAN**

The coordination plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

**APPROVAL OF 2014 - 2018 LINCOLN COUNTY TRANSPORTATION COORDINATION PLAN**

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Charles George, seconded by Mary Banser, the 2014 - 2018 Lincoln County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.
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<table>
<thead>
<tr>
<th>NAME</th>
<th>REPRESENTING</th>
<th>ROLE (Service Provider, User, etc.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Joanna Myazka</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charles George</td>
<td>Lincoln Industries</td>
<td>Provider</td>
</tr>
<tr>
<td>Rich Grenfell</td>
<td>Merrill Transit Syst.</td>
<td>Provider</td>
</tr>
<tr>
<td>Kathryn Loka</td>
<td>Social Services</td>
<td>Provider</td>
</tr>
<tr>
<td>Mary Benson</td>
<td>Social Services</td>
<td>Provider</td>
</tr>
<tr>
<td>Erin Zastrow</td>
<td>ADRE-CU</td>
<td>Provider</td>
</tr>
<tr>
<td>Mike Nelson</td>
<td>Social Services</td>
<td>Provider</td>
</tr>
<tr>
<td>Patrick Robinson</td>
<td>My Innovative Services</td>
<td>Provider</td>
</tr>
</tbody>
</table>
LINCOLN COUNTY

2013 LOCALLY DEVELOPED COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN MEETING

AUGUST 21, 2013

AGENDA

I. WELCOME AND INTRODUCTIONS

II. PURPOSE OF MEETING and BACKGROUND

III. IDENTIFICATION OF SERVICE NEEDS AND GAPS
   A. Review of Demographic Data
   B. Review of Service Inventory

IV. IDENTIFICATION AND PRIORITIZATION* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS
   * Based on consideration of resources, time and feasibility.

V. WRAP-UP
   A. Plan Approval
   B. Meeting Evaluation

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

MEMORANDUM

DATE: July 31, 2013
TO: Parties with interest in Human Services Transportation in Lincoln County
FROM: Darryl L. Landau, AICP
RE: Invitation to Meeting

NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE: August 21, 2013
TIME: 10:00 AM to 12:00 Noon
LOCATION: 3rd Floor Conference Room (Rm 350)
Health & Human Services Building
607 N. Sales Street, Merrill WI 54452
Enter thru Main Entrance & Check-in at Social Services Front Desk

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Lincoln County on Wednesday, August 21 beginning at 10:00 A.M. The meeting will take place at the Lincoln County Health & Human Services Building in Room 350, 3rd Floor Conference Room, 607 N. Sales Street in Merrill. This meeting will include an assessment of human services transportation needs and gaps within Lincoln County and identification of strategies to address these issues with emphasis on improving service coordination. **Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.**

If you have questions regarding this meeting, please contact me at dlandeau@ncwrpc.org or 715-849-5510 extension 308. If you need transportation assistance to this meeting or other accommodations, please contact the Lincoln County Social Services Dept. at 715-536-6200.

BACKGROUND ON MEETING

The Moving Ahead for Progress in the 21st Century (MAP-21), federal surface transportation program, requires applicants for the Elderly and Disabled Transportation Program (5310) grants, including the former "New Freedom" type projects as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with MAP-21 requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Lincoln County.
LINCOLN COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING

PLEASE ATTEND...

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Lincoln County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Lincoln County.

DATE: August 21, 2013
TIME: 10:00 AM
LOCATION: 3rd Floor Conference Room (Rm 350)
Health & Human Services Building
607 N. Sales Street, Merrill WI 54452
Enter thru Main Entrance & Check-in @ Social Services Front Desk

For transportation assistance or other accommodations, please contact the Lincoln County Social Services Dept. at 715-536-6200.

Written comments may be submitted to: NCWRPC, 210 McClellan St.
Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.
For information about the meeting contact NCWRPC at 715-849-5510 or email staff@ncwrpc.org.
NOTICE OF ELDERLY AND DISABLED TRANSPORTATION PUBLIC MEETING

A county meeting will be held on Wednesday, August 21 beginning at 10:00 am at the Health and Human Services building 3rd Floor Conference Room, 607 N. Sales Street, Merrill to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Lincoln county’s Coordinated Public Transit-Human services Transportation Plan as required under federal and state regulations.

The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the County. Those persons unable to attend the meeting and who would like to submit comments in advance may send them to NCWRPC, 210 McClellan St. Ste. 210, Wausau, WI 54403 or email to staff@ncwrpc.org.

Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact the Lincoln County Social Services Dept. at 715-536-6200. The meeting location is accessible.
APPENDIX B

Meeting Invitation List
ADRC
Erin Zastrow
607 N. Sales St., Ste. 206
Merrill, WI 54452

Lincoln Co. Social Services
Michael Nelson, Director
607 N. Sales St., Ste. 202
Merrill, WI 54452

Ralph Peterson Bus Service
W4550 Co. Rd. G
Merrill, WI 54452

Randy Scholz
Lincoln County Administrator
801 N. Sales St., Ste. 205
Merrill, WI 54452

Lincoln Co. Veterans Service
Richard Wolf
801 N. Sales St., Ste 104
Merrill, WI 54452

Marathon County Job Center
364 Grand Ave
Wausau, WI 54403

Jeff Sargent
North Central CAP
2111 8th St. S., Ste. 102
Wisconsin Rapids, WI 54494

Linda Larson-Schultz
DWD-Disability Navigator
364 Grand Avenue
Wausau, WI 54403

Julie Thompson
Tomahawk Senior Center
113 S. Tomahawk Ave.
Tomahawk, WI 54487

Rene Daniels, Executive Director
North Central Wisconsin WDA
3118 Post Rd., Ste. A
Stevens Point, WI 54481

Lisa Gervais
Pinecrest Nursing Home
2100 E. 6th Street
Merrill, WI 54452

Lincoln County ARC, Inc.
P.O. Box 143
Merrill, WI 54452

Richard Grenfell
Merrill-Go-Round Transit System
1004 East First Street
Merrill, WI 54452

Bell Towers Residence
1500 O’Day Street
Merrill, WI 54452

Paula Pleski
Transportation Consumer
N2275 Corning Road
Merrill, WI 54452

Tomahawk Bus Service, Inc.
1801 Kaphaem Road
Tomahawk, WI 54487

Wendorf Bus Service
N760 County Highway W
Merrill, WI 54452

Beyrnelle Manthei
Transportation Consumer
2301 W. Jackson #58
Merrill, WI 54452

Golden Living Center
720 East King Road
Tomahawk, WI 54487

Abby Vans
W5621 Todd Rd
Neillsville, WI 54456

Joanne Myszka
Transportation Consumer
711 E. 1st Street
Merrill, WI 54452

Riverview Rehab. & Care Center
428 North Sixth Street
Tomahawk, WI 54487

Charles George
Lincoln Industries
912 Memorial Dr
Merrill, WI 54452

Carrie Porter
GWAAR
1414 MacArthur Rd., Ste A
Madison WI 53704

Div. of Vocational Rehab.
364 Grand Ave
Wausau, WI 54403

Robert Lussow
Lincoln County Board Chair
W6275 Camp Rice Point Rd
Tomahawk, WI 54487

Jamie Christianson-Fawcett
DHS N. Regional Office
2187 N. Stevens St. Ste C
Rhinelander, WI 54501

Midstate Ind. Living Consultants
3262 Church St., Ste. 1
Stevens Point, WI 54481
APPENDIX C

Meeting Evaluation Forms
Meeting Evaluation Form

County/Region: [Luwow]
Date: [8/11/83]
Facilitator(s): [ ]

Instructions: For each item below, please circle the number/response that best expresses your opinion.

<table>
<thead>
<tr>
<th>General Meeting Questions</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Strongly Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The information covered in the group discussions, examples and explanations was understandable.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>2. The meeting provided a good forum for communication about public/human services transportation coordination.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>3. Participants at the meeting were from a broad stakeholder group.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4. The county/region's prioritized action plan is comprehensive and realistic.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>5. The county/region has a working coordination team.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>6. The 2008 Coordination plan has been implemented.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>7. Developing the prioritized action plan was meaningful and valuable.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Facilitator Questions</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Strongly Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>9. Facilitator was knowledgeable about the meeting process.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>10. The information was presented in a clear, logical format.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

10. The time allotted for the meeting was: too much [ ] about right [ ] not enough [ ]

11. List three key points/issues presented during the meeting that were the most valuable or useful.

- [ ]
- [ ]
- [ ]

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.
# Meeting Evaluation Form

**County/Region:** Lincoln-Water

**Date:** 8-21-13

**Facilitator(s):**

**Instructions:** For each item below, please circle the number/response that best expresses your opinion.

<table>
<thead>
<tr>
<th>General Meeting Questions</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Strongly Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The information covered in the group discussions, examples</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>and explanations was understandable.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. The meeting provided a good forum for communication about</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>public/human services transportation coordination.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Participants at the meeting were from a broad stakeholder</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>group.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. The county/region's prioritized action plan is</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>comprehensive and realistic.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. The county/region has a working coordination team.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>6. The 2008 Coordination plan has been implemented.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>7. Developing the prioritized action plan was</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>meaningful and valuable.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. I feel the coordination process in the county/region will</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>be improved based on the assessment, action plan and</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>implementation strategies.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Facilitator Questions**

| 9. Facilitator was knowledgeable about the meeting process.    | 1              | 2     | 3                  | 4          | 5          | 6          |
| 10. The information was presented in a clear, logical format.  | 1              | 2     | 3                  | 4          | 5          | 6          |

10. The time allotted for the meeting was: too much, about right, not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.
Meeting Evaluation Form

County/Region: Lincoln County  
Date: 2/12/12  
Facilitator(s): Sarah Landauer

Instructions: For each item below, please circle the number/response that best expresses your opinion.

<table>
<thead>
<tr>
<th>General Meeting Questions</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Strongly Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The information covered in the group discussions, examples and explanations was</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>understandable.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. The meeting provided a good forum for communication about public/human services</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>transportation coordination.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Participants at the meeting were from a broad stakeholder group.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4. The county/region’s prioritized action plan is comprehensive and realistic.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>5. The county/region has a working coordination team.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>6. The 2008 Coordination plan has been implemented.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>7. Developing the prioritized action plan was meaningful and valuable.</td>
<td>1</td>
<td>2</td>
<td>3</td>
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<tr>
<td>8. I feel the coordination process in the county/region will be improved based on</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>the assessment, action plan and implementation strategies.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Facilitator Questions

9. Facilitator was knowledgeable about the meeting process.                                | 1              | 2     | 3                 | 4          | 5          | 6          |

10. The information was presented in a clear, logical format.                              | 1              | 2     | 3                 | 4          | 5          | 6          |

10. The time allotted for the meeting was: too much, about right, not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

   Info Sharing + Idea Sharing across Agencies
   Hearing others identify gaps strengths + ideas
   Solutions

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.
Meeting Evaluation Form

| County/Region: | Lincoln Co. |
| Date: | 9-31-19 |
| Facilitator(s): | Darryl Landes |

Instructions: For each item below, please circle the number/response that best expresses your opinion.

<table>
<thead>
<tr>
<th>General Meeting Questions</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The information covered in the group discussions, examples and explanations was understandable.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>2. The meeting provided a good forum for communication about public/human services transportation coordination.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>3. Participants at the meeting were from a broad stakeholder group.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>4. The county/region's prioritized action plan is comprehensive and realistic.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>5. The county/region has a working coordination team.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>6. The 2008 Coordination plan has been implemented.</td>
<td>1</td>
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<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>7. Developing the prioritized action plan was meaningful and valuable.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>

Facilitator Questions

<table>
<thead>
<tr>
<th>Facilitator Questions</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>9. Facilitator was knowledgeable about the meeting process.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>10. The information was presented in a clear, logical format.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

   - Coordination of various entities
   - Funding issues
   - Lack of service available

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.
Meeting Evaluation Form

Instructions: For each item below, please circle the number/response that best expresses your opinion.

<table>
<thead>
<tr>
<th>General Meeting Questions</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Strongly Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The information covered in the group discussions, examples and explanations was understandable.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4 (5)</td>
</tr>
<tr>
<td>2. The meeting provided a good forum for communication about public/human services transportation coordination.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>3. Participants at the meeting were from a broad stakeholder group.</td>
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<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4. The county/region's prioritized action plan is comprehensive and realistic.</td>
<td>1</td>
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<td>3</td>
<td>4</td>
</tr>
<tr>
<td>5. The county/region has a working coordination team.</td>
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<td>6. The 2008 Coordination plan has been implemented.</td>
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<tr>
<td>7. Developing the prioritized action plan was meaningful and valuable.</td>
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<tr>
<td>8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.</td>
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<td>4</td>
</tr>
</tbody>
</table>

Facilitator Questions

| 9. Facilitator was knowledgeable about the meeting process. | 1 | 2 | 3 | 4 | 5 | 6 |
| 10. The information was presented in a clear, logical format. | 1 | 2 | 3 | 4 | 5 | 6 |

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

Coordination Identification Coordination

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.
Meeting Evaluation Form

County/Region: Lincoln Date: 8-21-13 Facilitator(s): P.H.

Instructions: For each item below, please circle the number/response that best expresses your opinion.

<table>
<thead>
<tr>
<th>General Meeting Questions</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Strongly Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The information covered in the group discussions, examples and explanations was</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>2. The meeting provided a good forum for communication about public/human services</td>
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<tr>
<td>3. Participants at the meeting were from a broad stakeholder group.</td>
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<td>3</td>
<td>4</td>
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<tr>
<td>4. The county/region's prioritized action plan is comprehensive and realistic.</td>
<td>1</td>
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<td>4</td>
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<td>5. The county/region has a working coordination team.</td>
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<td>6. The 2008 Coordination plan has been implemented.</td>
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<td>8. I feel the coordination process in the county/region will be improved based on the</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>9. Facilitator was knowledgeable about the meeting process.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>10. The information was presented in a clear, logical format.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

10. The time allotted for the meeting was: too much about right not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

   coordinating of services, to get more bang for buck. Increased of handicap needed. Other area brainstroms.

12. List any information or meeting content you felt was omitted or needed further clarification.

   transportation

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

   yes

14. Other comments.
Meeting Evaluation Form

County/Region: Lincoln City
Date: 9/28/13
Facilitator(s): Marjorie Henderson

Instructions: For each item below, please circle the number/response that best expresses your opinion.

<table>
<thead>
<tr>
<th>General Meeting Questions</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Strongly Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The information covered in the group discussions, examples and explanations was understandable.</td>
<td>1 2</td>
<td>3 4</td>
<td>5 6</td>
<td></td>
</tr>
<tr>
<td>2. The meeting provided a good forum for communication about public/human services transportation coordination.</td>
<td>1 2</td>
<td>3 4</td>
<td>5 6</td>
<td></td>
</tr>
<tr>
<td>3. Participants at the meeting were from a broad stakeholder group.</td>
<td>1 2</td>
<td>3 4</td>
<td>5 6</td>
<td></td>
</tr>
<tr>
<td>4. The county/region's prioritized action plan is comprehensive and realistic.</td>
<td>1 2</td>
<td>3 4</td>
<td>5 6</td>
<td></td>
</tr>
<tr>
<td>5. The county/region has a working coordination team.</td>
<td>1 2</td>
<td>3 4</td>
<td>5 6</td>
<td></td>
</tr>
<tr>
<td>6. The 2008 Coordination plan has been implemented.</td>
<td>1 2 3</td>
<td>4 5</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>7. Developing the prioritized action plan was meaningful and valuable.</td>
<td>1 2 3</td>
<td>4 5</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.</td>
<td>1 2 3</td>
<td>4 5</td>
<td>6</td>
<td></td>
</tr>
</tbody>
</table>

Facilitator Questions

9. Facilitator was knowledgeable about the meeting process.                               | 1 2            | 3 4   | 5 6               |            |
10. The information was presented in a clear, logical format.                             | 1 2            | 3 4   | 5 6               |            |

10. The time allotted for the meeting was:                                                 | too much       | about right | not enough      |

11. List three key points/issues presented during the meeting that were the most valuable or useful.

   Needs we presently have to be met, programs that are available now.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.
<table>
<thead>
<tr>
<th>Service Name or Sponsor Name</th>
<th>Service Type</th>
<th>Passenger Eligibility</th>
<th>Service Description</th>
<th>Hours of Service</th>
<th>Fleet Information</th>
<th>Use of Federal/ State Funds</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lincoln County A.R.C.</td>
<td>Specialized</td>
<td>Specialized</td>
<td>Demand response (door-to-door) in rural Merrill area and both rural and in-city routes in the Tomahawk area.</td>
<td>Mon.-Fri. 6 – 9:30 a.m. &amp; 2 – 5:30 p.m.</td>
<td>Two mini-busses, two passenger vans that hold 7 seated and two wheelchair bound passengers, and one passenger van that holds two seated and one wheelchair bound passenger.</td>
<td>85.21</td>
</tr>
<tr>
<td>(Lincoln Industries)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lincoln County A.R.C.</td>
<td>Specialized</td>
<td>Specialized</td>
<td>Demand response (door-to-door). All City of Merrill transportation provided through a purchase-of-service agreement</td>
<td>Mon.-Fri. 7 am - 5 pm</td>
<td>Five 27-passenger busses. Each bus holds 24 seated and two wheelchair bound passengers.</td>
<td>85.21</td>
</tr>
<tr>
<td>(Merrill-Go-Round)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pine Crest Nursing Home</td>
<td>Flexible</td>
<td>Elderly</td>
<td>Flexible route. Pre-determined destinations in Merrill area.</td>
<td></td>
<td>Pine Crest has a van that holds two wheelchairs; Lincoln Industries has a van that holds 6 seated and one wheelchair bound passenger; bus company bus that holds 4 wheelchair bound and 22 seated passengers; and other van companies that can transport one wheelchair at a time.</td>
<td>85.21</td>
</tr>
<tr>
<td></td>
<td>route</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lincoln County Social Services</td>
<td>Volunteer-</td>
<td>Elderly and people with disabilities</td>
<td>Demand response (door-to-door) by volunteer driver escort, serving all of County</td>
<td>24 hours a day, 7 days a week if a driver is available</td>
<td>Private vehicles owned by volunteer drivers.</td>
<td>85.21</td>
</tr>
<tr>
<td>(Support Services)</td>
<td>escort</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lincoln County Social Services</td>
<td>Public</td>
<td>Elderly and people with disabilities</td>
<td>Demand response (door-to-door) in City of Merrill.</td>
<td>Mon.-Fri. 7am – 5pm</td>
<td>Five 27-passenger busses. Each bus holds 24 seated and two wheelchair bound passengers.</td>
<td>85.21</td>
</tr>
<tr>
<td>(Merrill-Go-Round)</td>
<td>Transit</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lincoln County Social Services</td>
<td>Specialized</td>
<td>Elderly and people with disabilities</td>
<td>Demand response (door-to-door) by volunteer driver escort, serving all Lincoln County residents for medical appointments within Wisconsin.</td>
<td>24 hours a day, 7 days a week if a driver is available</td>
<td>Private vehicles owned by volunteer drivers.</td>
<td>85.21</td>
</tr>
<tr>
<td>(Medical Escort)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tomahawk Senior Shuttle</td>
<td>Specialized</td>
<td>Elderly and people with disabilities</td>
<td>Local shopping weekly and Rhinelander shopping one time per month. Supported by local bank.</td>
<td>Local every Wednesday and Rhinelander 2nd Tuesday of the month - Call for reservations</td>
<td>1 van w/ lift</td>
<td>85.21</td>
</tr>
</tbody>
</table>
This map is neither a legally recorded map nor a survey and is not intended to be used as one. This drawing is a compilation of records, information and data used for reference purposes only. NCWRPC is not responsible for any inaccuracies herein contained.

Source: WI DNR, NCWRPC, US Census 2010

Legend

Total Population Density

561 - 728
728.1 - 906
906.1 - 1160
1160.1 - 1444
1444.1 - 2096

North Central Wisconsin Regional Planning Commission

210 McClellan St., Suite 210, Wausau, WI 54403
715-849-5510 - staff@ncwrpc.org - www.ncwrpc.org
Population Density 65 and Older / By Block Group
Lincoln County, Wisconsin

This map is neither a legally recorded map nor a survey and is not intended to be used as one. This drawing is a compilation of records, information and data used for reference purposes only. NCWRPC is not responsible for any inaccuracies herein contained.

Source: WI DNR, NCWRPC, US Census 2010

Legend
Population 65>
- 57 - 86
- 87 - 149
- 150 - 191
- 192 - 300
- 301 - 614

0 2 4 6 8
Miles

Prepared By:
North Central Wisconsin Regional Planning Commission
210 McClellan St., Suite 210, Wausau, WI 54403
715-849-5510 - staff@ncwrpc.org - www.ncwrpc.org
Population Density of Persons with Disabilities / By Block Group
Lincoln County, Wisconsin

This map is neither a legally recorded map nor a survey and is not intended to be used as one. This drawing is a compilation of records, information and data used for reference purposes only. NCWRPC is not responsible for any inaccuracies herein contained.

Source: WI DNR, NCWRPC, US Census 2000

Legend
Persons With Disabilities
- <200
- 201 - 325
- 326 - 450
- 451 - 600
- >600

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